

## Veron Chen (LKKAUTO)

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**From:** Wah Hong <motor@wahhong.sg>  
**Sent:** Tuesday, 25 January 2022 11:32 AM  
**To:** Rasul (LKKAUTO)  
**Cc:** Veron Chen (LKKAUTO)  
**Subject:** Re: Finalise Re: SNM22D200004/C02/GBE4431M/CHEESC / RE: Liability Check - Accident involving vehicle no. YN1888D and GBE4431M on 30/12/2021

Hi Rasul,

We agree with your finalize amount. Good day.

Thank You and Best Regards,

Melvin  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

Tel: (65) 6773 7377  
HP: (65) 8778 3338  
Website: [www.wahhong.sg](http://www.wahhong.sg)  
Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)



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On 25-Jan-22 10:58 AM, Rasul (LKKAUTO) wrote:

Hi Melvin,

Take note for commercial vehicle Mitsubishi the parts discount should be 25%.

We will be advising our Principal a cost of repair of L/S \$5,050.00 /- with 8 days of repair, subject to their approval

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Wah Hong Motors & Credit Pte Ltd [<mailto:motor@wahhong.sg>]

**Sent:** Thursday, 13 January, 2022 3:54 PM

**To:** Rasul (LKKAuto)

**Subject:** Finalise Re: SNM22D200004/C02/GBE4431M/CHEESC / RE: Liability Check - Accident involving vehicle no. YN1888D and GBE4431M on 30/12/2021

Hi Rasul,

Attach is the after paint photos and damaged photos for your kind perusal.  
Please finalize with us. Good day.

Thank you

Jimmy

On 5/1/2022 10:47 am, Chee So Chow wrote:

Hi Melvin

Please proceed with direct settlement as per our surveyor's recommendation for repair cost and duration of repair.

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Thanks and Best Regards

**Chee So Chow**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Wah Hong Motors & Credit Pte Ltd <[motor@wahhong.sg](mailto:motor@wahhong.sg)>  
**Sent:** Wednesday, January 5, 2022 10:41 AM  
**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Re: SNM22D200004/C02/GBE4431M/CHEESC / RE: Liability Check - Accident involving vehicle no. YN1888D and GBE4431M on 30/12/2021

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Dear So Chow,

Attach is the repair estimate for your reference.

On 03-Jan-22 11:30 AM, Chee So Chow wrote:

Dear Melvin

We refer to your email of 31/12/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

- |                  |                 |
|------------------|-----------------|
| 1. MARCUS CHUA   | 6. BEN CHUA     |
| 2. GARY SOON     | 7. MOHD TAUFIKH |
| 3. KENNETH KONG  | 8. NG YOU HAN   |
| 4. CHOW BO XIONG | 9. STEVE CHEN   |
| 5. ADRIAN LING   | 10. HENRY NG    |

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by

us shall be Single Joint Expert for this matter.

2. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
3. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

**Chee So Chow**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore  
079909

Main: (65) 6389 6116 I F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) I FB:  
[www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) I WeChat: 太平  
狮城 Taiping SG

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**From:** Claims Dept of CTI  
[<claimsdept@sg.cntaiping.com>](mailto:claimsdept@sg.cntaiping.com)  
**Sent:** Monday, January 3, 2022 9:29 AM  
**To:** [motor@wahhong.sg](mailto:motor@wahhong.sg); Chee So Chow  
[<sochow.chee@sg.cntaiping.com>](mailto:sochow.chee@sg.cntaiping.com)  
**Cc:** Claims Dept of CTI  
[<claimsdept@sg.cntaiping.com>](mailto:claimsdept@sg.cntaiping.com)  
**Subject:** O/R: SNM22D200004/C02/GBE4431M/CHEESC /  
RE: Liability Check - Accident involving vehicle  
no. YN1888D and GBE4431M on 30/12/2021

Without Prejudice

Dear So Chow,

Please conduct PRS for YN1888D.

Note: officer in charge Chee So Chow 63896176.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore  
079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB:  
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**From:** Wah Hong <[motor@wahhong.sg](mailto:motor@wahhong.sg)>  
**Sent:** Friday, 31 December 2021 4:06 pm  
**To:** Chong Boon Sen  
<[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Subject:** Re: Liability Check – Accident involving vehicle no. YN1888D and GBE4431M on 30/12/2021

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Dear Sir/Madam,

Sorry for the mistake, we had amend the PRI accident date.

We refer to the above subject and we acting for the owner of YN1888D against your insured vehicle GBE4431M.

Kindly update us that have your insured GBE4431M file a report on the mention accident? If yes, please let us know your confirmation on liability for the above accident.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA Report for your perusal.

Thank You and Best Regards,

Melvin  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

Tel: (65) 6773 7377  
HP: (65) 8778 3338  
Website: [www.wahhong.sg](http://www.wahhong.sg)  
Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)



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On 31-Dec-21 4:02 PM, Chong Boon Sen wrote:

Without Prejudice

Dear Sir,

Pls amend prs accident date to correct  
date for pri to process.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore)  
Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower  
Singapore 079909

DID: (65) 63896116 | F: (65)  
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**From:** Wah Hong motors & credit pte ltd  
<[motor@wahhong.sg](mailto:motor@wahhong.sg)>  
**Sent:** Friday, 31 December 2021 11:52  
am  
**To:** Claims Dept of CTI  
<[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Liability Check – Accident  
involving vehicle no. YN1888D and  
GBE4431M on 31/12/2021

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Dear Sir/Madam,

We refer to the above subject and we  
acting for the owner of YN1888D  
against your insured vehicle GBE4431M.

Kindly update us that have your  
insured GBE4431M file a report on the  
mention accident? If yes, please let  
us know your confirmation on liability  
for the above accident.

Please be informed that our client has  
yet to leave their vehicle to our  
premises for claim, however we have  
our client's instructions to check  
liability for the above matter.

Kindly let us have your reply, we have  
attached the GIA Report for your  
perusal.

--

Thank You and Best Regards,

Jenny Ng  
Admin Manager  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

Tel: (65) 6773 7377  
HP: (65) 8778 3555  
Website: [www.wahhong.sg](http://www.wahhong.sg)  
Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)



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Thank You and Best Regards,

Pei Pei  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

[Tel: \(65\) 6773 7377](tel:6567737377)  
Website: [www.wahhong.sg](http://www.wahhong.sg)  
Mail : [motor@wahhong.sg](mailto:motor@wahhong.sg)

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Thank You and Best Regards,

Jimmy Thong  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

[Tel: \(65\)67737377](tel:(65)67737377)

HP : (65)87783555

Website: [www.wahhong.sg](http://www.wahhong.sg)

Mail : [motor@wahhong.sg](mailto:motor@wahhong.sg)

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