

## Meng Yan (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Friday, 31 December, 2021 5:34 PM  
**To:** wei.shong@tlmotor.com.sg; frontdesk@tlmotor.com.sg;  
sharon.ten@tlmotor.com.sg; sur@lkkauto.com; assignments@lkkauto.com; Nivitha (LKK Auto)  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D207715/C02/SMW9227D/THAMYL / FW: Arrange survey - Accident Involving SJN5253L (TLM) and SMW9227D (China Taiping) on 30.12.2021  
**Attachments:** SJN5253L 30.12.2021.pdf

### Without Prejudice

Hi Wei Shiong

Thanks for reply.

Hi LKK

Please conduct PRS.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** wei.shong@tlmotor.com.sg <wei.shong@tlmotor.com.sg>  
**Sent:** Friday, December 31, 2021 5:01 PM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>; frontdesk@tlmotor.com.sg; sharon.ten@tlmotor.com.sg  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM21D207715/C02/SMW9227D/THAMYL / FW: Arrange survey - Accident Involving SJN5253L (TLM) and SMW9227D (China Taiping) on 30.12.2021

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Without Prejudice

Dear Pauline,

We select LKK Marcus Chua to survey our client vehicle.

Thank you.

Regards,



**Lam Wei Shong  
William**  
[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
1 Defu Lane 6  
Singapore 539365  
<http://www.tlmotor.com.sg>

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Friday, December 31, 2021 4:23 PM

**To:** [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg); [wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg); [sharon.ten@tlmotor.com.sg](mailto:sharon.ten@tlmotor.com.sg)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D207715/C02/SMW9227D/THAMYL / FW: Arrange survey - Accident Involving SJN5253L (TLM) and SMW9227D (China Taiping) on 30.12.2021

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, December 31, 2021 4:22 PM

**To:** [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg); [wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg); [sharon.ten@tlmotor.com.sg](mailto:sharon.ten@tlmotor.com.sg); Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D207715/C02/SMW9227D/THAMYL / FW: Arrange survey - Accident Involving SJN5253L (TLM) and SMW9227D (China Taiping) on 30.12.2021

Without Prejudice

Dear Pauline,

Please conduct PRS for SJN5253L.

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg) <[frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg)>

**Sent:** Friday, 31 December 2021 1:07 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>; [sharon.ten@tlmotor.com.sg](mailto:sharon.ten@tlmotor.com.sg)

**Subject:** Arrange survey - Accident Involving SJN5253L (TLM) and SMW9227D (China Taiping) on 30.12.2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your Ref: SMW9227D

Our Ref: **SJN5253L**

DOA: 30.12.2021

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

**Please arrange for survey as soon as possible, vehicle in our premises.**

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,



Sharon Ten

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
1 Defu Lane 6  
Singapore 539365  
<http://www.tlmotor.com.sg>

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