

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 11 March 2022 11:11 AM  
**To:** Nor Azian Binte Noordin; SUR  
**Cc:** Rajah Kumar  
**Subject:** RE: SKP 80D / TP / 267687 SEEK MANDATE

Dear Azian,

We have conveyed the amount lump sum \$4,250.00, 7 repair days to the repairer.

The repairer disagree and willing to compromise at lump sum \$5250.00 @ 7 days

Please advised

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nor Azian Binte Noordin <NorAzian\_Noordin@sg.msig-asia.com>  
**Sent:** Tuesday, 22 February 2022 10:53 AM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Rajah Kumar <rajah\_kumar@sg.msig-asia.com>  
**Subject:** RE: SKP 80D / TP / 267687 SEEK MANDATE

Hi Veron,

We have checked and are of the view that our mandate COR of \$4,250.00 is fair and reasonable.

Item no 4 : repairable (able to restore to a good condition)

Item no 14 : not necessary

Labour no 6 & 10 : not necessary

Can assist to inform the repairer of the above?

Thanks.

 *Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.*

Best Regards

**Nor Azian Binte Noordin**

Executive, Claims Services (Motor)

Direct line +65 6594 2558 | Direct fax +65 6225 7402 | [NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)



**MSIG Insurance (Singapore) Pte Ltd** 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65

6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](https://msig.com.sg)



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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Wednesday, 12 January 2022 5:27 PM  
**To:** Nor Azian Binte Noordin <[NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Rajah Kumar <[rajah\\_kumar@sg.msig-asia.com](mailto:rajah_kumar@sg.msig-asia.com)>  
**Subject:** RE: SKP 80D / TP / 267687 SEEK MANDATE

Dear Azian,

We have conveyed the amount lump sum \$4,250.00, 7 repair days to the repairer.

The repairer disagree and willing to compromise at lump sum \$5525 @ 7 days

Please advised

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315


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**From:** Nor Azian Binte Noordin <[NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)>  
**Sent:** Wednesday, 12 January 2022 3:13 PM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Rajah Kumar <[rajah\\_kumar@sg.msig-asia.com](mailto:rajah_kumar@sg.msig-asia.com)>  
**Subject:** RE: SKP 80D / TP / 267687 SEEK MANDATE

Dear Veron,

Recommended COR mandate is lumpsum \$4,250.00, 7 repair days.

 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

Best Regards

**Nor Azian Binte Noordin**

Executive, Claims Services (Motor)

Direct line +65 6594 2558 | Direct fax +65 6225 7402 | [NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)



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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Tuesday, 11 January 2022 8:06 AM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Nor Azian Binte Noordin <[NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)>

**Subject:** FW: SKP 80D / TP / 267687 SEEK MANDATE

Dear Azian,

Any updates for mandate

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

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**From:** Veron Chen (LKKAUTO)

**Sent:** Friday, 7 January 2022 5:45 PM

**To:** Nor Azian Binte Noordin <[NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** SKP 80D / TP / 267687 SEEK MANDATE

Dear Azian,

Enclosed preliminary advice, adjusted report and mark estimate.

Photos upload in merimen

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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