

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 10 January 2022 4:51 PM
To: Admin-D (LKKAuto); 'Rachel Wu'; Bryan Ang (LKKAuto); assignments; SUR
Cc: 'Neo Jie Si'; Admin A
Subject: RE: MSFCIL: D21002522MFCV/GBL/GBC4510D/TPD-1 DOA 27-07-2021 Inspection to check on Brakes and Gears box
Attachments: LKKPhotosIn6_compressed.pdf

Dear Rachel,

Vehicle was inspected on 04/01/2022. During the inspection, the steering system, braking system was found to be in order. The engine and gearbox was operationally test and found to be in normal operating condition.

The 4 tyres fitted on the vehicle was also in serviceable condition with remaining tread depth of about 8mm each.

The vehicle was also test driven and found to be without any abnormality . Please see video and photos taken at the time of our inspection.

We will proceed to close this case since there is no OD claim.

<https://lkkauto-my.sharepoint.com/:v:/p/denisetay/ESSKksY0JpVHjMrsrbiNcZsBMRcQVf6UVMtJZzE0DbagJQ?e=9xCvC9>

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 4 January 2022 5:31 PM
To: 'Rachel Wu' <RachelWu@msfirstcapital.com.sg>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Neo Jie Si' <Neojiesi@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: MSFCIL: D21002522MFCV/GBL/GBC4510D/TPD-1 DOA 27-07-2021 Inspection to check on Brakes and Gears box

Dear Rachel,

Thank you for your email.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Tuesday, 4 January, 2022 5:24 PM

To: Summer (LKK Auto) <admin-d@lkkauto.com>; 'Bryan Ang (LKKAuto)' <bryanang@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Neo Jie Si <Neojiesi@msfirstcapital.com.sg>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: MSFCIL: D21002522MFCV/GBL/GBC4510D/TPD-1 DOA 27-07-2021 Inspection to check on Brakes and Gears box

Dear Bryan,

Please advise if the survey have been arranged for the above matter.

Thank you

Best Regards

Rachel Wu

Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, January 3, 2022 8:51 AM

To: 'Bryan Ang (LKKAuto)' <bryanang@lkkauto.com>; Rachel Wu <RachelWu@msfirstcapital.com.sg>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Neo Jie Si <Neojiesi@msfirstcapital.com.sg>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: MSFCIL: D21002522MFCV/GBL/GBC4510D/TPD-1 DOA 27-07-2021 Inspection to check on Brakes and Gears box

Dear Bryan,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>

Sent: Thursday, 30 December, 2021 3:56 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: Neo Jie Si <Neojiesi@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: MSFCIL: D21002522MFCV/GBL/GBC4510D/TPD-1 DOA 27-07-2021 Inspection to check on Brakes and Gears box

Hi Assignment Team

Please arrange with workshop on the survey and assign a surveyor. Please get the surveyor to call me before going down.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Thursday, 30 December 2021 3:42 PM

To: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Neo Jie Si <Neojiesi@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: MSFCIL: D21002522MFCV/GBL/GBC4510D/TPD-1 DOA 27-07-2021 Inspection to check on Brakes and Gears box

Dear Bryan,

We refer to your email below.

There is no repair done after the accident happened on 27.07.2021 as our insured vehicle had just released from traffic police compound.

Thank you

Best Regards

Rachel Wu

Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>

Sent: Thursday, 30 December 2021 3:28 pm

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: Neo Jie Si <Neojiesi@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: MSFCIL: D21002522MFCV/GBL/GBC4510D/TPD-1 DOA 27-07-2021 Inspection to check on Brakes and Gears box

Hi Rachel

Please advise if repairs have been carried out to OIV.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Thursday, 30 December 2021 3:25 PM

To: assignments <assignments@lkkauto.com>

Cc: Neo Jie Si <Neojiesi@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: MSFCIL: D21002522MFCV/GBL/GBC4510D/TPD-1 DOA 27-07-2021 Inspection to check on Brakes and Gears box

Dear LKK,

We refer to the above matter.

Our insured vehicle while entering the gantry of a office building, suddenly the vehicle accelerated forward and collided onto the barrier. Our insured driver had reported that there is issue at the gears box during the accident which happen on 27-07-2021.

Please proceed to arrange for inspection for our insured vehicle GBC4510D next week at the address as below:

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730

Thank you

Best Regards

Rachel Wu

Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862

| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

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