

RE: SNM21D207697/C02/SMV2683X/TANKL / FW: Direct Settlement - Accident Involving SMV 2683X (OI : CTI - TBA) and SHC 8968U (TP : LKK REF - CC3/CTI22000084/T1rs3) on 30/12/2021

Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Wed 1/5/2022 12:19 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

[Confidential]

Without Prejudice

Dear Su Li,

We refer to your email below.

Attached is our insured's accident report for claims and your necessary action.

Please seek our mandate before any settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, January 5, 2022 10:07 AM

To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207697/C02/SMV2683X/TANKL / FW: Direct Settlement - Accident Involving SMV 2683X (OI : CTI - TBA) and SHC 8968U (TP : LKK REF - CC3/CTI22000084/T1rs3) on 30/12/2021

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM21D207697/C02/SMV2683X/TANKL.

Dear Kah Leong,

Pls revert LKK.

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 4 January 2022 11:33 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMV 2683X (OI : CTI - TBA) and SHC 8968U (TP : LKK REF - CC3/CTI22000084/T1rs3) on 30/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 8968U at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**

- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd