

**Re: LKK/nr \ CMTD2200017/GPL - SKB7059U ACC ON 31.12.21 | ARRANGE FOR SURVEY -SHC5132J**

Denise Tay (LKKAuto) &lt;denisetay@lkkauto.com&gt;

Thu 6/1/2022 5:30 PM

To: Admin-D (LKKAuto) &lt;admin-d@lkkauto.com&gt;; 'Teo, Grace' &lt;grace.teo@sompo.com.sg&gt;; 'Gnoh, Pau Loong' &lt;PauLoong.Gnoh@sompo.com.sg&gt;; assignments &lt;assignments@lkkauto.com&gt;; SUR &lt;sur@lkkauto.com&gt;

 2 attachments (1 MB)

SOMPO PRELI ADVISE SHC 5132J.pdf; estimate.pdf;

Dear Sir/Madam,

Enclosed preliminary advise of SHC5132J

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>**Sent:** Tuesday, 4 January 2022 9:53 am**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>**Subject:** RE: LKK/nr \ CMTD2200017/GPL - SKB7059U ACC ON 31.12.21 | ARRANGE FOR SURVEY -SHC5132J

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Teo, Grace <grace.teo@sompo.com.sg>**Sent:** Tuesday, 4 January, 2022 8:07 AM**To:** Zhe Wei Kek <zhewei.kek@transcab.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>**Cc:** Claims <claims@transcab.com.sg>**Subject:** LKK/nr \ CMTD2200017/GPL - SKB7059U ACC ON 31.12.21 | ARRANGE FOR SURVEY -SHC5132JWithout Prejudice

Our Reference : CMTD2200017/GPL  
Your Reference: SHC5132J

Hi Zhe Wei,

We acknowledged receipt of your claim notification and our Mr. Teo is away.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/  
[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)

Please be informed, we have appointed **LKK AUTO** to survey the above vehicle.

Please be informed that we have yet to receive our insured's accident report.

Kindly provide us the address of location and contact for our motor surveyor to conduct the pre-repair survey.

Hi **LKK Auto**,

Please arrange **Mr. Adrian/ Kenneth/ Marcus** to conduct the survey for **SHC5132J** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

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[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



Innovation for Wellbeing

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: [www.sompo.com.sg](http://www.sompo.com.sg) | Facebook: [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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-----Original Message-----

From: Zhe Wei Kek <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>

Sent: Monday, January 3, 2022 5:31 PM

To: Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

Cc: Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

Subject: RE: ARRANGE FOR SURVEY -SHC5132J

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear all,

Please arrange Mr Teo for survey as below :

SKB7059U- 31/12/2021 AT 1340Hrs - SHC5132J

Lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate."

Best Regards,  
Kek Zhewei  
Claims Officer

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet