

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 4 January, 2022 3:25 PM
To: Ms Goh; assignments
Cc: Irene; candy@iaconsultingsg.com; Emma Wong; Claims Dept of CTI; assureautoassist
Subject: RE: O/R: SNM22D200059/C02/GBB5978L/CHNGPW / FW: ACCIDENT INVOLVING GBC2720C AND GBB5978L ALONG ANG MO KIO AVE 5 ON 02.01.2022

Without Prejudice, Save as to Costs

Dear Sirs

We refer to your email of 04/01/2022

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Ms Goh <msgoh@iaconsultingsg.com>

Sent: Tuesday, January 4, 2022 3:13 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Irene <motor@iaconsultingsg.com>; candy@iaconsultingsg.com; Emma Wong <emma@iaconsultingsg.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; assureautoassist <assureautoassist@gmail.com>

Subject: RE: O/R: SNM22D200059/C02/GBB5978L/CHNGPW / FW: ACCIDENT INVOLVING GBC2720C AND GBB5978L ALONG ANG MO KIO AVE 5 ON 02.01.2022

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Dear Sir,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 30.12.2021.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thanks /regards

Ms Goh

For and On behalf of Assure Auto Assist Pte Ltd

---- On Tue, 04 Jan 2022 14:56:28 +0800 **Adeline Chng** <adeline.chng@sg.cntaiping.com> wrote ----

Without Prejudice, Save as to Costs

Our reference: SNM22D200059 C02/ GBB5978L /Chngpw

Your reference: GBC2720C

Dear Sirs

ACCIDENT INVOLVING GBB5978L & GBC2720C ON 02/01/2022

We refer to your email of 03/01/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Ms Goh <msgoh@iaconsultingsg.com>

Sent: Tuesday, January 4, 2022 2:46 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI
<claimsdept@sg.cntaiping.com>

Cc: Irene <motor@iaconsultingsg.com>; candy@iaconsultingsg.com; Emma Wong
<emma@iaconsultingsg.com>

Subject: Re: O/R: SNM22D200059/C02/GBB5978L/CHNGPW / FW: ACCIDENT INVOLVING GBC2720C
AND GBB5978L ALONG ANG MO KIO AVE 5 ON 02.01.2022

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Dear Adeline,

Please be informed that vehicle GBC2720C is at the workshop, 14 Ang Mo Kio St 63
Block B Singapore 569116,

**Kindly let us have a list of your ten surveyors as your nominated SJE for
our consideration within the stipulated timeline under the NIMA
Protocol.**

Best regards,
Ms Goh
For and On behalf of Assure Auto Assist Pte Ltd
+65 6385 1171

---- On Tue, 04 Jan 2022 13:50:14 +0800 **Claims Dept of CTI**
<claimsdept@sg.cntaiping.com> wrote ----

Without Prejudice

Dear Adeline,

Please conduct PRS for GBC2720C.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Ms Goh <msgoh@iaconsultingsg.com>
Sent: Monday, 3 January 2022 5:11 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>; Emma Wong <emma@iaconsultingsg.com>; assureautoassist <assureautoassist@gmail.com>
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Dear Sir,

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,
Ms Goh
For and On behalf of Assure Auto Assist Pte Ltd
+65 6385 1171