

Hsiao Tong (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 7 March 2022 3:12 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [Seek Mandate] - SNM22D200030/C02/CB9888A/LEWLC / FW: Direct Settlement - Accident Involving CB 9888A (OI : CTI - TBA) and SJM 4716E (TP : LKK REF - CC6/CTI22000045/Ups3) on 31/12/2021

Hi Hsiao Tong,

Please proceed:

	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,955.00 (\$6,500.00 + 7%GST)
2. Loss of Rental (7days x \$100.00)(w/GST)	\$ 749.00 (7days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 7,711.45

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 4 March 2022 4:39 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [Seek Mandate] - SNM22D200030/C02/CB9888A/LEWLC / FW: Direct Settlement - Accident Involving CB 9888A (OI : CTI - TBA) and SJM 4716E (TP : LKK REF - CC6/CTI22000045/Ups3) on 31/12/2021

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Your ref: SNM22D200030/C02/CB9888A/LEWLC
LKK ref : CC6/CTI22000045/Ups3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING CB9888A(CHINA TAIPING) AND SJM4716E(TP) ON 31/12/2021

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "LEE BROTHERS AUTOMOTIVE PTE LTD" at **\$7,711.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 14,269.91	\$ 6,955.00 (\$6,500.00 + 7%GST)
2. Loss of Rental (7days x \$100.00)(w/GST)	\$ 749.00	\$ 749.00 (7days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 15,026.36	<u>\$ 7,711.45</u>

Surveyor recommended 5days for repair +1PRS +1PH = 7days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, 11 January 2022 10:25 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200030/C02/CB9888A/LEWLC / FW: Direct Settlement - Accident Involving CB 9888A (OI : CTI - TBA) and SJM 4716E (TP : LKK REF - CC6/CTI22000045/Ups3) on 31/12/2021

Hi Hsiao Tong,

Please refer to attached.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 11 January 2022 10:19 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200030/C02/CB9888A/LEWLC / FW: Direct Settlement - Accident Involving CB 9888A (OI : CTI - TBA) and SJM 4716E (TP : LKK REF - CC6/CTI22000045/Ups3) on 31/12/2021

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Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of insured's GIA report(CB9888A) for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 7 January 2022 4:32 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200030/C02/CB9888A/LEWLC / FW: Direct Settlement - Accident Involving CB 9888A (OI : CTI - TBA) and SJM 4716E (TP : LKK REF - CC6/CTI22000045/Ups3) on 31/12/2021

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D200030/C02/CB9888A/LEWLC.

Dear Jenny,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 7 January 2022 11:08 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving CB 9888A (OI : CTI - TBA) and SJM 4716E (TP : LKK REF - CC6/CTI22000045/Ups3) on 31/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJM 4716E at M/s LEE BROTHERS AUTOMOTIVE PTE LTD on 03/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd