

Meng Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Monday, 3 January, 2022 2:33 PM
To: Admin A; Summer Lee (LKK Auto)
Cc: Celine Fong (LKKAuto)
Subject: FW: SNM22D200004/C02/GBE4431M/CHEESC / RE: Liability Check - Accident involving vehicle no. YN1888D and GBE4431M on 30/12/2021

Hi Team

Please arrange PRS.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Wah Hong <motor@wahhong.sg>
Sent: Monday, January 3, 2022 12:25 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM22D200004/C02/GBE4431M/CHEESC / RE: Liability Check - Accident involving vehicle no. YN1888D and GBE4431M on 30/12/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Chee,

Good day.

We would like to appoint LKK to survey this vehicle. Kindly let us know the whether your insured had reported and the liability for this accident.

Thank You and Best Regards,

Melvin
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

Tel: (65) 6773 7377
HP: (65) 8778 3338
Website: www.wahhong.sg
Mail: motor@wahhong.sg



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This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by law, third party service providers and agents (acting on our behalf).

On 03-Jan-22 11:30 AM, Chee So Chow wrote:

Dear Melvin

We refer to your email of 31/12/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA

6. BEN CHUA

- | | |
|------------------|-----------------|
| 2. GARY SOON | 7. MOHD TAUFIKH |
| 3. KENNETH KONG | 8. NG YOU HAN |
| 4. CHOW BO XIONG | 9. STEVE CHEN |
| 5. ADRIAN LING | 10. HENRY NG |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

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W: www.sg.cntaiping.com I FB: www.facebook.com/chinataipingsg/ I

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From: Claims Dept of CTI [<claimsdept@sg.cntaiping.com>](mailto:claimsdept@sg.cntaiping.com)

Sent: Monday, January 3, 2022 9:29 AM

To: motor@wahhong.sg; Chee So Chow [<sochow.chee@sg.cntaiping.com>](mailto:sochow.chee@sg.cntaiping.com)

Cc: Claims Dept of CTI [<claimsdept@sg.cntaiping.com>](mailto:claimsdept@sg.cntaiping.com)

Subject: O/R: SNM22D200004/C02/GBE4431M/CHEESC / RE: Liability Check – Accident involving vehicle no. YN1888D and GBE4431M on 30/12/2021

Without Prejudice

Dear So Chow,

Please conduct PRS for YN1888D.

Note: officer in charge Chee So Chow 63896176.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Wah Hong <motor@wahhong.sg>

Sent: Friday, 31 December 2021 4:06 pm

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: Re: Liability Check – Accident involving vehicle no. YN1888D and GBE4431M on 30/12/2021

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Dear Sir/Madam,

Sorry for the mistake, we had amend the PRI accident date.

We refer to the above subject and we acting for the owner of YN1888D against your insured vehicle GBE4431M.

Kindly update us that have your insured GBE4431M file a report on the mention accident? If yes, please let us know your confirmation on liability for the above accident.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client' s instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA Report for your perusal.

Thank You and Best Regards,

Melvin
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

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On 31-Dec-21 4:02 PM, Chong Boon Sen wrote:

Without Prejudice

Dear Sir,

Pls amend prs accident date to correct date for pri to process.

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Thank you

Chong Boon Sen

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From: Wah Hong motors & credit pte ltd <motor@wahhong.sg>
Sent: Friday, 31 December 2021 11:52 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Liability Check – Accident involving vehicle no. YN1888D and GBE4431M on 31/12/2021

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Dear Sir/Madam,

We refer to the above subject and we acting for the owner of YN1888D against your insured vehicle GBE4431M.

Kindly update us that have your insured GBE4431M file a report on the mention accident? If yes, please let us know your confirmation on liability for the above accident.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA Report for your perusal.

Thank You and Best Regards,

Jenny Ng
Admin Manager
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

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