

Mei Kwan (LKKAUTO)

From: Robin Siow <robin.siow@qbe.com.my>
Sent: Wednesday, 9 February, 2022 10:45 AM
To: Mei Kwan (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Admin A; claims-singapore; Joyce Cheong; Jenny Toh
Subject: RE: Direct Settlement - Accident Involving GBB6039R (OI : QBE - TBA) and SHD5005ML (TP : LKK REF - CC3/QBE22000121/Kpa3) on 31/12/2021
Attachments: GBB6039R (1).pdf
Categories: HMK

Hi Mei Kwan,

Please find the attached GIA report as requested.

Thanks.

Regards,

Robin Siow

Claims Processing Analyst, Asia
INTL Asia Claims Processing | Asia
No. 638 Level 6, Block B1, Pusat Dagang Setia Jaya, Leisure Commerce Square
+603 7861 8400 |

[Website](#) [LinkedIn](#) [Twitter](#)



Insurance Business Asia List – Elite Women 2021, Asia
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

I work flexibly and may send emails outside normal working hours. If you have received an email from me outside of your normal business hours I am not expecting you to read or respond unless it is urgent

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, 9 February, 2022 10:15 AM
To: Jenny Toh <jenny.toh@qbe.com>; Robin Siow <robin.siow@qbe.com.my>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>; Joyce Cheong <Joyce.Cheong@qbe.com>
Subject: RE: Direct Settlement - Accident Involving GBB6039R (OI : QBE - TBA) and SHD5005ML (TP : LKK REF - CC3/QBE22000121/Kpa3) on 31/12/2021

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 18 January, 2022 3:42 PM

To: Jenny Toh <jenny.toh@qbe.com>; claims-singapore <claims-singapore@qbe.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBB6039R (OI : QBE - TBA) and SHD5005ML (TP : LKK REF - CC3/QBE22000121/Kpa3) on 31/12/2021

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Best Regards,

Mei Kwan | Admin

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 11 January, 2022 11:24 AM

To: Jenny Toh <jenny.toh@qbe.com>; claims-singapore <claims-singapore@qbe.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBB6039R (OI : QBE - TBA) and SHD5005ML (TP : LKK REF - CC3/QBE22000121/Kpa3) on 31/12/2021

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Mei Kwan (LKKAuto)

Sent: Tuesday, January 4, 2022 9:37 PM

To: Jenny Toh <jenny.toh@qbe.com>; claims-singapore <claims-singapore@qbe.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBB6039R (OI : QBE - TBA) and SHD5005ML (TP : LKK REF - CC3/QBE22000121/Kpa3) on 31/12/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 5005M at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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