

Hsiao Tong (LKKAuto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Thursday, 13 January 2022 11:43 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Su Li (LKK Auto)
Subject: RE: 3601293539SG-003 LKK REF : CC6/AIG22000032/Aps3

Hi Hsiao Tong,

Coverage has been confirmed. Our correspondence with OI and supporting documents has been uploaded into Merimen.

You may treat our correspondence with OI as being insured was contacted and cleared on the TPPD claim.

Kindly proceed with claim handling.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 4 January 2022 3:45 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] Re: 3601293539SG-003 LKK REF : CC6/AIG22000032/Aps3

This message is from an external sender; be cautious with links and attachments.

Resend.

Please ignore the previous email.

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, CC6/AIG22000032/Aps3

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Sent: Tuesday, January 4, 2022 3:33 PM

To: Admin A <admin-a@lkkauto.com>

Subject: 3601293539SG-003

Dear Sir/Mdm,

Fyi, EDDIES search showed OID does not possess valid Singapore D/L.

We have written to insured to inform of TPPD claim received, and also to verify on OID D/L. Email uploaded into Merimen for your reference.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte Ltd

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