

RE: SNM22D200102/C02/SMU1679X/LEEPG / FW: Direct Settlement - Accident Involving SMU 1679X (OI : CTI - TBA) and SHB 5377A (TP : LKK REF - CC3/CTI22000122/rs3) on 16/12/2021

Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Wed 1/12/2022 9:19 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>

[Strictly Confidential]

Hi Jaslin

Attached OI SAS.

Please obtain TP VF & check on damage consistency. Please address OI's concerns before any settlement.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Cecilia Lee Peng Geok

Sent: Wednesday, 5 January 2022 2:22 pm

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; suli@lkkauto.com; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200102/C02/SMU1679X/LEEPG / FW: Direct Settlement - Accident Involving SMU 1679X (OI : CTI - TBA) and SHB 5377A (TP : LKK REF - CC3/CTI22000122/rs3) on 16/12/2021

Hi Jaslin

OI has not reported. Attached our letter of even date for your attention. Please follow up with insured for reporting.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 5 January 2022 2:11 pm
To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200102/C02/SMU1679X/LEEPG / FW: Direct Settlement - Accident Involving SMU 1679X (OI : CTI - TBA) and SHB 5377A (TP : LKK REF - CC3/CTI22000122/rs3) on 16/12/2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D200102/C02/SMU1679X/LEEPG.

Dear Kah Leong,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 5 January 2022 8:58 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMU 1679X (OI : CTI - TBA) and SHB 5377A (TP : LKK REF - CC3/CTI22000122/rs3) on 16/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s STRIDES AUTOMOTIVE SERVICES PL. on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Note : no survey done yet.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much***

regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd