

Hsiao Tong (LKKAUTO)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Sent: Tuesday, 8 March 2022 11:56 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 16/12/2021 involving SHB 5377A & SMU 1679XM (China Taiping's insured) Our Ref: TAX/12/21/2068/lg
Attachments: 12 21 2068 - supporting documents.pdf; scene photo.jpg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1,650.00
Loss of Rental	\$543.05 (5 days x \$108.61)
Loss of Income	\$300.00 (5 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$2,500.05

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorization
- 6) LTA search
- 7) Scene photo

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



AUTHORIZATION TO ACT

I, **STRIDES TAXI PTE LTD** (the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHB 5377A** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 5377A** that was damaged pursuant to the accident which occurred on **16/12/2021** (date) along **CHOA CHU KANG DRIVE TOWARDS KJE** (location) involving vehicle no/s **SMU 1679X** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **STRIDES TAXI PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 04 (day) of 01 (month) 2022 (year)



Signed by "the third party claimant"

(with chop if applicable)

Strides Taxi Pte Ltd
60 Woodlands Industrial Park E4
Singapore 757705



Signed by "the workshop"

(with chop)
Strides Automotive Services Pte Ltd
60 Woodlands Industrial Park E4
Singapore 757705

TAX/12/21/2068/AL

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00137152101 Claim No : SNM22D200102/C02/SMU1679X/LEEPG

Claimant : STRIDES TAXI PTE LTD

Amount : S\$2,150.00
SINGAPORE DOLLARS TWO THOUSAND ONE HUNDRED FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB5377A
Insured Vehicle No. : SMU1679X

Date of Loss : 16/12/2021
Place of Accident : CHOA CHU KANG DRIVE TOWARDS KJE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEE YEOW CHUAN
Driver Name : LEE YEOW CHUAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$	2,150.00
=====		
TOTAL	S\$	2,150.00
=====		

Claimant Name :  NRIC No : 198905369K

Signature :  Date : 19/5/2023

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

STRIDES

AUTOMOTIVE

Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV220200377
Date : 25.02.2022
Vehicle No. : SHB5377A
Your Ref No. : TAX/12/21/2068
Our Ref No. : 24113565
Terms : 30 Days

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Description	Qty	Unit Cost	Add / (Discount) \$	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 1,650.00
GRAND TOTAL				\$ 1,650.00

Remark :

Make/Model : PRIUS4
Accident Date : 16.12.2021

Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Mar 1, 2022 09:30 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

STRIDES

TAXI

MEMORANDUM

To: Claims Dept

Our Ref: TAX/12/21/2068

From: Strides Taxi Pte Ltd

Date: 20th January 2022

**ACCIDENT ON 16/12/2021 INVOLVING SHB 5377A & SMU 1679X ALONG
CHOA CHU KANG DRIVE TOWARDS KJE**

This is to confirm that the daily rental rate for SHB 5377A is \$108.61 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD



for Manager

Laid Up Report

Accident Start Date : 07/12/2021

Date Generated : 20/01/2022

Accident End Date : 20/01/2022

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/12/21/2068	SHB5377A	Strides Taxi Pte Ltd	TOYOTA	PRIUS4	24113565	03/01/2022 10:30 AM	08/01/2022 10:33 AM

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	04 Jan 2022 / 10:29:20	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SMU1679X	Business Transaction Reference No.:	20220104102920355942
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHQ - BALQISH BINTE ABDUL HALIL		
Search Date / Time:	16 Dec 2021 23:45:00		
Insurance Company:	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD		

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 30 September 2022 2:48 PM
To: ycexcel@yahoo.com
Subject: ACCIDENT INVOLVING SMU1679X(CHINA TAIPING) AND SHB5377A AT/ALONG
CHOA CHU KANG DRIVE TOWARDS KJE ON 16/12/2021

Lee Yeow Chuan [By Email Only]

Dear Sir/Madam,

You Ref: SMU1679X

Our Ref: CC3/CTI22000122/Gpa3q2

**ACCIDENT INVOLVING SMU1679X(CHINA TAIPING) AND SHB5377A AT/ALONG CHOA CHU KANG DRIVE TOWARDS
KJE ON 16/12/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB5377A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 17 October 2022 5:20 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] - SNM22D200102/C02/SMU1679X/LEEPG / FW: Direct Settlement - Accident Involving SMU 1679X (OI : CTI - TBA) and SHB 5377A (TP : LKK REF - CC3/CTI22000122/rs3) on 16/12/2021

Dear Hsiao Tong

Approved. Please address OI's concerns before settlement.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 30 September 2022 5:22 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - SNM22D200102/C02/SMU1679X/LEEPG / FW: Direct Settlement - Accident Involving SMU 1679X (OI : CTI - TBA) and SHB 5377A (TP : LKK REF - CC3/CTI22000122/rs3) on 16/12/2021

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Your ref: **SNM22D200102/C02/SMU1679X/LEEPG**
LKK ref : CC3/CTI22000122/Gpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMU1679X(CHINA TAIPING) AND SHB5377A(TP) ON 16/12/2021

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"STRIDES AUTOMOTIVE SERVICES PTE LTD"** at **\$2,291.44(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 8,906.38	\$ 1,650.00
2. Loss of Rental (5days x \$108.61)	\$ 543.05	\$ 434.44 (4days x \$108.61)
3. Loss of Income (5days x \$60.00)	\$ 300.00	\$ 200.00 (4days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 9,756.43	\$ 2,291.44

Surveyor recommended 3days for repair + PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 20 September 2022 10:20 AM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200102/C02/SMU1679X/LEPG / FW: Direct Settlement - Accident Involving SMU 1679X (OI : CTI - TBA) and SHB 5377A (TP : LKK REF - CC3/CTI22000122/rs3) on 16/12/2021

Dear Sir / Madam,

Thank you for your email.

This case has been reassigned to HT.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee [<mailto:cecilia.lee@sg.cntaiping.com>]

Sent: Tuesday, September 20, 2022 9:53 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200102/C02/SMU1679X/LEEPG / FW: Direct Settlement - Accident Involving SMU 1679X (OI : CTI - TBA) and SHB 5377A (TP : LKK REF - CC3/CTI22000122/rs3) on 16/12/2021

Importance: High

[Strictly Confidential]

Hi LKK

Please update DS status.

SMRT chasing for settlement.

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Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 13 January 2022 12:02 am

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM22D200102/C02/SMU1679X/LEEPG / FW: Direct Settlement - Accident Involving SMU 1679X (OI : CTI - TBA) and SHB 5377A (TP : LKK REF - CC3/CTI22000122/rs3) on 16/12/2021

[Strictly Confidential]

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHB 5377A at M/s STRIDES AUTOMOTIVE SERVICES PL. on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, January 12, 2022 9:19 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200102/C02/SMU1679X/LEEPG / FW: Direct Settlement - Accident Involving SMU 1679X (OI : CTI - TBA) and SHB 5377A (TP : LKK REF - CC3/CTI22000122/rs3) on 16/12/2021

[Strictly Confidential]

Hi Jaslin

Attached OI SAS.

Please obtain TP VF & check on damage consistency. Please address OI's concerns before any settlement.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Cecilia Lee Peng Geok

Sent: Wednesday, 5 January 2022 2:22 pm

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; suli@lkkauto.com; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200102/C02/SMU1679X/LEEPG / FW: Direct Settlement - Accident Involving SMU 1679X (OI : CTI - TBA) and SHB 5377A (TP : LKK REF - CC3/CTI22000122/rs3) on 16/12/2021

Hi Jaslin

OI has not reported. Attached our letter of even date for your attention. Please follow up with insured for reporting.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 5 January 2022 2:11 pm

To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200102/C02/SMU1679X/LEEPG / FW: Direct Settlement - Accident Involving SMU 1679X (OI : CTI - TBA) and SHB 5377A (TP : LKK REF - CC3/CTI22000122/rs3) on 16/12/2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D200102/C02/SMU1679X/LEEPG.

Dear Kah Leong,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.entaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 5 January 2022 8:58 am
To: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMU 1679X (OI : CTI - TBA) and SHB 5377A (TP : LKK REF - CC3/CTI22000122/rs3) on 16/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s STRIDES AUTOMOTIVE SERVICES PL. on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Note : no survey done yet.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email.
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd