

## Hsiao Tong (LKKAuto)

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**From:** Su Li (LKK Auto)  
**Sent:** Tuesday, 4 January 2022 3:45 PM  
**To:** Loh, Chee-Heng; Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** Re: 3601293539SG-003 LKK REF : CC6/AIG22000032/Aps3

Resend.

Please ignore the previous email.

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, CC6/AIG22000032/Aps3

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

**Sent:** Tuesday, January 4, 2022 3:33 PM

**To:** Admin A <admin-a@lkkauto.com>

**Subject:** 3601293539SG-003

Dear Sir/Mdm,

Fyi, EDDIES search showed OID does not possess valid Singapore D/L.

We have written to insured to inform of TPPD claim received, and also to verify on OID D/L. Email uploaded into Merimen for your reference.

Thank you.

**Loh Chee Heng**

Senior Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1881  
[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.AIG.sg](http://www.AIG.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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