

Zero Gravity

2 Kaki Bukit Ave 2

#01-25 Kaki Bukit Autohub Singapore 417921

Tel: 67412845 Fax: 67412170

31/03/2022

AIG ASIA PACIFIC INSURANCE PTE. LTD
78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120
Attention: Motor Claim Department

Dear Sirs / Madams,

RE: ACCIDENT INVOLVING VEHICLE(S) SLK460E & SLR5696Y AT YISHUN CENTRAL
SERVICE ROAD ON 28/12/2021.

We understand that you are the insurer of vehicle SLR5696Y.

I/We wish to inform you that my/our vehicle SLK460E have been completed repairs to my/our satisfaction by ZERO GRAVITY. I/We therefore propose to claim from your as follows:

1. Cost of Repair	S\$4750.00
2. LTA Search Fee	S\$7.45
3. Loss of Rental (S\$120.00 X 10 Days)	S\$1200.00
4. TOTAL	S\$5957.45

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

Tiffany

LETTER OF AUTHORITY

ACCIDENT ON: 28/12/2021

INVOLVING VEHICLE(S) NO.: SLK460E & SLR5696Y

AT/ALONG: Yishun Central Service Road

I, MUSTAFA BIN TALIB NRIC No/Co Reg. No.: S7671247F of

BLK 632, WOODLANDS RING ROAD, #06-171 Singapore 730632

Owner/Driver of motor vehicle registration no: SLK 460 E insured by

MS NTUC INCOME under policy no: 5117217165-01 do hereby authorize m/s **Zero Gravity** ("my Repairer") of 2 Kaki Bukit Ave 2, # 01-25 Kaki Bukit Autohub, Singapore 417921, to act as my representative in my claim against my insurance and/or against the owner(s) / driver(s) of motor vehicle(s) registration no(s): SLR 5696 Y in respect of the above-mentioned accident.

I also hereby authorize my repairer to proceed repair to my vehicle, give all further instructions on my behalf concerning the said claim and as such, all future correspondences should be addressed to my repairer.

My repairer is further authorized to receive on my behalf monies claims, correspondence and to give a valid discharge and I also hereby appoint my repairer as my attorney and to sign any discharge voucher or any other documents in connection with this matter on and for my behalf.

I confirm that in the event of unsuccessful claim against the negligent party and/or my own insurer (if only under comprehensive cover) for the damages caused to my vehicle, I agree to pay for all the costs and incidentals incurred by my repairer.

I the above-mentioned vehicle owner/driver hereby affirm the above-mentioned statement to be true and correct.

Date this 29 day of 12 Year 2021

Signature : 
(Company Stamp if applicable)

Full Name : MUSTAFA BIN TALIB

NRIC No : S7671247F

Contact No : (HP) 91865894 (O) _____ (H) _____

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **ZERO GRAVITY** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,550.00** (Global Sum) for vehicle no. **SLK 460E** that was damaged pursuant to the accident which occurred on **28/12/2021** (date) along **YISHUN CENTRAL SERVICE ROAD** (location) involving vehicle no/s **SLR 5696Y**.

This is pursuant to the inspection conducted on **30/12/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **MUSTAFA BIN TALIB** (the third party claimant”) of vehicle no. **SLK 460E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLK 460E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of 06 (month) **20**22 (year)



LUP

Signed by appointed surveyor



Signed by “the workshop” (with chop)



ZERO GRAVITY

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921

Tel: +65 67412845 Fax No: +65 67412170

Email: zero_gravity@singnet.com.sg

Reg.No.: 52888887X

FINAL REPAIR BILL

No. : SO-000033

AIG ASIA PACIFIC INSURANCE PTE. LTD

78 SHENTON WAY

#07-16 AIG BUILDING

SINGAPORE 079120

Attention: Motor Claim Department

TEL : 64193000

FAX :

Your Ref. : SLR5696Y

Vehicle No. : SLK460E

Make & Model : TOYOTA HARRIER

Chassis No. : ZSU600056717

Engine No. : 3ZRB633761

Accident Date : 28/12/2021

Policy No. : 5117217165-01

Date : 31/03/2022

Page : 1 of 1

Thank you for your inquiry. We are pleased to submit our quote as follows:

Item	Description	Qty	U/ Price	Amount
			S\$	S\$
1	Lumpsum	1.0 X	4,750.00	4,750.00

SINGAPORE DOLLAR FOUR THOUSAND SEVEN HUNDRED FIFTY ONLY

E. & O.E

Total S\$ 4,750.00

Discount S\$ 0.00

Net Total S\$ 4,750.00

Terms: C.O.D.

Customer's Signature/Co. Stamp

ZERO GRAVITY

Any claim for faulty workmanship is limited solely to the rectification free of cost of such work, no claim for loss consequential or otherwise being admissible. Any objections to the validity of these charges must be made seven (7) days from the date of this invoice otherwise it is assumed that this bill is accepted as correct.

**ZG PTE LTD**

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921

Tel: +65 67477100

Buss.Reg.No.:201317155Z

HIRER'S PARTICULARS I/We _____

If Different From _____

of _____

Section ① _____

S _____

Tel: _____

Hereinafter called "the Hirer" hereby confirm having agreed to hire this day from ZG PTE LTD. Hereinafter called "the Owner" the undermentioned Vehicle at the rental fees as shown below and I further agree that I shall be help reponsible for:-

1) THIRD PARTY ONLY MOTOR VEHICLE COVERAGE

the Excess which is the maximum amount of \$2500 to cover for any third party damage or injury claims and also bear the full cost of any damage caused to the hired Vehicle resulting from any single accident including loss from inability to let the same Vehicle out on hire of loss resulting from theft and destruction of the Vehicle.

2) COMPREHENSIVE MOTOR VEHICLE COVERAGE

A) If the Rental Vehicle is damaged or destroyed while it is in the possession the Renter, Renter agrees to pay any required insurance deductible.

B) Renter will be responsible for the full amount of the excess not exceeding \$2000 for own damages and \$1500 for third party claims upon reporting of any accidents.

3) Only persons above 22 years of age with more than 2 years driving experience, authorised licensed and signing this agreement may drive the Vehicle whether or not such damage or loss is by person/persons known or unknown to me or by negligence or any breach by me of the Terms and Conditions of Hire, hereinafter mentioned and printed at the back hereof.

Vehicle Regn No : SGX3433E		Rental Agreement: NO. : C0037	
Section ① Hirer's And/Or Driver's Particulars		Date & Time OUT: 29/12/2021 01:10PM	
Name: MUSTAFA BIN TALIB		Date & Time IN: 08/01/2022 01:25PM	
Address: Blk 632, WOODLANDS RING ROAD #06-171		Chargeable	Rates Amount
Mobile No.: 91865894		10	Days @ \$120.00 \$1200.00
I/C No./Passport No: S7671247P			
Type of I/C :/Passport: IC			Weeks @\$
Driving Licence No: S7671247P			
Pass Date: 13 Oct 2006			Months @\$
Date of Birth: 7/6/1976			
Place of Issue: SINGAPORE			Surcharge @\$
a) Third Party Only Policy Excess \$2500/-			
b) Comprehensive Policy Excess \$3500/-		Insurance :	
Vehicle Must Be Returned To Owner's Office By:		Total Charge:	\$1200.00
IMPORTANT! For Singapore Use only		Security Deposit	
		Total Payable	
		Amount Paid	
		Delivery Fees	
		Collection Fees/Misc.	
		Extra Hours @\$	
Fuel Tank OUT (E) (1/4) (1/2) (3/4) (F)		Rates Do Not Include Fuel	
Fuel Tank IN (E) (1/4) (1/2) (3/4) (F)		Refuelling	
Vehicle No: 1)	From:	To:	
Vehicle No: 2)	From:	To:	
Tools	Spare Tyre	Accessories	Total Additional Charges
Vehicle Issued By:			
Vehicle Collected By:			
NOTE: HIRER AND /OR DRIVER IS LIABLE FOR ALL PARKING , TRAFFIC AND SMOKY EXHAUST VIOLATION		Grand Total	\$1200.00

I/We have read and hereby agree to the terms and conditions on both sides of this rental agreement.

HIRER MUST NOT CARRY SAND AND CEMENT ON THE VEHICLE
PLS CHECK ENGINE OIL AND RADIATOR WATER EVERY MORNING

Date :

29/12/21

Sign:



ZG PTE LTD

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921

Tel: +65 67477100

Reg.No.: 201317155Z

No. : SO-000002

MUSTAFA BIN TALIB

BLK 632 #06-171 WOODLANDS RING ROAD
(S) 730632

Your Ref. :
Vehicle No. : SGX3433E
Make & Model : SUZUKI SX4
Chasis No. :
Engine No. :
Accident Date :
Policy No. :
Date : 21-05-2022
Page : 1 of 1

Item	Description	Qty	U/ Price S\$	Amount S\$
1	RENTAL FEE REMARKS: START: 29/12/2021 01:10PM END: 08/01/2022 01:25PM	10.0 DAY	120.00	1,200.00

SINGAPORE DOLLAR ONE THOUSAND TWO HUNDRED ONLY

E. & O.E

Total	S\$	1,200.00
Discount	S\$	0.00
Net Total	S\$	1,200.00

Terms: Net 7 days

Customer's Signature/Co. Stamp

ZG PTE. LTD.

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Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Dec 2021 / 14:08:19

Receipt Date/Time : 29 Dec 2021 / 14:08:19

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211229-002327

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLR5696Y				
As at 28 Dec 2021/13:30:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLR5696Y Enquiry Fee 20211229140650177379	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
426588XXXXXX5595		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Jan 2022 16:27	Clim Dtl Modified	Claimant's Name: -> MUSTAFA BIN TALIB. Claimant's ID: -> S7671247F.	[A] Lee Su Li
2	03 Jan 2022 16:27	Clim Veh Model Changed	(204169) HONDA SHUTTLE 1.5 (A).	[A] Lee Su Li
3	03 Jan 2022 16:27	Clim Created	Reg No: SLK460E. Acct Date: 2021/12/28. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Zero Gravity (Kaki Bukit)	[A] Lee Su Li
4	03 Jan 2022 16:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	03 Jan 2022 16:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/01/12	[A] Lee Su Li
6	03 Jan 2022 16:27	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	03 Jan 2022 16:27	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Expr ess)	[A] Merimen Administrator
8	03 Jan 2022 16:27	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	03 Jan 2022 16:28	Label Added	(19):Fastlane.	[A] Lee Su Li
10	03 Jan 2022 16:28	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lee Su Li
11	11 May 2022 16:01	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	11 May 2022 16:01	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	11 May 2022 16:01	Clim Dtl Modified	JPJ Reg. Date: -> 2015/10/22.	[A] JOANNE LEE KHANG MIN
14	11 May 2022 16:01	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	13 May 2022 09:27	Clim Veh Model Changed	(204169) -> (204756) TOYOTA HARRIER 2.0 (A).	[A] CHEW HSIAO TONG
16	13 May 2022 09:28	Adj Mandate Request	Cur.Req:5597.45:Liability: 100%(B10) *Quantum: (a)COR: \$4,750.00 + (b)LOR(7days x \$120.00): \$84 0.00 + (c)Search fee: \$7.45 = Total: \$5,597.45 *5 recommendation repair days + 1Sunday + 1PRS = 7d ays *For your approval please.	[A] CHEW HSIAO TONG
17	03 Jun 2022 13:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/01/12	[I] Lee, Ming-Yao
18	03 Jun 2022 13:59	Adj Mandate Set	Approved:5597.45.	[I] Lee, Ming-Yao

Date From   Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2754644	04 Jan 2022 14:36:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLK460E	SLR5696Y	11.00
2791666	11 May 2022 16:01:51	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLK460E	SLR5696Y	11.00

