

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 13 July 2023 10:36 AM
To: Sylvester Leu
Subject: RE: TCA Recovery - LKK Ref: CC2/MIDF22000015/Epq2 [ACCIDENT INVOLVING MID46346 & SNC7425E ON 29/12/2021]
Attachments: Repair Bill - MID46346.pdf

WITHOUT PREJUDICE

Dear Sirs,

Thank you for your email.

We noticed that there is an error in our LOD. The repair cost to MID vehicle should be **\$220.00** instead of \$200.00.

Please confirm if you are agreeable to settle our claim at \$1,811.14. Thanks.

| | Amount |
|--|--------------------|
| Cost of Repair to SNC7425E | \$ 3,402.27 |
| Cost of Repair to MID46346 | \$ 220.00 |
| Total | \$ 3,622.27 |
| TCA reimbursement to MINDEF @ 50% | \$ 1,811.14 |

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Sylvester Leu <Sylvester_leu@singlife.com>

Sent: Thursday, June 8, 2023 9:51 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: TCA Recovery - LKK Ref: CC2/MIDF22000015/Epq2 [ACCIDENT INVOLVING MID46346 & SNC7425E ON 29/12/2021]

Dear Sir / Madam,

We write to confirm settlement at **\$S1,801.14** for a full and final settlement of your client's claim.

| | Amount |
|----------------------------|-------------|
| Cost of Repair to SNC7425E | \$ 3,402.27 |
| Cost of Repair to MID46346 | \$ 200.00 |

| | |
|--|--------------------|
| Total | \$ 3,602.27 |
| TCA reimbursement to MINDEF @ 50% | \$ 1,801.14 |

As we no longer practice discharge voucher, we shall process payment with your written acceptance.

Please note that your acceptance of the settlement sum above shall be in full and final settlement of all claims, disputes and/or demands you may have against Singapore Life Ltd and/or its insured in respect of the matter and/or incident

("Claims"). Upon receipt and clearance of the cheque comprising the settlement sum by you and/or such other persons at your instructions, Singapore Life Ltd and/or its insured shall be fully discharged from such Claims. If you are not entitled to the settlement sum for whatever reasons, you agree to return the said sum to Singapore Life Ltd upon demand.

Payment of the settlement sum is made on a without prejudice basis, and should not be construed as an admission of liability on Singapore Life Ltd's part and/or its insured. The terms of this settlement is confidential and should not be disclosed without Singapore Life Ltd's written consent.

Thank you.

Best Regards,
Sylvester Leu
Claims Executive, General Insurance
Mobile +65 6827 9944
Address 4 Shenton Way #01-01 SGX Centre 2 Singapore 068807
Website singlife.com



Singapore Life Ltd. | Company Reg. No: 196900499K | GST Reg. No: MR-8500166-8

Our email domain has changed. All addresses ending with @aviva-asia.com now end with @singlife.com. Please update your address book. Thank you.

From: GI Claims <gi_claims@singlife.com>
Sent: 07 June 2023 02:17 PM
To: Sylvester Leu <Sylvester_leu@singlife.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: TCA Recovery - LKK Ref: CC2/MIDF22000015/Epq2 [ACCIDENT INVOLVING MID46346 & SNC7425E ON 29/12/2021]

Hi Sylvester

Kindly assist, thank you.

Best Regards,
Elise Yeo (Ms)
Admin Officer
General Insurance Claim
Address 4 Shenton Way #01-01 SGX Centre 2 Singapore 068807
Website singlife.com

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: 06 June 2023 03:24 PM
To: GI Claims <gi_claims@singlife.com>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: TCA Recovery - LKK Ref: CC2/MIDF22000015/Epq2 [ACCIDENT INVOLVING MID46346 & SNC7425E ON 29/12/2021]

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URGENT

Dear Sirs,

We have resubmitted all the relevant documents on 28/04/2023.

We have yet hear from you till date.

Please let us have your offer asap.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, April 28, 2023 5:14 PM

To: GI Claims <gi_claims@singlife.com>

Subject: RE: TCA Recovery - LKK Ref: CC2/MIDF22000015/Epq2 [ACCIDENT INVOLVING MID46346 & SNC7425E ON 29/12/2021]

WITHOUT PREJUDICE

Dear Sirs,

Attached as requested.

Please acknowledge receipt. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GI Claims <gi_claims@singlife.com>

Sent: Friday, April 28, 2023 4:04 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: TCA Recovery - LKK Ref: CC2/MIDF22000015/Epq2 [ACCIDENT INVOLVING MID46346 & SNC7425E ON 29/12/2021]

Dear Hsiao Tong

We refer your email dated on 28.04.2023.

FYI, we do not have record of the LOD in our system.

Kindly re-forward all the claims documents for your further action.

Thank you.

Regards,

Elise Yeo (Ms)

Admin Officer

General Insurance Claim

Address 4 Shenton Way #01-01 SGX Centre 2 Singapore 068807

Website singlife.com

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 28 April 2023 08:35 AM

To: GI Claims <gi_claims@singlife.com>

Subject: RE: TCA Recovery - LKK Ref: CC2/MIDF22000015/Epq2 [ACCIDENT INVOLVING MID46346 & SNC7425E ON 29/12/2021]

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

URGENT

Dear Sirs,

We refer to our email dated 02/08/2022.

We have yet hear from you.

Please let us have your offer asap.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, January 18, 2023 2:38 PM

To: gi_claims@singlife.com

Subject: RE: TCA Recovery - LKK Ref: CC2/MIDF22000015/Epq2 [ACCIDENT INVOLVING MID46346 & SNC7425E ON 29/12/2021]

Dear Sirs,

We refer to our email dated 02/08/2022.

We have yet hear from you.

Please let us have your offer asap.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 2 August 2022 4:23 pm

To: gi_claims@singlife.com <gi_claims@singlife.com>

Subject: TCA Recovery - LKK Ref: CC2/MIDF22000015/Epq2 [ACCIDENT INVOLVING MID46346 & SNC7425E ON 29/12/2021]

Your Ref: To be advised

Without Prejudice

LKK Ref: CC2/MIDF22000015/Epq2

M/s Aviva Ltd

Dear Sirs,

ACCIDENT INVOLVING MID46346 & SNC7425E ON 29/12/2021

We refer to the above matter.

We have been appointed by MINDEF as claims adjuster to handle all traffic accident claims involving military vehicles with effect from December 2021.

As Aviva Ltd is under the participating insurer of the Treasury Collision Agreement, we are seeking recovery as follows:

-

| | Amount |
|--|--------------------|
| Cost of Repair to SNC7425E | \$ 3,402.27 |
| Cost of Repair to MID46346 | \$ 200.00 |
| Total | \$ 3,602.27 |
| TCA reimbursement to MINDEF @ 50% | \$ 1,801.14 |

Please refer to the enclosed supporting documents: -

1. Police report – MID46346
2. Repair Bill for – MID46346
3. Damaged Photos for – MID46346
4. Repair Bill for – SNC7425E
5. LOD – SNC7425E
6. Settlement Breakdown – SNC7425E
7. Signed DV – SNC7425E

Please confirm on the above stated computation and forward the TCA reimbursement amount of **S\$1,801.14** made payable to PS DEFENCE within the next 14 days.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Internal

Internal

Internal

Internal