

## Meng Yan (LKK Auto)

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**From:** Pauline Tham <Pauline.tham@sg.cntaiping.com>  
**Sent:** Tuesday, 4 January, 2022 2:04 PM  
**To:** yenleng.phua@ksteoptr.com; sur@lkkauto.com; Nivitha (LKK Auto); assignments@lkkauto.com  
**Cc:** Claims Dept of CTI  
**Subject:** RE: Oref : SNM22D200032/C02/XE3645J/THAMYL / FW: Your Ref: SKP 7131 U ; Our Ref: TKS/C400-ACC-MISC.21/yl(sl) (GV 7848 B0)  
**Attachments:** PRS (China).pdf

### Without Prejudice

Hi Yen Leng

We do not agree with your proposed surveyor.

We will be appointing LKK to conduct PRS.

Hi LKK

Please conduct PRS.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** yenleng.phua@ksteoptr.com <yenleng.phua@ksteoptr.com>  
**Sent:** Tuesday, January 4, 2022 1:58 PM  
**To:** Pauline Tham <Pauline.tham@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; joseph\_chanck@yahoo.com.sg  
**Subject:** RE: Oref : SNM22D200032/C02/XE3645J/THAMYL / FW: Your Ref: SKP 7131 U ; Our Ref: TKS/C400-ACC-MISC.21/yl(sl) (GV 7848 B0)

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Dear Sir,

We refer to your email of even date.

Our client **does not** agree to your list. We propose to use the following motor surveyor named herein to conduct the joint pre-repair survey as a single-joint expert- Nicky Seah.

Please let us know within two (2) working days whether you agree to the appointment of the above motor surveyor as a single-joint expert.

Thank you.

Warmest Regards  
Yen Leng

M/s Teo Keng Siang LLC  
111 North Bridge Road  
#29-07/08 Peninsula Plaza  
Singapore 179098  
[Tel:6333 4222](tel:63334222) Fax: 6333 5676

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Sent:** Tuesday, 4 January 2022 1:41 pm  
**To:** [shirley.loh@ksteoptr.com](mailto:shirley.loh@ksteoptr.com); Phua Yen Leng <[yenleng.phua@ksteoptr.com](mailto:yenleng.phua@ksteoptr.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Oref : SNM22D200032/C02/XE3645J/THAMYL / FW: Your Ref: SKP 7131 U ; Our Ref: TKS/C400-ACC-MISC.21/yl(sl) (GV 7848 B0)

## Without Prejudice

Hi Shirley

Please take note in our change of reference number.

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)

Steve Chen (LKK)	Henry Ng (FTA)
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You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, January 4, 2022 1:24 PM  
**To:** [shirley.loh@ksteoptr.com](mailto:shirley.loh@ksteoptr.com); Phua Yen Leng <[yenleng.phua@ksteoptr.com](mailto:yenleng.phua@ksteoptr.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D200061/C02/SKP7131U/THAMYL / FW: Your Ref: SKP 7131 U ; Our Ref: TKS/C400-ACC-MISC.21/yl(sl) (GV 7848 B0)

Without Prejudice  
Save as to costs

Dear Pauline,

Please conduct PRS for GV7848B. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Pauline Tham 63896541.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** [shirley.loh@ksteoptr.com](mailto:shirley.loh@ksteoptr.com) <[shirley.loh@ksteoptr.com](mailto:shirley.loh@ksteoptr.com)>  
**Sent:** Monday, 3 January 2022 12:41 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Catherine Thia <[catherine.thia@sg.cntaiping.com](mailto:catherine.thia@sg.cntaiping.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Lim Shu Min <[shumin.lim@sg.cntaiping.com](mailto:shumin.lim@sg.cntaiping.com)>  
**Cc:** 'Yen Leng Phua' <[yenleng.phua@ksteoptr.com](mailto:yenleng.phua@ksteoptr.com)>  
**Subject:** RE: Your Ref: SKP 7131 U ; Our Ref: TKS/C400-ACC-MISC.21/yl(sl) (GV 7848 B0)

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Dear Sirs,

We refer to the above matter.

We attached herewith our letter dated 3/1/22.

Please let us have your surveyor list soon.

Thank you.

Regards  
Shirley  
Teo Keng Siang LLC  
6333 4222 ext 59