

## Mei Kwan (LKKAuto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, January 6, 2022 2:56 PM  
**To:** Mei Kwan (LKKAuto); jaslinok@lkkauto.com; Admin A  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D200011/C02/YP9930B/CHNGPW / FW: Direct Settlement - Accident Involving YP9930B (OI : CTI - TBA) and SHC5828K (TP : LKK REF - CC3/CTI22000120/Kra3) on 30/12/2021  
**Attachments:** bill.pdf  
**Categories:** HMK

[Strictly Confidential]

Without Prejudice, Save as to Costs

Dear All

Attached herewith OI SAS report for your perusal.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Sent:** Wednesday, January 5, 2022 10:03 AM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; jaslinok@lkkauto.com; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** O/R: SNM22D200011/C02/YP9930B/CHNGPW / FW: Direct Settlement - Accident Involving YP9930B (OI : CTI - TBA) and SHC5828K (TP : LKK REF - CC3/CTI22000120/Kra3) on 30/12/2021

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D200011/C02/YP9930B/CHNGPW.

Dear Adeline,

Pls revert LKK.

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Monday, 3 January 2022 3:28 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBL 3279G (OI : CTI - TBA) and SHD 7285H (TP : LKK REF - CC3/CTI22000025/T1ps3) on 28/12/2021

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 4 January 2022 9:18 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YP9930B (OI : CTI - TBA) and SHC5828K (TP : LKK REF - CC3/CTI22000120/Kra3) on 30/12/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5828K at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***