

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 4 March 2022 12:07 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Jaslin Kok (LKK Auto)
Subject: RE: Our Ref: 21/21/22/VC05/025324 RE: SLL1197D-AIG-TP(YP113C)LONPACT-PRS-06/01/2022 @ 25 LENGKEE ROAD S(159097) LKK REF : CC4/LPC22000117/R1rs3

Dear Lili,

We refer to the above matter.

Please be informed that third party converted OD claim.

In view of this, we will proceed to close file and submit WP report to you good office.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 25 January 2022 9:58 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: Our Ref: 21/21/22/VC05/025324 RE: SLL1197D-AIG-TP(YP113C)LONPACT-PRS-06/01/2022 @ 25 LENGKEE ROAD S(159097) LKK REF : CC4/LPC22000117/R1rs3

Lonpac External - General

Dear Su Li

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse

Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 25 January 2022 9:30 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SLL1197D-AIG-TP(YP113C)LONPACT-PRS-06/01/2022 @ 25 LENGKEE ROAD S(159097) LKK REF : CC4/LPC22000117/R1rs3

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SLL 1197D at M/s TC AUTOCLINIC PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**
- **Photographs of TP vehicle in its damaged condition**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action

Please note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, January 4, 2022 5:35 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: SLL1197D-AIG-TP(YP113C)LONPACT-PRS-06/01/2022 @ 25 LENGKEE ROAD S(159097)

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 4 January, 2022 5:10 PM
To: 'assignments' <assignments@lkkauto.com>

Cc: Summer (LKK Auto) <admin-d@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: SLL1197D-AIG-TP(YP113C)LONPACT-PRS-06/01/2022 @ 25 LENGKEE ROAD S(159097)
Importance: High

Lonpac External - General

Our Ref : TBA

Dear Summer,

FYA. Insured has not lodged the report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: Sayedinah <sayedinah@tanchong.com>
Sent: Tuesday, 4 January 2022 4:59 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Kelvin Heng <kelvinheng@tanchong.com>
Subject: SLL1197D-AIG-TP(YP113C)LONPACT-PRS-06/01/2022 @ 25 LENGKEE ROAD S(159097)
Importance: High

Hi Claims Team,

kindly arrange PRS of the above-mentioned vehicle anytime between (1030-1530)hrs.

Kindly also advise on liability status soonest.

Thank you very much.

Regards
Sayedinah Ali
Service Executive(Insurance Claims)
TC AutoClinic Pte Ltd
25, Leng Kee Road.
Singapore(159097)
HP:92992693 DID:67038515 FAX:+65-64795019
Email:sayedinah@tanchong.com
Website:www.tanchong.com