

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, 3 January, 2022 2:24 PM
To: AIM Admin Support; SUR; assignments
Subject: RE: SNM22D200002/C02/SCW30G/TANCHC/ RE: NOA - SMQ5682E CLAIM TP SCW30G DOA: 30/12/21

WITHOUT PREJUDICE

Dear Sir/Mdm,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Marcus conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: AIM Admin Support <automim.ops@gmail.com>
Sent: Monday, 3 January 2022 2:19 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Subject: Re: SNM22D200002/C02/SCW30G/TANCHC/ RE: NOA - SMQ5682E CLAIM TP SCW30G DOA: 30/12/21

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Hi Jacqueline

We will choose LKK Marcus.

Thanks

On Mon, 3 Jan 2022, 09:37 Tan Chew Chik Jacqueline, <jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D200002/C02/SCW30G/TANCHC

Your reference: SMQ5682E

Dear Sirs,

ACCIDENT INVOLVING SCW30G & SMQ5682E ON 30/12/2021

We refer to your email of 31/12/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 3 January 2022 9:25 AM

To: AIM Admin Support <automim.ops@gmail.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200002/C02/SCW30G/TANCHC/ RE: NOA - SMQ5682E CLAIM TP SCW30G DOA: 30/12/21

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SMQ5682E.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: AIM Admin Support <automim.ops@gmail.com>
Sent: Friday, 31 December 2021 4:28 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: NOA - SMQ5682E CLAIM TP SCW30G DOA: 30/12/21

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Hi

1630hrs on 30/12/2021

Thanks

On Fri, 31 Dec 2021, 16:11 Claims Dept of CTI, <claimsdept@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sir,

Pls advise accident timing to process pri.

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Thank you

Chong Boon Sen
Claims Department

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From: AIM Admin Support <automim.ops@gmail.com>
Sent: Friday, 31 December 2021 1:05 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: AIM PTE LTD <automim.claim@gmail.com>
Subject: NOA - SMQ5682E CLAIM TP SCW30G DOA: 30/12/21

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Dear Sir/Mdm,

**ACCIDENT INVOLVING SMQ5682E & SCW30G ALONG PIE TOWARDS TUAS BEFORE TOA PAYOH LOR 6
EXIT ON 30/12/2021**

CLAIMANT: LIM YONG LYE (OWNER OF SMQ5682E)

We are appointed by Lim Yong Lye to notify you of a road accident dated 30 Dec 21 as above involving our client's vehicle SMQ5682E and your Insured vehicle SCW30G.

As a result of the accident, our client's vehicle has been damaged. Before we proceed to repair the damaged vehicle, please let us know within two (2) working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Thanks



Automobile Integrated Management Pte Ltd

Mailing Address: 61 Ubi Ave 2 #07-04 Automobile Megamart Singapore 408898

Workshop Address: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933

Tel: 91198371 www.aimgarage.com.sg