

Veron Chen (LKKAUTO)

From: Choo, Thelma <thelma.choo@sompo.com.sg>
Sent: Wednesday, 5 January 2022 9:02 AM
To: Denise Tay (LKKAUTO); Teo, Grace; Admin-D (LKKAUTO); assignments; SUR
Subject: RE: LKK/OD(veh IN) \ CMTD2200001/THE - SMM9604B - OD CLAIMS DOA: 30/12/2021

Dear Denise

Excess \$500/- Applicable

Please proceed to authorize repair.

Thank you

Best Regards
Thelma Choo
Claims Executive
D: 6322 4681 | T: 6461 6555



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Sent: Tuesday, January 4, 2022 8:08 PM

To: Choo, Thelma <thelma.choo@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: Re: LKK/OD(veh IN) \ CMTD2200001/THE - SMM9604B - OD CLAIMS DOA: 30/12/2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mada,

Enclosed Documents for your review of SMM 9604B

Please let us have your authorization.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

From: Choo, Thelma <thelma.choo@sompo.com.sg>

Sent: Monday, 3 January 2022 5:30 pm

To: Anikka Lai <anikkalai@honda.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/OD(veh IN) \ CMTD2200001/THE - SMM9604B - OD CLAIMS DOA: 30/12/2021

Dear Annika,

Please proceed to do the E-filing in Gear

We will only revert upon receiving it from Gear

Thank you

Best Regards

Thelma Choo

Claims Executive

D: 6322 4681 | **T:** 6461 6555



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From: Anikka Lai <anikkalai@honda.com.sg>

Sent: Monday, January 3, 2022 5:19 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: LKK/OD(veh IN) \ CMTD2200001/THE - SMM9604B - OD CLAIMS DOA: 30/12/2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace / Thelma,

Attached amended GIA report for your necessary action.

Thank you.

Best regards

Anikka Lai

Bodyshop Service Advisor
(Mandai Bodyshop)

Honda Singapore

Kah Motor Co. Sdn Bhd

6A Mandai Estate

Singapore 729903

DID : 65145248 HP: 82886302

Web: www.honda.com.sg

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 3 January 2022 4:27 PM

To: Anikka Lai <anikkalai@honda.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: LKK/OD(veh IN) \ CMTD2200001/THE - SMM9604B - OD CLAIMS DOA: 30/12/2021

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Our Reference: CMTD2200001/THE

Your Reference: SMM9604B

Hi Anikka,

We acknowledged receipt of your claim documents and have arranged **LKK Auto** to conduct the survey.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

As spoken, let us have the amended/addendum of the vehicle number once it's ready.

Hi **LKK Auto**,

Please arrange **Mr. Adrian/ Kenneth/ Marcus** to conduct the motor survey for **SMM9604B** on **Own Damage** basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Thelma** for Authorisation.

Aside to Thelma,

Please advise on the Excess & Authorisation.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Anikka Lai <anikkalai@honda.com.sg>

Sent: Monday, January 3, 2022 2:11 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: SMM9604B - OD CLAIMS DOA: 30/12/2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

Attached please find the claim documents for your necessary action.

Kindly arrange survey at our premises as the vehicle has grounded since reporting.

Thank you.

Best regards

Anikka Lai

Bodyshop Service Advisor
(Mandai Bodyshop)

Honda Singapore

Kah Motor Co. Sdn Bhd

6A Mandai Estate

Singapore 729903

DID : 65145248 HP: 82886302

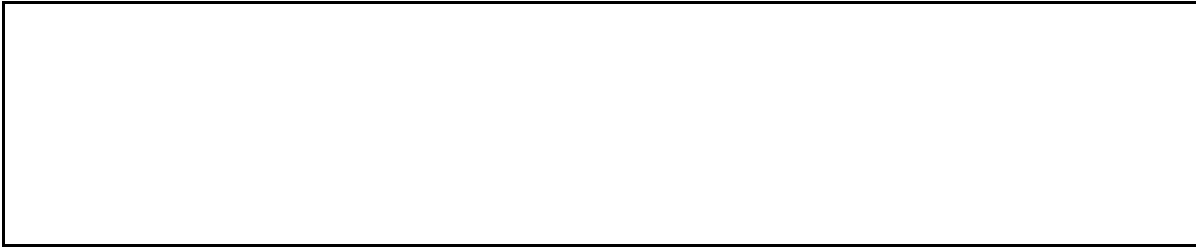
Web: www.honda.com.sg

From: Printer Service <printservice@honda.com.sg>

Sent: Monday, 3 January 2022 1:54 PM

To: Anikka Lai <anikkalai@honda.com.sg>

Subject: Attached Image



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