

Denise Tay (LKKAUTO)

From: Choo, Thelma <thelma.choo@sompo.com.sg>
Sent: Monday, 7 March 2022 11:36 AM
To: Denise Tay (LKKAUTO); Teo, Grace; Admin-D (LKKAUTO); assignments; SUR
Subject: RE: LKK/OD(veh IN) \ CMTD2200001/THE - SMM9604B - OD CLAIMS DOA: 30/12/2021

Dear Denise,

Excess \$500 applicable

To proceed with repair based on the Surveyor recommendation

Best Regards
Thelma Choo
Claims Executive
D: 6322 4681 | T: 6461 6555



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Monday, March 7, 2022 11:11 AM
To: Choo, Thelma <thelma.choo@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Re: LKK/OD(veh IN) \ CMTD2200001/THE - SMM9604B - OD CLAIMS DOA: 30/12/2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Thelma,

As spoken,

Enclosed Supplementary and Preli advise for your review

Please let have your approval

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Monday, 7 March 2022 10:51 am

To: Choo, Thelma <thelma.choo@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: Re: LKK/OD(veh IN) \ CMTD2200001/THE - SMM9604B - OD CLAIMS DOA: 30/12/2021

Dear Thelma,

May we have your approval

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Friday, 25 February 2022 2:54 pm

To: Choo, Thelma <thelma.choo@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: Re: LKK/OD(veh IN) \ CMTD2200001/THE - SMM9604B - OD CLAIMS DOA: 30/12/2021

Dear Thelma,

Please ignore the earlier email.

Enclose the correct preliminary advice with supplementary of SMM9604B

Please let us have your approval.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Friday, 25 February 2022 2:09 pm

To: Choo, Thelma <thelma.choo@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Admin-D (LKKAuto)

<admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Re: LKK/OD(veh IN) \ CMTD2200001/THE - SMM9604B - OD CLAIMS DOA: 30/12/2021

Dear Sir/Madam,

Enclose preliminary advice with supplementary of SMM9604B

Please let us have your approval.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Choo, Thelma <thelma.choo@sompo.com.sg>

Sent: Wednesday, 5 January 2022 9:01 am

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/OD(veh IN) \ CMTD2200001/THE - SMM9604B - OD CLAIMS DOA: 30/12/2021

Dear Denise

Excess \$500/- Applicable

Please proceed to authorize repair.

Thank you

Best Regards

Thelma Choo

Claims Executive

D: 6322 4681 | **T:** 6461 6555



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Tuesday, January 4, 2022 8:08 PM

To: Choo, Thelma <thelma.choo@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: Re: LKK/OD(veh IN) \ CMTD2200001/THE - SMM9604B - OD CLAIMS DOA: 30/12/2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mada,

Enclosed Documents for your review of SMM 9604B

Please let us have your authorization.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Choo, Thelma <thelma.choo@sompo.com.sg>

Sent: Monday, 3 January 2022 5:30 pm

To: Anikka Lai <anikkalai@honda.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/OD(veh IN) \ CMTD2200001/THE - SMM9604B - OD CLAIMS DOA: 30/12/2021

Dear Annika,

Please proceed to do the E-filing in Gear

We will only revert upon receiving it from Gear

Thank you

Best Regards

Thelma Choo

Claims Executive

D: 6322 4681 | **T:** 6461 6555



50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Anikka Lai <anikkalai@honda.com.sg>

Sent: Monday, January 3, 2022 5:19 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: LKK/OD(veh IN) \ CMTD2200001/THE - SMM9604B - OD CLAIMS DOA: 30/12/2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace / Thelma,

Attached amended GIA report for your necessary action.

Thank you.

Best regards

Anikka Lai

Bodyshop Service Advisor
(Mandai Bodyshop)

Honda Singapore

Kah Motor Co. Sdn Bhd

6A Mandai Estate

Singapore 729903

DID : 65145248 HP: 82886302

Web: www.honda.com.sg

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 3 January 2022 4:27 PM

To: Anikka Lai <anikkalai@honda.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: LKK/OD(veh IN) \ CMTD2200001/THE - SMM9604B - OD CLAIMS DOA: 30/12/2021

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Our Reference: CMTD2200001/THE

Your Reference: SMM9604B

Hi Anikka,

We acknowledged receipt of your claim documents and have arranged **LKK Auto** to conduct the survey.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

As spoken, let us have the amended/addendum of the vehicle number once it's ready.

Hi **LKK Auto**,

Please arrange **Mr. Adrian/ Kenneth/ Marcus** to conduct the motor survey for **SMM9604B** on **Own Damage** basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Thelma** for Authorisation.

Aside to Thelma,

Please advise on the Excess & Authorisation.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Anikka Lai <anikkalai@honda.com.sg>

Sent: Monday, January 3, 2022 2:11 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: SMM9604B - OD CLAIMS DOA: 30/12/2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

Attached please find the claim documents for your necessary action.

Kindly arrange survey at our premises as the vehicle has grounded since reporting.

Thank you.

Best regards

Anikka Lai

Bodyshop Service Advisor
(Mandai Bodyshop)

Honda Singapore

Kah Motor Co. Sdn Bhd

6A Mandai Estate

Singapore 729903

DID : 65145248 HP: 82886302

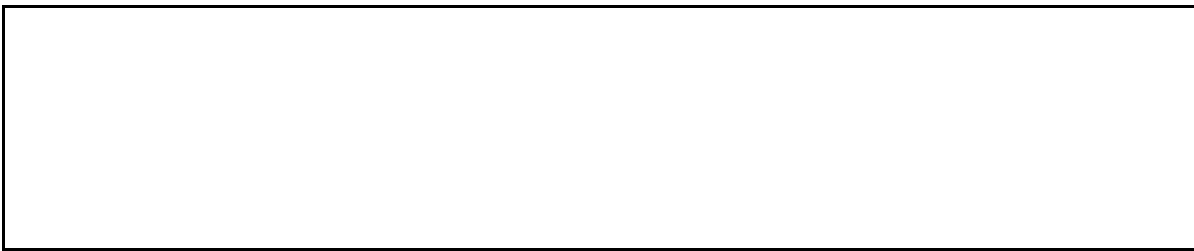
Web: www.honda.com.sg

From: Printer Service <printservice@honda.com.sg>

Sent: Monday, 3 January 2022 1:54 PM

To: Anikka Lai <anikkalai@honda.com.sg>

Subject: Attached Image



Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.



Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.