

# LEE BROTHERS AUTOMOTIVE PTE.LTD

NO. 1 KAKI BUKIT AVE 6 #02-47 AUTOBAY

SINGAPORE 417883

TEL: 6509 5521 FAX: 6509 5523 GST Reg. No. : 201101880C

ATTN:THE MOTOR CLAIMS DEPARTMENT

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON ROAD #16-00

SPRINGLEAF TOWER

SINGAPORE 079909

Yrs Ref. : CB9888A

Our Ref. : LB0122-3068

Date: : 19.01.2022

Accident involving SJM4716E and CB9888A on 31.12.2021 at 1150 HR along Junction of Aljunied Road & Sim Ave

We refer to the above matter. We are instructed that above accident was caused solely and completely by the negligence of your insured, as a result of which, our client have suffered loss and expenses.

We are instructed by our client to make a property damages claims as:-

	<u>Amount</u>
1. Cost of repair (Inc GST)	S\$ 6,955.00
2. Loss of Rental (7 Days @ S\$100 PerDay + GST)	S\$ 749.00
3. Towing	S\$ -
5. LTA Search fee	S\$ 7.45
4. E-File Serach fee	S\$
Claim Amount	S\$ <u><u>7,711.45</u></u>

Enclosed are the following documents for your perusal.

<input checked="" type="checkbox"/> Original Final repair Bill	<input checked="" type="checkbox"/> Letter of Authority
<input type="checkbox"/> Original Survey Report & Invoice	<input checked="" type="checkbox"/> Rental Agreement /Receipt
<input type="checkbox"/> Original Photographs of [SJM4716E]	<input checked="" type="checkbox"/> E-File Search Fee/LTA Receipt
<input checked="" type="checkbox"/> GIAS Reports of [SJM4716E]	<input checked="" type="checkbox"/> Vehicle Registration Card
<input checked="" type="checkbox"/> Certificate of Insurance	<input type="checkbox"/> Driver's Driving License / Identity Card
<input type="checkbox"/> Report Of A Traffic Accident	

Your prompt action will be greatly appreciated.

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Yours faithfully,

Lee Brothers Automotive Pte.Ltd



[admin@leebrothers.com.sg](mailto:admin@leebrothers.com.sg)

Date: 03/01/2022

To: China Taiping Insurance (S) Pte Ltd

RE: ACCIDENT INVOLVING VEHICLE NO.: SJM 4716E + CB9888A  
AT/ALONG Junction of Aljunied Road at  
Sim Ave ON 31/12/2021

I/We, Fareeda Hanim Bte Mohamed <sup>Shariff</sup> of (NRIC No./ROC NO.)  
50204328/I of 2 Lorong Siglap (B) 456796  
owner of vehicle no. SJM 4716E in consideration of M/S Lee Brothers Automotive P/L  
repairing my/our vehicle SJM 4716E at my/our instruction and hereby authorise  
M/S Lee Brothers Automotive Pte Ltd to demand claim settle receive whatever  
amount settled / payable by the Insurance Company and/or third party or to commence legal  
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,  
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and  
all claimed and/or settled shall belong to them absolutely.

I further agree and undertake to indemnify them against the above mentioned claim costs  
which may arise therewith.

Signature of Owner

X [Signature]

Date: 03/01/2022

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SNW00014522105 Claim No : SNM22D200030/C02/CB9888A/LZWLC

Claimant : FAREDA HANIM BTE MOHAMED SHARIFF

Amount : S\$7,600.00  
Singapore Dollars Seven Thousand Six Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJM4716E  
Insured Vehicle No. : CB9888A

Date of Loss : 31/12/2021  
Place of Accident : ALJUNIED ROAD JUNCTION SIMS AVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : K.H.NG BUS TRANSPORT PTE LTD  
Driver Name : TEO JOO KHIANG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 7,600.00
	=====
TOTAL . . . . .	S\$ 7,600.00
	=====

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Claimant Name : Fareda Hanim NRIC No : SXXXX3281

Signature :  Date : 2/4/2022

# LEE BROTHERS AUTOMOTIVE PTE LTD

1 Kaki Bukit Avenue 6, #02-47 Autobay, Singapore 417883

Tel : (65) 6509 5521 Fax : (65) 6509 5523

Email : sales@leebrothers.com.sg

Co. Reg. : 201101880C

GST Reg. No. : 201101880C

## TAX INVOICE

**10084**

Messrs : **CHINA TAIPING INSURANCE (S) PTE LTD**  
3 ANSON ROAD  
#16-00 SPRINGLEAF TOWER  
SINGAPORE 079909

Claim No. : LB0122-3068

Acc. Date : 31.12.2021

Veh. No./Model : SJM4716E / MAZDA 2

Date : 19.01.2022

QTY	DESCRIPTIONS	AMOUNT
	<b>Repair Cost :</b> Inclusive of supply parts, panel beating, spray painting and labour.	6,500.00
	<b>Sub-total</b>	6,500.00
	<b>Add GST 7%</b>	455.00
	<b>Total Amount</b>	<b>\$ 6,955.00</b>

E. & O.E.

\* Please make all payments to " Lee Brothers Automotive Pte Ltd "

\* All service and repairing are in good order & conditions.



Customer Sign & Chop

Lee Brothers Automotive Pte Ltd



## HIRER'S PARTICULARS

Name (as in I/C) Mohamed Farid Bin Mohamed  
 NRIC/Passport No: [REDACTED] Date of Birth: 02/05/1985  
 Address: 2 Lorong Siglap Age: S(456776)

Name & Address of Employer

Occupation [REDACTED] Driving Exp: [REDACTED]  
 Driving Licence No: [REDACTED] Passed Date: 24/3/2006  
 D/L Type: Local/Int'l/Others:

## DRIVER'S PARTICULARS

Name (as in I/C) Mohamed Farid Bin Mohamed  
 NRIC/Passport No: [REDACTED] Date of Birth: 02/05/1985  
 Address: [REDACTED] Age: S( )  
 Occupation [REDACTED] Driving Exp: [REDACTED] Yrs  
 Driving Licence No: [REDACTED] Passed / Expiry Date: [REDACTED]  
 D/L Type: Local/Int'l/Others: [REDACTED] Contact No: [REDACTED]

Hirer's Own Vehicle No: <u>53M4716E</u>		Replace Veh No:	
Loan Vehicle No: <u>SLK3055B</u>		VR No:	
Make & Model: <u>M. ATTRAGE</u>		Auto/Manual Group:	
CHARGES : \$ cts			
Daily	<u>7</u> day @ \$ <u>100</u>	Per day	<u>\$700</u>
Weekly/Monthly	week @ \$	Per week/Monthly	
Others			
CDW/PAI	@ \$	Per day/Monthly	
Delivery/Collection Svc			
GST <u>7%</u>		<u>\$49</u>	
OR No:		(A) SUB-TOTAL <u>\$749</u>	
Petrol Level & Surcharge	OUT IN	E 1/4 1/2 3/4 F	
First <u>      </u> km FREE per day		GST	
Excess mileage is chargeable at <u>      </u> cents per km		TOTAL CHARGES	

NON WAIVER EXCESS (Subject to GST): \$ 2000

### ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge  
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: [Signature]

Additional Driver's Signature: [Signature]

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

### IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$300 - \$500.
  - The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip.
  - In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
  - The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
  - All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
  - I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
31/12/2021	3:25pm	17645	[Signature]	

Hirer's/Driver Signature

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
1/2022	5:10pm			

Hirer's/Driver Signature



**TAX INVOICE**

GST REG. NO.: 200106276D

INVOICE TO.
MOHAMED FARID BIN MOHAMED SALLEH 2 LORONG SIGLAP SINGAPORE 456796

DATE	INVOICE NO.
10/1/2022	A 44062

	VHA NO.	DUE DATE	VEH NO.
	A 44062	10/1/2022	SLK 3455 B
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 31 DECEMBER 2021 TO 07 JANUARY 2022 YOUR REF: SJM 4716 E	7	100.00	700.00
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Paynow UEN: 200106276D Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG	Subtotal	\$700.00	
	GST @ 7%	\$49.00	
All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	<b>TOTAL</b>	<b>\$749.00</b>	



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 31 Dec 2021 / 16:01:26

Receipt Date/Time : 31 Dec 2021 / 16:01:26

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-211231-002435

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - CB9888A				
As at 31 Dec 2021/11:50:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - CB9888A Enquiry Fee 20211231160015514120	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
20211231160034204		Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 19 January 2022 12:44 PM  
**To:** info@khngbus.com.sg  
**Subject:** Claim Notification -ACCIDENT INVOLVING CB 9888A(CHINA TAIPING) AND SJM 4716E AT/ALONG ALJUNIED ROAD ON 31/12/2021

19 Jan 2022

**M/s K.H.NG BUS TRANSPORT PTE LTD**  
Driver: TEO JOO KHIANG

[By Email Only]

Dear Sir/Madam,

**You Ref: CB9888A**  
**Our Ref: CC6/CTI22000045/Ups3**  
**ACCIDENT INVOLVING CB 9888A(CHINA TAIPING) AND SJM 4716E AT/ALONG ALJUNIED ROAD ON 31/12/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJM4716E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 1 April 2022 12:07 PM  
**To:** Jenny Lew  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: [Seek Mandate] - SNM22D200030/C02/CB9888A/LEWLC / FW: Direct Settlement - Accident Involving CB 9888A (OI : CTI - TBA) and SJM 4716E (TP : LKK REF - CC6/CTI22000045/Ups3) on 31/12/2021

Dear Sirs/mdm,

For an update, we have settled the matter at a global sum of \$7,600.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>

**Sent:** Monday, 7 March 2022 3:12 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: [Seek Mandate] - SNM22D200030/C02/CB9888A/LEWLC / FW: Direct Settlement - Accident Involving CB 9888A (OI : CTI - TBA) and SJM 4716E (TP : LKK REF - CC6/CTI22000045/Ups3) on 31/12/2021

Hi Hsiao Tong,

Please proceed:

	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,955.00 (\$6,500.00 + 7%GST)
2. Loss of Rental (7days x \$100.00)(w/GST)	\$ 749.00 (7days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 7.45
<b>Total</b>	<b>\$ 7,711.45</b>

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Friday, 4 March 2022 4:39 pm  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** [Seek Mandate] - SNM22D200030/C02/CB9888A/LEWLC / FW: Direct Settlement - Accident Involving CB 9888A (OI : CTI - TBA) and SJM 4716E (TP : LKK REF - CC6/CTI22000045/Ups3) on 31/12/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D200030/C02/CB9888A/LEWLC**  
LKK ref : CC6/CTI22000045/Ups3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING CB9888A(CHINA TAIPING) AND SJM4716E(TP) ON 31/12/2021**

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "**LEE BROTHERS AUTOMOTIVE PTE LTD**" at **\$7,711.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 14,269.91	\$ 6,955.00 (\$6,500.00 + 7%GST)
2. Loss of Rental (7days x \$100.00)(w/GST)	\$ 749.00	\$ 749.00 (7days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 15,026.36</b>	<b><u>\$ 7,711.45</u></b>

Surveyor recommended 5days for repair +1PRS +1PH = 7days.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Tuesday, 11 January 2022 10:25 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D200030/C02/CB9888A/LEWLC / FW: Direct Settlement - Accident Involving CB 9888A (OI : CTI - TBA) and SJM 4716E (TP : LKK REF - CC6/CTI22000045/Ups3) on 31/12/2021

Hi Hsiao Tong,

Please refer to attached.

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 11 January 2022 10:19 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D200030/C02/CB9888A/LEWLC / FW: Direct Settlement - Accident Involving CB 9888A (OI : CTI - TBA) and SJM 4716E (TP : LKK REF - CC6/CTI22000045/Ups3) on 31/12/2021

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Dear Sirs/ Mdm,



Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of insured's GIA report(CB9888A) for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 7 January 2022 4:32 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM22D200030/C02/CB9888A/LEWLC / FW: Direct Settlement - Accident Involving CB 9888A (OI : CTI - TBA) and SJM 4716E (TP : LKK REF - CC6/CTI22000045/Ups3) on 31/12/2021

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D200030/C02/CB9888A/LEWLC.

Dear Jenny,

Pls revert LKK.

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Friday, 7 January 2022 11:08 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving CB 9888A (OI : CTI - TBA) and SJM 4716E (TP : LKK REF - CC6/CTI22000045/Ups3) on 31/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJM 4716E at M/s LEE BROTHERS AUTOMOTIVE PTE LTD on 03/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**