

Hsiao Tong (LKKAUTO)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Monday, 30 May 2022 3:21 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: OI Drink Drive - AIG Ref: 0439645293SG// LKK Ref: CC4/AIG22000110/Bps3 [ACCIDENT INVOLVING GBJ 9351B(AIG) / SMS 5726C ALONG /AT 2000 BUKIT TIMAH EXPRESSWAY ON 01/01/2022]

Dear Hsiao Tong,

We have repudiated the claim.

Please advise third party accordingly.

Thank you

Norsiah MdNoor

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1606
Norsiah.MdNoor@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, May 30, 2022 2:06 PM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Subject: [EXTERNAL] RE: OI Drink Drive - AIG Ref: 0439645293SG// LKK Ref: CC4/AIG22000110/Bps3 [ACCIDENT INVOLVING GBJ 9351B(AIG) / SMS 5726C ALONG /AT 2000 BUKIT TIMAH EXPRESSWAY ON 01/01/2022]

This message is from an external sender; be cautious with links and attachments.

Hi Norsiah,

Kindly confirm if AIG has repudiated the claim as third party is asking for update.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 5 May 2022 5:40 PM

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Subject: RE: OI Drink Drive - AIG Ref: 0439645293SG// LKK Ref: CC4/AIG22000110/Bps3 [ACCIDENT INVOLVING GBJ 9351B(AIG) / SMS 5726C ALONG /AT 2000 BUKIT TIMAH EXPRESSWAY ON 01/01/2022]

Hi Norsiah,

Further to your below email.

Kindly confirm if AIG has repudiated the claim and whether we can proceed to close and submit WP report to your good office.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Sent: Monday, 28 February 2022 6:01 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: OI Drink Drive - AIG Ref: 0439645293SG// LKK Ref: CC4/AIG22000110/Bps3 [ACCIDENT INVOLVING GBJ 9351B(AIG) / SMS 5726C ALONG /AT 2000 BUKIT TIMAH EXPRESSWAY ON 01/01/2022]

Dear Hsiao Tong,

Refer to the above.

Please be advised that we will conduct investigation and will proceed to repudiate the claim.

Thank you

Norsiah MdNoor

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1606
Norsiah.MdNoor@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, February 14, 2022 11:47 AM

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Subject: [EXTERNAL] OI Drink Drive - AIG Ref: 0439645293SG// LKK Ref: CC4/AIG22000110/Bps3 [ACCIDENT INVOLVING GBJ 9351B(AIG) / SMS 5726C ALONG /AT 2000 BUKIT TIMAH EXPRESSWAY ON 01/01/2022]

This message is from an external sender; be cautious with links and attachments.

Hi Norsiah,

We refer to the above matter.

Please be informed that our insured police report indicated that **Drink Drive: Yes**.

Kindly advise if AIG will be repudiating the claim. Thank you.

Police Station Of Origin:
Sembawang N.P.C
4 Sembawang Crescent SINGAPORE
757633
Tel No: 1800-5549999

1 of 3
Report No. T/20220211/2052

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 11/02/2022 13:13		Vide Report No.:		Station Diary No.: 30	
Informant's Particulars					
Name of Informant: SELVAM KARANRAJ			Address: C/O 5 WOODLANDS INDUSTRIAL PARK E1 #05-5C SINGAPORE 757728		
ID Type / ID No.: FIN NO / G8696797P			Contact No.: Home/Office: Mobile: 97161126		
Nationality: INDIAN			Email:		
Sex: Male	Age: 23	Date of Birth: 28/02/1998	Type of Informant: Driver		
Race: Indian			Language: English		Institution / School Name:
Occupation: CONSTRUCTION WORKER			Driving Licence Information: Class: 2B,3 Date of Expiry:		

General Information of the Accident

Type of Accident:	Injury Drink & Drive	Drink Drive: Yes	Date/Time of Accident: 01/01/2022 20:00	Type of Location: Straight Road
Location: RIKIT TIMAH EXPRESSWAY				

Driver			
Name	SELVAM KARANRAJ	ID No.	G8696797P
Related Vehicle	GBJ9351B (Lorry)	Contact No.	97161126
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 2B,3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 01/01/2022, at about 2000hrs, I was driving my company vehicle, GBJ9351B, along BKE towards Woodlands. As I was approaching the Mandai exit, I was in the first lane. All of a sudden, my vehicle skidded to the left and it hit a car, SMS5726C, that was in front of me, in the second lane. The front left side of my lorry and collided into the rear right side of the car. The was drizzling at that point in time and the road was wet.

Traffic police and ambulance came and the driver of the car was conveyed by the ambulance. I was also found to be drink driving and was arrested at the scene. I had drank 1 bottle of beer at Gul Circle before driving back to Woodlands. I did not sustain any injuries. The front left area of my lorry was slightly dented.

I'm lodging this report as my company's insurance requires a police report.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 30 May 2022 5:17 PM
To: TeamAuto Pro
Cc: Admin A
Subject: Re: LOD - Our Ref: SMS 5726C and Your Ref: GBJ 9351B (AIG) / DOA: 01-01-2022

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that AIG Asia Pacific Insurance Pte. Ltd had repudiated the claims in view of our insured has breach of policy terms and conditions.

Kindly re-direct your client's claim to our insured for redress.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: TeamAuto Pro <teamautooffice@gmail.com>
Sent: Monday, 30 May 2022 2:02 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: LOD - Our Ref: SMS 5726C and Your Ref: GBJ 9351B (AIG) / DOA: 01-01-2022

Dear Hsiao Tong,

Any update on the subject pls?

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Tue, Mar 1, 2022 at 12:01 PM TeamAuto Pro <teamautooffice@gmail.com> wrote:

Dear Hsiao Tong,

Received with many thanks.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Tue, Mar 1, 2022 at 11:46 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Adel,

As spoken, attached is copy of insured driver police report for your easy reference.

Case is under investigation and we will get back to you asap.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: TeamAuto Pro <teamautoffice@gmail.com>

Sent: Saturday, 26 February 2022 2:56 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD - Our Ref: SMS 5726C and Your Ref: GBJ 9351B (AIG) / DOA: 01-01-2022

BY EMAIL

WITHOUT PREJUDICE

Our Ref: SMS 5726C
Your Ref: GBJ 9351B

Dear Hsiao Tong,

Accident Involving: SMS 5726C and GBJ 9351B

Date of Accident: 1 January 2022

Location of Accident: 2000 Bukit Timah Expressway

We refer to the above-mentioned accident and hereby submit our claim as below, with the relevant documents attached.

Cost of Repair Inc. GST	\$ 6,416.79 \$5997 COR Agreed + \$419.79 GST 7%
Add Loss of Use	\$ 2,880.00 24 DAYS : 2 Days PRS (3/4 Jan) + 1 Day Resurvey (5 Jan) + 18 Repair Days Agreed + 3 Sunday
Total	\$ 9,296.79
Add Tow Fee	\$ 180.00
Add Search Fee	\$ 7.45
GRAND TOTAL	\$ 9,484.24

Please feel free to contact us if you have any query otherwise kindly pay the Grand Total Amount to :

Team AutoPro Pte Ltd

160 Sin Ming Drive #02-12
Sin Ming AutoCity
Singapore 575722

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- Forwarded message -----

From: **TeamAutoPro North** <teamautopl@gmail.com>

Date: Mon, Jan 3, 2022 at 3:47 PM

Subject: 2 Days Notice: SMS 5726 C (Our Ref) and GBJ 9351 B (Your Ref) 3rd Party: AIG Dated 01/01/2022

To: AIG PRS Survey <AIGSGP_ClaimsSurvey@aig.com>

Dear Sir/Madam,

**Road Traffic Accident Involving SMS 5726 C (Our Ref) and GBJ 9351 B (Your Ref)
Dated 01 January 2022, Time 2000 HRS**

@ Bukit Timah Expressway

We represent our client; Lee Kim Teck, to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SMS 5726 C and your insured's vehicle registration number: GBJ 9351 B.

Enclosed herewith a copy of the Singapore Accident Statement filed for your reference.

For efficiency purposes, we are agreeable with the appointment of **LKK Auto Consultants Pte Ltd** as the SJE for subject claim. Please let us know within **2 working days** from today your agreeing to the above otherwise kindly send us your list of at least **ten (10) motor surveyors, via**

Contact Person	Eric Lee	8879 9997
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.



The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Best Regards,

David Seow

Team AutoPro Pte Ltd

Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722



TGP-02122026041616



Tanjong Pagar
Blk 1 Tanjong Pagar Plaza
#01-25
Singapore 082001

GST Reg. No. : M2-0105651-9
Customer Service Hotline: 1605

Date/Time 26/1/2022 11:50
No. Description

Amount(S\$)

1	Accept Registered Service	0.00
	1. Tracking No.:RC355767625SG Ctry : SG	
	Transaction No.:8652220260033	
2	Sale of Postage Label	2.54
	(Domestic)	
	Ref.: RC355767625SG	
	Original Postage Amount:	2.54
	Insurance:	0.00
	Chargeable Postage Amount:	2.54
	GST:	0.17
	Transaction No.:8652220260034	
3	Accept Registered Service	0.00
	1. Tracking No.:RC355767634SG Ctry : SG	
	Transaction No.:8652220260035	
4	Sale of Postage Label	2.54
	(Domestic)	
	Ref.: RC355767634SG	
	Original Postage Amount:	2.54
	Insurance:	0.00
	Chargeable Postage Amount:	2.54
	GST:	0.17
	Transaction No.:8652220260036	
	Total GST	0.34
	Total Amount	5.08
	Cash	10.00
	Change Due	-4.92

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 - Please indicate the return address on the item to ensure prompt return in event of non-delivery to the addressee.

Name & Address of Addressee

PNH Resources Pte Ltd
59 Woodlands Industrial Park E2 Nordix
(S) 757476

GBJ9351B.

Please tick ☒ accordingly:

- ☐ Local address
☐ Overseas address

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H. K. Wong
Name & Signature

25/1/2022
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