

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 7 January 2022 12:13 PM
To: fqzhaosg@hotmail.com
Subject: Claim Notification - ACCIDENT INVOLVING GBG 1658K (AIG) AND SJA 3869S AT/ALONG NEAR BLK 981A BUANG KOK CRESCENT ON 02/01/2022

07 Jan 2022

M/s LEADER FOOD PTE LTD [By Email Only]
Driver: XU XIAOLIANG

Dear Sir/Madam,

You Ref: GBG1658K
Our Ref: CC4/AIG22000105/Kps3
ACCIDENT INVOLVING GBG 1658K (AIG) AND SJA 3869S AT/ALONG NEAR BLK 981A BUANG KOK CRESCENT ON 02/01/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SJA 3869S against your insurance policy.

As discussed, we would like to request for a copy of accident scene photos for our necessary action.

Appreciate an early reply.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Enquiry <enquiry@sh-motor.com>
Sent: Wednesday, 12 January 2022 10:35 AM
To: Hsiao Tong (LKKAUTO)
Subject: Accident Involving our vehicle no : SJA3869S claiming TP vehicle no : GBG1658K D.O.A. 2/1/2022

Dear Hsiao Tong,

Pls be informed that our Insured had reverted to Own Damage claim.

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 12 January 2022 10:30 AM
To: Enquiry
Subject: RE: Accident Involving our vehicle no : SJA3869S claiming TP vehicle no : GBG1658K D.O.A. 2/1/2022

Without Prejudice

Dear Sirs/Mdm,

Thank you for your video. From the video, we observe that your client has swerved to the left lane and swerved back to the right to make a right turn while our insured drove pass on her right. If your client intends to turn right at the junction, she should keep to the right lane.

As such, we regret to inform your that we have our principal instruction to deny liability.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Enquiry <enquiry@sh-motor.com>

Sent: Friday, 7 January 2022 2:06 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Accident Involving our vehicle no : SJA3869S claiming TP vehicle no : GBG1658K D.O.A. 2/1/2022

Dear Hsiao Tong,

Pls find attached video footage for your kind perusal.

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, 7 January 2022 12:55 PM

To: Enquiry

Subject: RE: Accident Involving our vehicle no : SJA3869S claiming TP vehicle no : GBG1658K D.O.A. 2/1/2022

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Please be informed that liability is unclear.

You may advise your client to claim OD.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

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Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Enquiry <enquiry@sh-motor.com>

Sent: Friday, 7 January 2022 12:13 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Accident Involving our vehicle no : SJA3869S claiming TP vehicle no : GBG1658K D.O.A. 2/1/2022

Dear Hsiao Tong,

Our Insured called and any update for liability?

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: Enquiry [<mailto:enquiry@sh-motor.com>]

Sent: Wednesday, 5 January 2022 6:06 PM

To: 'Summer (LKK Auto)'

Subject: Accident Involving our vehicle no : SJA3869S claiming TP vehicle no : GBG1658K D.O.A. 2/1/2022

Dear Summer,

Pls help us to check who is the Officer-in-charge and what is the liability?

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: AIG SGP, Claims-Survey [mailto:AIGSGP_ClaimsSurvey@aig.com]

Sent: Tuesday, 4 January 2022 12:54 PM

To: Enquiry

Subject: RE: Accident Involving our vehicle no : SJA3869S claiming TP vehicle no : GBG1658K D.O.A. 2/1/2022

Hi Ms Wong,

We will be appointing LKK to conduct the survey.

Thank you.

AIG Claims Survey.

From: Enquiry <enquiry@sh-motor.com>

Sent: Tuesday, January 4, 2022 11:57 AM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Subject: [EXTERNAL] Accident Involving our vehicle no : SJA3869S claiming TP vehicle no : GBG1658K D.O.A. 2/1/2022

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

We attach GIA report for the Third Party claim, kindly let us know who is the Officer-in-charge and what is the liability.

Car is IN our workshop and pls arrange survey.

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931