

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 4 January, 2022 5:12 PM
To: Accord Auto(Claims); SUR; assignments
Cc: gilbert.ng@mycarworkshop.com.sg; Claims Dept of CTI
Subject: RE: SNM22D200064/C02/GBJ5882L/TANCHC FW: Accident Involving: SFN686B, GBJ5882L, SML1858T & SLB9144G on 03.01.22
Attachments: SA1J22130001_03-01-2022_174110.pdf

WITHOUT PREJUDICE

Dear Jacqueline,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Kenneth conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>
Sent: Tuesday, 4 January 2022 4:53 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: gilbert.ng@mycarworkshop.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D200064/C02/GBJ5882L/TANCHC FW: Accident Involving: SFN686B, GBJ5882L, SML1858T & SLB9144G on 03.01.22

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

We would like to appoint Kennenth - LKK

Thank you.

Kind regards,
Jacqueline
Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Tue, 4 Jan 2022 at 14:49, Tan Chew Chik Jacqueline
<jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D200064/C02/GBJ5882L/TANCHC

Your reference: SFN686B

Dear Sirs,

ACCIDENT INVOLVING GBJ5882L & SFN686B ON 03/01/2021

We refer to your email of 03/01/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant' s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 4 January 2022 2:35 PM

To: claims@mycarworkshop.com.sg; gilbert.ng@mycarworkshop.com.sg; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200064/C02/GBJ5882L/TANCHC FW: Accident Involving: SFN686B, GBJ5882L, SML1858T & SLB9144G on 03.01.22

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SFN686B. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

狮城 Taiping SG

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From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>

Sent: Monday, 3 January 2022 5:45 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Accord Auto Services <gilbert.ng@mycarworkshop.com.sg>

Subject: Accident Involving: SFN686B, GBJ5882L, SML1858T & SLB9144G on 03.01.22

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Dear officer-in-charge,

Your Insured: GBJ5882L

Kindly assist arrange Pre-Repair Survey.

Kindly provide us 10 surveyor name list except M/S FormTeam Consultancy Pte Ltd.
Thank you.

Kind regards,

Jacqueline

Accord Auto Services Pte Ltd

10 Ang Mo Kio Ind Park 2A

#03-11 Ang Mo Kio Auto Point

Singapore 568047

Mobile : (65) 9740 0999

Tel : (65) 6481 9517

Fax : (65) 6481 9516

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