

## Denise Tay (LKKAuto)

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**From:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>  
**Sent:** Wednesday, 9 February 2022 11:16 AM  
**To:** Admin-D (LKKAuto); assignments; SUR  
**Cc:** Choo, Thelma  
**Subject:** Please proceed to close & invoice us ; RE: LKK/AL \ CMTD2200010/THE(nr) - SLT5322R CLAIMING AGAINST SJF4024E DOA: 01.1.2022

**Importance:** High

### Email on behalf of case handler, Thelma on leave :

Dear M/s LKK AUTO,

With reference above, please assist to close this matter and invoice us.

**\*\* For internal reference only, please note there is a breach of policy\*\***

Thank you.

Best Regards

**Mr Gnoh Pau Loong**

Claims Division

D: 6329 5217 | T: 6461 6555



**Innovation for Wellbeing**

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Summer (LKK Auto) <admin-d@lkkauto.com>

**Sent:** Tuesday, January 4, 2022 10:29 AM

**To:** Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

**Subject:** RE: LKK/AL \ CMTD2200010/THE(nr) - SLT5322R CLAIMING AGAINST SJF4024E DOA: 01.1.2022

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Monday, 3 January, 2022 4:40 PM

**To:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** LKK/AL \ CMTD2200010/THE(nr) - SLT5322R CLAIMING AGAINST SJF4024E DOA: 01.1.2022

Without Prejudice

Our Reference: CMTD2200010/THE

Your Reference: SLT5322R

Hi Yunli,

We refer to your email reply and agreed to appoint **Mr. Adrian Ling** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Adrian** to conduct the survey for **SLT5322R** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please submit with your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>**Sent:** Monday, January 3, 2022 4:35 PM**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>**Subject:** Re: PRI \ CMTD2200010/THE(nr) - SLT5322R CLAIMING AGAINST SJF4024E DOA: 01.1.2022

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Hi Grace,

Please arrange for LKK Auto Consultants Pte Ltd- Adrian Ling, thanks

Regards,

Yun Li

**SM AUTOMOTIVE**

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>**Sent:** Monday, January 3, 2022 4:04 PM**To:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>**Subject:** PRI \ CMTD2200010/THE(nr) - SLT5322R CLAIMING AGAINST SJF4024E DOA: 01.1.2022

Our Reference: CMTD2200010/THE

Your Reference: SLT5322R

**Without Prejudice****EMAIL ONLY****OUR Email:** [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

Date: 03/01/2022

**Attention:**

Hi Yun Li,

**ACCIDENT INVOLVING SJF4024E & SLT5322R ON 01.01.2022**

We refer to your Notice of Accident dated 03/01/2022.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/  
[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

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**From:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>  
**Sent:** Monday, January 3, 2022 1:57 PM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Subject:** SLT5322R CLAIMING AGAINST SJF4024E DOA: 01.1.2022

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Without Prejudice

Hi Motor Claim Dept

Kindly send us your surveyor list, thanks.

Regards,

Yun Li

**SM AUTOMOTIVE**

1 Kaki Bukit Ave 6  
Blk C #01-43  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276