

Celine Fong (LKKAuto)

From: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>
Sent: Wednesday, 15 March 2023 3:35 PM
To: Celine Fong (LKKAuto); Shiau Chan (LKKAuto); SUR; assignments
Subject: RE: Our ref: 639558 - SMX3204D doa 22.12.2021

Dear Celine

Thank you for the updates.

We will proceed to cancel the assignment & close our file.

Ashik Madi

Executive, Claims Services (Motor)
D: +65 60121341 | ashik_madi@sg.msig-asia.com
Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msig.com.sg    

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From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Sent: Wednesday, 15 March 2023 3:28 pm
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Our ref: 639558 - SMX3204D doa 22.12.2021

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Ashik,

I have just received call from the repairer M/s Glockewerke, the claimant already sold his vehicle.

We will close this file at our end without billing.

Thank you.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Sent: Wednesday, 15 March 2023 3:11 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Our ref: 639558 - SMX3204D doa 22.12.2021

Dear Ashik,

Please be informed that we are unable to conduct the inspection for SMX 3204D after some attempts to inform workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Friday, 10 March 2023 10:10 AM

To: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Our ref: 639558 - SMX3204D doa 22.12.2021

Dear Ashik,

Thank you for the email.

Dear Assignments Team,

Kindly assist.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

From: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>
Sent: Friday, March 10, 2023 9:11 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Our ref: 639558 - SMX3204D doa 22.12.2021

Dear Sirs

Please submit your final report & invoice if any.

Thank you.

Ashik Madi
Executive, Claims Services (Motor)
D: +65 60121341 | ashik_madi@sg.msig-asia.com
Please note my direct line has changed.



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