Xin Yu (LKK Auto)

From: Esther Lim < EstherLim@msfirstcapital.com.sg >

Sent: Friday, 7 October 2022 12:08 PM

To: Xin Yu (LKK Auto); Veron Chen (LKKAuto)

Cc: Admin A; SUR; assignments

Subject: RE: D22000055MVPC SKX5940Y Own Damage Claim, Date of Accident 31 Dec

2021 at AYE, Singapore

Attachments: SKX 5940Y Preliminary Advice.pdf; SKX 5940Y Supplementary Estimate.pdf

Dear Xin Yu

We are pleased to authorize repair as per your Revised Preliminary Advice.

Excess of \$500/- is applicable.

Thank you.

Regards Esther Lim **Motor Claims**

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | Tel: 6507 3848

Fax: 6507 3849 Company Reg. No. 195000106C

A Member of MS&AD INSURANCE GROUP



Change of email address

EstherLim@msfirstcapital.com.sq

With effect from 10/10/2022, our new mailing address will be: 16 Raffles Quay

#42-01 Hong Leong Building Singapore 048581

Our phone and fax numbers remain unchanged.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>

Sent: Friday, 7 October 2022 11:52 AM

To: Esther Lim <EstherLim@msfirstcapital.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com> Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com> Subject: RE: D22000055MVPC SKX5940Y Own Damage Claim, Date of Accident 31 Dec 2021 at AYE, Singapore

Dear Esther,

Enclosed preliminary revised (with supplementary) of vehicle SKX 5940Y

Date of survey: 27/9/2022

Number of days (estimated): 7 days

We have Not authorise repair.

Kindly approve on the supplementary.

Thanks and Warmest Regards,

Xin Yu

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: XinYu@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Esther Lim < EstherLim@msfirstcapital.com.sg> Sent: Wednesday, 28 September 2022 4:22 PM To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com> Subject: FW: D22000055MVPC SKX5940Y Own Damage Claim, Date of Accident 31 Dec 2021 at AYE, Singapore

Dear Veron

We are pleased to authorise the repair of SKX5940Y based on your Preliminary Advice.

Excess of \$500.00 is applicable.

Thank you.

Regards Esther Lim **Motor Claims**

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | Tel: 6507 3848 Fax: 6507 3849 Company Reg. No. 195000106C

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Change of email address

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From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Wednesday, 28 September 2022 11:45 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Aini Binte <Aini@msfirstcapital.com.sg>; assignments

<assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Esther Lim < EstherLim@msfirstcapital.com.sg>

Subject: RE: SKX5940Y Own Damage Claim, Date of Accident 31 Dec 2021 at AYE, Singapore

Dear Aini,

Enclosed preliminary revised of vehicle SKX 5940Y

Date of survey: 27/9/2022

Number of days (estimated): 7 days

We have Not authorise repair.

Kindly let us have your approval and provides policy excess

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) admin-d@lkkauto.com>

Sent: Tuesday, 27 September 2022 1:29 PM

To: 'Aini Binte' < Aini@msfirstcapital.com.sg>; assignments < assignments@lkkauto.com>; SUR < sur@lkkauto.com>

Cc: 'Esther Lim' < EstherLim@msfirstcapital.com.sg>

Subject: RE: SKX5940Y Own Damage Claim, Date of Accident 31 Dec 2021 at AYE, Singapore

Dear Aini,

Noted with thanks.

Best Regards, Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aini Binte < <u>Aini@msfirstcapital.com.sg</u>>
Sent: Tuesday, 27 September 2022 12:57 PM

To: assignments@lkkauto.com

Cc: LiewSiMing@goldbell.com.sg; Ramesh < Ramesh@goldbell.com.sg>; Catherine Chong Kai Ling

<<u>CatherineChongKL@goldbell.com.sg</u>>; Esther Lim <<u>EstherLim@msfirstcapital.com.sg</u>>

Subject: FW: SKX5940Y Own Damage Claim, Date of Accident 31 Dec 2021 at AYE, Singapore

Dear Sirs

OUR REF: D22000055MVPC/PTE/OD/EL

Refer to the email below.

Kindly assist to liaise with the workshop on the survey arrangement.

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848 Fax: 6507 3849 | Company Reg. No. 195000106C

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From: Liew Si Ming < <u>LiewSiMing@goldbell.com.sg</u>>
Sent: Tuesday, September 27, 2022 12:06 PM

To: Motor Claims < Motor Claims@msfirstcapital.com.sg>

Cc: Ramesh <Ramesh@goldbell.com.sg>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>

Subject: RE: SKX5940Y Own Damage Claim, Date of Accident 31 Dec 2021 at AYE, Singapore

Dear Officer-in-Charge,

SKX5940Y has been towed back to Goldbell Tuas and ready for survey. Please kindly assist to make necessary arrangement.

Thank You.



Industrial Vehicles. Financial Services. 41,000 Served. And Counting. **Liew Si Ming | Assistant, Motor Claims Admin**Goldbell Engineering Pte Ltd

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From: Liew Si Ming

Sent: Monday, 3 January 2022 4:20 pm **To:** MotorClaims@msfirstcapital.com.sg

Cc: Ramesh < Ramesh@goldbell.com.sg>; Catherine Chong Kai Ling < CatherineChongKL@goldbell.com.sg>;

Hasrianah Binte Hassan < Hasrianah@goldbell.com.sg >

Subject: SKX5940Y Own Damage Claim, Date of Accident 31 Dec 2021 at AYE, Singapore

Dear Officer-in-Charge,

Your insured, **KANG WEI LENG**, has made an accident reporting with us and would like us to handle his vehicle **SKX5940Y** OD claim and repairs.

Vehicle is currently compounded at Traffic Police Compound. Will arrange for survey once vehicle reaches us.



Industrial Vehicles. Financial Services. 41,000 Served. And Counting. **Liew Si Ming | Assistant, Motor Claims Admin**Goldbell Engineering Pte Ltd

t: | m: | f: | w: www.goldbell.com.sg

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