

Veron Chen (LKKAUTO)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Friday, 27 May 2022 10:18 AM
To: Veron Chen (LKKAUTO); Admin-D (LKKAUTO); assignments; SUR
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd)
Subject: RE: SMR9391M - SMRT TP - DOA: 31/12/2021 - Yr Veh: SMB175P - Arrange TP Survey (NR)

Dear Veron,

Our reference number is BUS/12/21/7029.

Thanks & Regards
Hua Yen

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 27 May 2022 9:38 am
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: SMR9391M - SMRT TP - DOA: 31/12/2021 - Yr Veh: SMB175P - Arrange TP Survey (NR)

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Dear Hua Yen,

Kindly provides us claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 26 May 2022 11:49 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)' <SiauChin.Chan@strides.com.sg>; 'Tan Wei Teck (Strides Automotive Services Pte Ltd)' <WeiTeck.Tan@strides.com.sg>; 'Foo Chit Yan (Strides Automotive Services Pte Ltd)' <ChitYan.Foo@strides.com.sg>
Subject: RE: SMR9391M - SMRT TP - DOA: 31/12/2021 - Yr Veh: SMB175P - Arrange TP Survey (NR)

Dear Hua Yen,

Kindly provides us claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 5 January 2022 2:42 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)' <SiauChin.Chan@strides.com.sg>; 'Tan Wei Teck (Strides Automotive Services Pte Ltd)' <WeiTeck.Tan@strides.com.sg>; 'Foo Chit Yan (Strides Automotive Services Pte Ltd)' <ChitYan.Foo@strides.com.sg>

Subject: RE: SMR9391M - SMRT TP - DOA: 31/12/2021 - Yr Veh: SMB175P - Arrange TP Survey (NR)

Dear Hua Yen,

Kindly provides us claim number

Enclosed preliminary revised of vehicle SMR 9391M

Date of survey: 4/1/2022

Number of days (estimated) : 6 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 4 January 2022 2:58 PM

To: 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)' <SiauChin.Chan@strides.com.sg>; 'Tan Wei Teck (Strides Automotive Services Pte Ltd)' <WeiTeck.Tan@strides.com.sg>; 'Foo Chit Yan (Strides Automotive Services Pte Ltd)' <ChitYan.Foo@strides.com.sg>

Subject: RE: SMR9391M - SMRT TP - DOA: 31/12/2021 - Yr Veh: SMB175P - Arrange TP Survey (NR)

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, 4 January, 2022 2:47 PM
To: assignments@lkkauto.com; SUR <sur@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: FW: SMR9391M - SMRT TP - DOA: 31/12/2021 - Yr Veh: SMB175P - Arrange TP Survey (NR)

Ref: TBA

Dear Ms Summer,

Kindly survey on "Without Prejudice" basis.

TP: SMR9391M
Insured: SMB175P
Workshop: VIN'S AUTOMOTIVE
Please note that third party's workshop chose Xing Guo Qiang to conduct survey.

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Caroline Cabrera [<mailto:Caroline@msfirstcapital.com.sg>]
Sent: Monday, January 3, 2022 10:51 AM
To: MTPRI
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd); Esther Lim; claims@vinsautogroup.com.sg
Subject: FW: SMR9391M - SMRT TP - DOA: 31/12/2021 - Yr Veh: SMB175P - Arrange TP Survey (NR)

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Dear Hua Yen,

For PRI

Thank you & Regards,
Caroline Cabrera
Motor Claims

MS First Capital Insurance Ltd

36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement.

However, we are actively working to support our clients and partners.

We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: VAuG Claims <claims@vinsautogroup.com.sg>

Sent: Monday, January 3, 2022 9:59 AM

To: MTPRI <MTPRI@smrt.com.sg>

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Subject: SMR9391M - SMRT TP - DOA: 31/12/2021 - Yr Veh: SMB175P - Arrange TP Survey

Good morning,

Please arrange a TP survey as soon as possible.

Location:

60 Jalan Lam Huat

#05-01 Carros Centre

Kindly provide the surveyor list

Thanks and regards,

Raymond Teo



Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Showroom/Office: #03-03

Workshops: #08-08/09/10

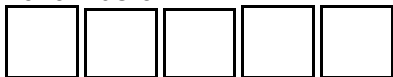
Tel: 64532121 (4 lines)

Fax: 64599795

Website: www.vinsautogroup.com.sg

Email: claims@vinsautogroup.com.sg

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** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **