

Our Ref: CT1221/SHD7285H/CK(st)
Date: 27.01.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 28.12.2021 INVOLVING SHD7285H & GBL3279G ALONG WOODALNDS AVE 3

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD7285H, which was involved in the captioned accident with your insured vehicle No GBL3279G.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,284.00
2. Loss of Rental	4 days x S\$ 125.19	S\$	500.76
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	2,112.25
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHD7285H , GBL3279G
WOODALNDS AVE 3****ON 28-Dec-21 14:55**

I / We

WONG HOE SOON(Hirer) NRIC No.: **SXXXX195D**

and/or

PEH CHOON KWEE(Relief) NRIC No.: **SXXXX996Z**

Taxi Number

SHD7285H

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

28-Dec-2021

Name of Hirer

WONG HOE SOON

Hirer NRIC

SXXXX195D

Signature :



Address

**229 PENDING ROAD #08-211
670229**

Contact No.

92333399

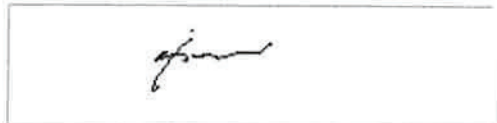
Name of Relief

PEH CHOON KWEE

Relief NRIC

SXXXX996Z

Signature :



Address

**253 BANGKIT ROAD #10-230
670253**

Contact No.

97316996

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00059252100 Claim No :SNM21D207675/C02/GBL3279G/LEEPG

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,800.00**
Singapore Dollars One Thousand Eight Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD7285H
Insured Vehicle No. : GBL3279G

Date of Loss : 28/12/2021
Place of Accident : WOODLANDS AVE 3

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HONG CAR RENTAL SERVICES
Driver Name : LOKE WENG CHONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 1,800.00
	=====
TOTAL	S\$ 1,800.00
	=====

Claimant Name : Comfort Transportation Pte Ltd NRIC No : 1XXXXX821R

Signature :  _____ Date : 11.3.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

Workshops

205 Braddell Road Singapore 579701
59 Loyang Drive Singapore 508969
45 Pandan Road Singapore 609286

383 Sin Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 728791
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W
Page: 1

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHD7285H

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
04.12.2018

CHASSIS CODE
KMHC851CVKU121952

NO/DATE
91637727 21.01.2022

JOB NO.
305499562

ODOMETER READING

JOB TYPE

Description : 3p 28.12.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		1,200.00
Add GST @ 7.000 %		84.00
Total Invoice amount		1,284.00

Issued by : CHEWBEELENG 21.01.2022 09:04:31
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) Whilst taking all reasonable precautions against fire, theft or accidental damage, the company accepts no responsibility for loss or damage to property belonging to customers and vehicles are driven and tested at customer's risk.

2) CUSTOMERS SHALL INSPECT THE VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, BY NOTICING IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY-TO-DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 7 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND UNDISPUTED.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21120464

Date: 20 January 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 28/12/2021 @ 14:55 hrs
ALONG WOODALNDS AVE 3
INVOLVING GBL3279G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD7285H** (the "Taxi"). The Taxi was hired to **WONG HOE SOON IC NO SXXXX195D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO			
24	W	405	518	217	0715	1755
25	sp	405	708			
27	W	406	018			
	sp	406	226	207	0835	1800
	sp	406	115			
28		406	718	164	0700	1730
31	Accident Repair.	406	989	187	0730	1500
	@ Wf				1620	
						1230

(TIME)
0
5
10
15
20
25
30
35
40
45
50
55
60
65
70
75
80
85
90
95
100

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	29 Dec 2021 / 08:37:47		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	GBL3279G		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20211229083747815462

Search Date / Time: 28 Dec 2021 14:55:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 20 January 2022 8:27 AM
To: 'chewnamkong@gmail.com'
Subject: Claim Notification - ACCIDENT INVOLVING GBL 3279G(CHINA TAIPING) AND SHD 7285H AT/ALONG WOODLANDS AVE 3 ON 28/12/2021

20 Jan 2022

M/s HONG CAR RENTAL SERVICES
Driver: LOKE WENG CHONG

[By Email Only]

Dear Sir/Madam,

You Ref: GBL3279G
Our Ref: CC3/CTI22000025/T1ps3
ACCIDENT INVOLVING GBL 3279G(CHINA TAIPING) AND SHD 7285H AT/ALONG WOODLANDS AVE 3 ON 28/12/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD7285H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 14 March 2022 9:53 AM
To: 'Cecilia Lee Peng Geok'
Cc: Claims Dept of CTI; Admin A
Subject: RE: [Seek Mandate] - SNM21D207675/C02/GBL3279G/LEEPG / FW: Direct Settlement - Accident Involving GBL 3279G (OI : CTI - TBA) and SHD 7285H (TP : LKK REF - CC3/CTI22000025/T1ps3) on 28/12/2021

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of \$1,800.00(all-in) with third party repairer.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 7 March 2022 6:15 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - SNM21D207675/C02/GBL3279G/LEEPG / FW: Direct Settlement - Accident Involving GBL 3279G (OI : CTI - TBA) and SHD 7285H (TP : LKK REF - CC3/CTI22000025/T1ps3) on 28/12/2021

[Strictly Confidential]

Dear Hsiao Tong

Please proceed as proposed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 4 March 2022 4:19 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate] - SNM21D207675/C02/GBL3279G/LEEPG / FW: Direct Settlement - Accident Involving GBL 3279G (OI : CTI - TBA) and SHD 7285H (TP : LKK REF - CC3/CTI22000025/T1ps3) on 28/12/2021

[Strictly Confidential]

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Your ref: **SNM21D207675/C02/GBL3279G/LEEPG**
LKK ref : CC3/CTI22000025/Tps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBL3279G(CHINA TAIPING) AND SHD7285H(TP) ON 28/12/2021

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "**ComfortDelgro Engineering Pte Ltd**" at **\$1,817.06(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,945.50	\$ 1,284.00 (\$1,200.00 + 7%GST)
2. Loss of Rental (4days x \$125.19)	\$ 500.76	\$ 375.57 (3days x \$125.19)
3. Loss of Income (4days x \$80.00)	\$ 320.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 3,773.75	<u>\$ 1,817.06</u>

Surveyor recommended 2days for repair +1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Tuesday, 4 January 2022 9:08 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207675/C02/GBL3279G/LEEPG / FW: Direct Settlement – Accident Involving GBL 3279G (OI : CTI – TBA) and SHD 7285H (TP : LKK REF – CC3/CTI22000025/T1ps3) on 28/12/2021

[Strictly Confidential]

Hi LKK

Attached OI SAS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 3 January 2022 6:03 pm
To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207675/C02/GBL3279G/LEEPG / FW: Direct Settlement – Accident Involving GBL 3279G (OI : CTI – TBA) and SHD 7285H (TP : LKK REF – CC3/CTI22000025/T1ps3) on 28/12/2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM21D207675/C02/GBL3279G/LEEPG.

Dear Cecilia,

Pls revert LKK.

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, 3 January 2022 3:28 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement – Accident Involving GBL 3279G (OI : CTI – TBA) and SHD 7285H (TP : LKK REF – CC3/CTI22000025/T1ps3) on 28/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 7285H at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

– TP estimated cost of repair

- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd