

Our Ref: CT1221/SHC8968U/CK(st)  
Date: 17.02.2022

CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 30.12.2021 INVOLVING SHC8968U & SMV2683X ALONG AYE TWDS CITY NEAR LAMP POST 436**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC8968U, which was involved in the captioned accident with your insured vehicle No SMV2683X.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,177.00
2. Loss of Rental	2 days x S\$ 114.95	S\$	229.90
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE]      **Total Claims**      S\$      **1,568.90**

A copy each of the following supporting documents marked [X] is enclosed:

<input checked="" type="checkbox"/> Original Repair Bill	<input checked="" type="checkbox"/> Letter of Authority from Owner/Hirer/Operator
<input checked="" type="checkbox"/> GIA/Police Report(s)	<input checked="" type="checkbox"/> Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	<input checked="" type="checkbox"/> Downtime/Mileage Record
<input type="checkbox"/> Survey Report / Bill	<input type="checkbox"/> Witness Statement / Accident Scene Photo(s)
<input type="checkbox"/> Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
<input type="checkbox"/> Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** i 40 SHC8968U , SMV2683X **ON 30-Dec-21 13:15**  
**ALONG** **AYE TWDS CITY NEAR LAMP POST 436**

I / We **NG KIM WAH** (Hirer) NRIC No.: **SXXXX556F**

and/or (Relief) NRIC No.: **SXXXX556F**

Taxi Number **SHC8968U**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

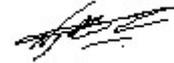
1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **30-Dec-2021**

Name of Hirer **NG KIM WAH**

Hirer NRIC **SXXXX556F**

Signature :



Address **657 YISHUN AVENUE 4 #04-371**  
**760657**

Contact No. **93822632**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00173452100 Claim No : SNM21D207697/C02/TANKL

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,508.90**  
SINGAPORE DOLLARS ONE THOUSAND FIVE HUNDRED EIGHT AND CENTS  
NINETY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC8968U  
Insured Vehicle No. : SMV2683X

Date of Loss : 30/12/2021  
Place of Accident : AYE (LAMPOST 436)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ANG MING HWEE KENNETH  
Driver Name : ANG MING HWEE KENNETH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

---

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	1,177.00
(3) Loss of <del>Use</del> /Rental/Earning	S\$	329.90
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>1,508.90</b>
	=====	

---

Claimant Name : Comfort Transportation Pte Ltd NRIC No : 1XXXXX821R

Signature :  \_\_\_\_\_ Date : 2.11.2022

**CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969**

**Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"**

**Workshops**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC8968U

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
07.04.2016

CHASSIS CODE  
KMHLB41UMGU086928

NO/DATE  
91644213 10.02.2022

JOB NO.  
305499975

ODOMETER READING

JOB TYPE

Description : 3P 30.12.2021

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt		1,100.00
Add GST @ 7.000 %		77.00
<b>Total Invoice amount</b>		<b>1,177.00</b>

Issued by : CHEWBEELENG 10.02.2022 14:03:44  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

1) WITHOUT TAKING ANY REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE OPEN AND TESTED AT OWNERS' RISK.  
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE(S) WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.  
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT21120494

Date: 10 February 2022



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                    30/12/2021    @   13:15 hrs  
ALONG                            AYE TWDS CITY NEAR LAMP POST 436  
INVOLVING                    SMV2683X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8968U** (the "Taxi"). The Taxi was hired to **NG KIM WAH IC NO SXXXX556F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

### 规则

在换班前将里数记录在簿上。记录里数时，  
目的数字。

撕掉记录簿内的任何页数。

司官理局官员随时检查。

好报告。

簿的工友，采取纪律行动。

须注明在簿子内。工友必须保存一切有关的

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		6	2	9	9		FROM	TO
19/3/2021	Ng Kim Wah	6	2	9	9		1634	
24/4/2021	Ng Kim Wah	6	3	9	4	9489.4		1630
24/4/21	Lai SK	6	3	9	6	168	1630	2310
25/4	Ng Kim Wah	6	3	9	8	223	0930	1700
25/4/21	Lai SK	6	3	9	9	140	1700	2310
8/9/21		6	7	2	6	Return		0930
22/9/21		6	7	2	6		1620	
12/12/21		6	9	1	9			1700
3/1/22		6	9	7	8			0945
03/1/22	9					SKC 89684	0945	
04/1/22	9	Accident Report						1600

## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SMV2683X

Date of Accident

30/12/2021 **Reset****% RESULT & RECEIPT****TP Insurer Enquiry**Insurance ..... **China Taiping Insurance (Sing...**Period of Insurance ..... **24/09/2021 - 23/09/2022**Requested By ..... **Janet Lim Siang Gek (COMFOR...**Requested Date ..... **30/12/2021 15:54****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## **Jaslin Kok (LKK Auto)**

---

**From:** Jaslin Kok (LKK Auto)  
**Sent:** Monday, 10 January 2022 11:11 AM  
**To:** 'KENNETHANG17@HOTMAIL.COM'  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SMV 2683X & SHC 8968U ALONG/AT AYE ON 30/12/2021

Our Ref: CC3/CTI22000084/T1rs3

**ANG MING HWEE KENNETH - BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SMV 2683X & SHC 8968U ALONG/AT AYE ON 30/12/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHC 8968U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

**Kindly let us have video footage as stated in your accident report.**

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*

*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Cecilia Chong (LKK Auto)

---

**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Friday, 26 August 2022 12:23 pm  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** Claims Dept of CTI  
**Subject:** RE: ACCIDENT INVOLVING SMV 2683X & SHC 8968U ON 30/12/2021 / OUR REF: CC3/CTI22000084/Tgs3q2 / YOUR REF: SNM21D207697/C02/TANKL

Dear Cecilia,

We refer to your email below.

Please proceed to offer up to \$1,508.90(all-in).

Please keep us posted for us to act accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Thursday, 30 June 2022 11:07 am  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** ACCIDENT INVOLVING SMV 2683X & SHC 8968U ON 30/12/2021 / OUR REF: CC3/CTI22000084/Tgs3q2 / YOUR REF: SNM21D207697

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM21D207697**

Our ref : CC3/CTI22000084/T1gs3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SMV 2683X (OI) & SHC 8968U (TP) ON 30/12/2021**

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,508.90 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,835.69	\$ 1,177.00
2. Loss of Rental (2days x \$114.95)	\$ 229.90	\$ 229.90 (2days x \$114.95)
3. Loss of Income (2days x \$80.00)	\$ 160.00	\$ 100.00 (2days x \$50.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,227.59	<b><u>\$ 1,508.90</u></b>

\*\*02 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.**

For your approval/instruction please.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*