

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 11 January 2022 10:19 AM
To: Claims Dept of CTI; Jenny Lew
Cc: Admin A
Subject: RE: SNM22D200030/C02/CB9888A/LEWLC / FW: Direct Settlement - Accident Involving CB 9888A (OI : CTI - TBA) and SJM 4716E (TP : LKK REF - CC6/CTI22000045/Ups3) on 31/12/2021
Attachments: TP ESTIMATE_MARKED.pdf; Preliminary Advice_SJM4716E.pdf; LKK Survey Photos.pdf

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of insured's GIA report(CB9888A) for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 7 January 2022 4:32 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200030/C02/CB9888A/LEWLC / FW: Direct Settlement - Accident Involving CB 9888A (OI : CTI - TBA) and SJM 4716E (TP : LKK REF - CC6/CTI22000045/Ups3) on 31/12/2021

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D200030/C02/CB9888A/LEWLC.

Dear Jenny,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 7 January 2022 11:08 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving CB 9888A (OI : CTI - TBA) and SJM 4716E (TP : LKK REF - CC6/CTI22000045/Ups3) on 31/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJM 4716E at M/s LEE BROTHERS AUTOMOTIVE PTE LTD on 03/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd