

Our Ref: CT0122/SHC8494U/JW(st)  
Date: 03.03.2022

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY.AIG BUILDING #07-16  
Singapore 079120

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 01.01.2022 INVOLVING SHC8494U & SMP5153X ALONG COMMONWEALTH AVE**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC8494U, which was involved in the captioned accident with your insured vehicle No SMP5153X.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,426.95
2. Loss of Rental	4.5 days x S\$ 128.40	S\$	577.80
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	4.5 days x S\$ 80.00	S\$	360.00
2. Others		S\$	0.00

[E&OE]	<b>Total Claims</b>	<b>S\$</b>	<b>2,366.75</b>
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: -

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)


**ACCIDENT INVOLVING Hyundai Ioniq SHC8494U , SMP5153X , ... ON 01-Jan-22 18:00  
ALONG COMMONWEALTH AVE**I / We **LOKE WENG LUM** (Hirer) NRIC No.: **SXXXX632G**and/or (Relief) NRIC No.: **SXXXX632G**Taxi Number **SHC8494U**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **03-Jan-2022**Name of Hirer **LOKE WENG LUM**Hirer NRIC **SXXXX632G**

Signature :

Address **154 MEI LING STREET #06-40  
140154**Contact No. **81395340**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,200.00 (Global Sum) for vehicle no. SHC 8494U that was damaged pursuant to the accident which occurred on 01/01/2022 (date) along Commonwealth Ave (location) involving vehicle no/s SMP 5153X.

This is pursuant to the inspection conducted on 03/01/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC 8494U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 8494U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27<sup>th</sup> (day) of July (month) 20 22 (year)



MTH

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
50 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** Hyundai Ioniq SHC8494U , SMP5153X , ... **ON 01-Jan-22 18:00**  
**ALONG** COMMONWEALTH AVE

I / We **LOKE WENG LUM** (Hirer) NRIC No.: **SXXXX632G**

and/or (Relief) NRIC No.: **SXXXX632G**

Taxi Number **SHC8494U**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

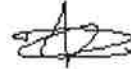
1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **03-Jan-2022**

Name of Hirer **LOKE WENG LUM**

Hirer NRIC **SXXXX632G**

Signature :



Address **154 MEI LING STREET #06-40**  
**140154**

Contact No. **81395340**

**Workshops**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC8494U

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
22.10.2019

CHASSIS CODE  
KMHC851CVLU186898

INV. NO/DATE  
91650772 02.03.2022

JOB NO.  
305500041

ODOMETER READING

DATE/TIME IN  
01.01.2022 19:55

Description : 3P 01.01.2022

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0002	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0003	09-01-9999-0068	REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
0004	28-01-0104-2029	VEHICLE NUMBER PLATE REAR	1	55.00	0.00	55.00
SUB-TOTAL				:		613.60

**JOB NATURE**

0001	PB	PANEL BEATING SHC8494U		350.00		350.00
0002	SP	SPRAYPAINT CHARGE		250.00		250.00
0003	17-01	CHECK ALL LIGHTING		30.00		30.00
0004	20-22	REMOVE/REFIX REVERSE		30.00		30.00

WE HEREBY ACCEPT ALL RESPONSIBILITY FOR THE CONDITION OF THE VEHICLE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE TO OR LOSS OF THE VEHICLE OR ANY OTHER PROPERTY BELONGING TO THE CUSTOMER AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

IF CUSTOMERS SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

AN INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (i.e. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFECT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN (7 DAYS OF RECEIPT). IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91650772	1,426.95	

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC8494U

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
22.10.2019

CHASSIS CODE  
KMHC851CVLU186898

INV. NO/DATE  
91650772 02.03.2022

JOB NO.  
305500041

ODOMETER READING

DATE/TIME IN  
01.01.2022 19:55

S/No	Part No.		Qty	Unit Price	%Disc	Net
		SENSOR				
0005	23-01	TOWING FEE		60.00		60.00
		SUB-TOTAL		:		720.00

Items total	1,333.60
Add GST @ 7.000 %	93.35
Invoice amount	1,426.95

Issued by : KATHERINETAN 02.03.2022 10:01:36  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

IF WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT DUE AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91650772	1,426.95	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT22010007

Date: 02 March 2022



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      01/01/2022    @   18:00 hrs  
ALONG                              COMMONWEALTH AVE  
INVOLVING                        SMP5153X, GBK6577G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8494U** (the "Taxi"). The Taxi was hired to **LOKE WENG LUM IC NO SXXXX632G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$128.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO					FROM	TO
Auto				11/2022	<del>B</del> 930 B1105	2193	29	103.2	1050 - 1615
				01/01/22	Accident	2416	809 km	1955 -	
				05/01/22				- 1030	

## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SMP5153X

Date of Accident

01/01/2022 📅

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **28/09/2021 - 27/09/2022**Requested By ..... **Janet Lim Siang Gek (COMFOR...**Requested Date ..... **03/01/2022 10:52****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## **Cecilia Chong (LKK Auto)**

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 10 June 2022 1:56 pm  
**To:** lzmmcken@gmail.com  
**Subject:** <STANDARD LETTER> ACCIDENT INVOLVING SMP 5153X / SHC 8494U / OTHERS ON 01/01/2022

**Importance:** High

Our Ref: CC4/AIG22000064/Tgs3

10 JUNE 2022

**POH BEE HWEE**

DRIVER: lim meng cher kenneth

Dear Sir/Madam,

### **ACCIDENT INVOLVING SMP 5153X / SHC 8494U / OTHERS ON 01/01/2022**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SHC 8494U.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 3 days from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

## Print Received Message

This mail is associated with :

**\*SHC8494U (2764737957SG)**  
**[SMP5153X]**

TP

COMFORT TRANSPORTATION PTE LTD

Jan 1 2022 6:00PM

[POH BEE HWEE]

ComfortDelGro Engineering Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 13/07/2022 16:11 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (\$2231.75) - SHC8494U - Claim Handler: Tam, Ivan-WK

Approved:2231.75:Approved, subject to submission of supporting docs