

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 5 January 2022 11:17 AM
To: Anikka Lai; Teo, Grace; Admin-D (LKKAUTO); assignments; SUR
Subject: RE: LKK/OD(veh IN) \ CMTD2200001/THE - SMM9604B - OD CLAIMS DOA: 30/12/2021

Dear Anikka,

As instructed by our client, please proceed to repair the **insured vehicle SMM 9604B, (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler **ON BEHALF OF DENISE**

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Anikka Lai <anikkalai@honda.com.sg>
Sent: Wednesday, 5 January 2022 11:07 AM
To: Choo, Thelma <thelma.choo@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK/OD(veh IN) \ CMTD2200001/THE - SMM9604B - OD CLAIMS DOA: 30/12/2021
Importance: High

Dear Thelma,

The survey has done yesterday, please advise if the vehicle is authorised repair.

Thank you.

Best regards
Anikka Lai
Bodyshop Service Advisor
(Mandai Bodyshop)

Honda Singapore
Kah Motor Co. Sdn Bhd
6A Mandai Estate
Singapore 729903
DID : 65145248 HP: 82886302
Web: www.honda.com.sg

From: Choo, Thelma <thelma.choo@sompo.com.sg>

Sent: Monday, 3 January 2022 5:31 PM

To: Anikka Lai <anikkalai@honda.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: LKK/OD(veh IN) \ CMTD2200001/THE - SMM9604B - OD CLAIMS DOA: 30/12/2021

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Dear Annika,

Please proceed to do the E-filing in Gear

We will only revert upon receiving it from Gear

Thank you

Best Regards

Thelma Choo

Claims Executive

D: 6322 4681 | T: 6461 6555



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INSURANCE

Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Anikka Lai <anikkalai@honda.com.sg>

Sent: Monday, January 3, 2022 5:19 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: LKK/OD(veh IN) \ CMTD2200001/THE - SMM9604B - OD CLAIMS DOA: 30/12/2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace / Thelma,

Attached amended GIA report for your necessary action.

Thank you.

Best regards

Anikka Lai

Bodyshop Service Advisor
(Mandai Bodyshop)

Honda Singapore
Kah Motor Co. Sdn Bhd
6A Mandai Estate
Singapore 729903
DID : 65145248 HP: 82886302
Web: www.honda.com.sg

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 3 January 2022 4:27 PM
To: Anikka Lai <anikkalai@honda.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: LKK/OD(veh IN) \ CMTD2200001/THE - SMM9604B - OD CLAIMS DOA: 30/12/2021

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Our Reference: CMTD2200001/THE
Your Reference: SMM9604B

Hi Anikka,

We acknowledged receipt of your claim documents and have arranged **LKK Auto** to conduct the survey.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

As spoken, let us have the amended/addendum of the vehicle number once it's ready.

Hi **LKK Auto**,

Please arrange **Mr. Adrian/ Kenneth/ Marcus** to conduct the motor survey for **SMM9604B** on **Own Damage** basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Thelma** for Authorisation.

Aside to Thelma,

Please advise on the Excess & Authorisation.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555
For motor claims survey request, please email to motorsurvey@sompo.com.sg

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Anikka Lai <anikkalai@honda.com.sg>**Sent:** Monday, January 3, 2022 2:11 PM**To:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>**Subject:** SMM9604B - OD CLAIMS DOA: 30/12/2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

Attached please find the claim documents for your necessary action.

Kindly arrange survey at our premises as the vehicle has grounded since reporting.

Thank you.

Best regards

Anikka Lai

Bodyshop Service Advisor
(Mandai Bodyshop)

Honda Singapore

Kah Motor Co. Sdn Bhd

6A Mandai Estate

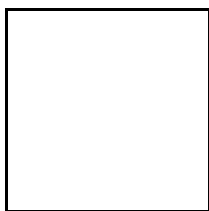
Singapore 729903

DID : 65145248 HP: 82886302

Web: www.honda.com.sg

From: Printer Service <printservice@honda.com.sg>**Sent:** Monday, 3 January 2022 1:54 PM**To:** Anikka Lai <anikkalai@honda.com.sg>**Subject:** Attached Image

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