

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 5 January 2022 5:34 PM  
**To:** Ngo Toh Wee; SUR  
**Cc:** Brenda Ng Lay Hong; Rohani Binte Mustafa; Patrick Tia Jee Kiang; Mark Wong Lian Sheng  
**Subject:** RE: [EXTERNAL] - SLX6698D OD CLAIM

Dear Mr Ngo,

As instructed by our client , please proceed to repair the **insured vehicle SLX 6698D, (Excess \$750/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ngo Toh Wee <Ngotw@sparkcarcare.com>  
**Sent:** Monday, 3 January 2022 4:07 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>; Rohani Binte Mustafa <RohaniM@sparkcarcare.com>; Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>; Mark Wong Lian Sheng <wonglsm@sparkcarcare.com>  
**Subject:** Re: [EXTERNAL] - SLX6698D OD CLAIM

Hi Veron,

Due to PDPA, the driver licences had upload to the gears system, please check with India insurance.

Danny Ng Shu Hao

Mon 3/1/2022 4:05 PM

To: Ngo Toh Wee

Cc: Welson Chen Chee Hai; Mohammad Saffri Bin Mohammed Rozali; Patrick Tia Jee Kiang

Good afternoon Mr Ngo,

Due to PDPA issue, they have uploaded all into GEARS system.

Thanks and regards,



Danny Ng

ComfortDelGro Rent-A-Car Pte Ltd



Operations Supervisor

**DID :** 6882 0807

**Fax :** 6283 5218

**Email :** dannyng@cdgrentacar.com.sg

**Microsoft Teams :** dannyng@cdgrentacar.com.sg

**Please teams call me if i am unreachable during office hours**

**Web :** <https://www.cdgrentacar.com.sg/>

...

Regards,

**Ngo Toh Wee**

Workshop Supervisor (Accident Repair)

**T:** 6383 7656 | **M:** 87983946

**W:** [www.SPARKcarcare.com.sg](http://www.SPARKcarcare.com.sg)

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Monday, 3 January 2022 3:33 pm

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>

**Cc:** Brenda Ng Lay Hong <[BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com)>; Rohani Binte Mustafa <[RohaniM@sparkcarcare.com](mailto:RohaniM@sparkcarcare.com)>; Patrick Tia Jee Kiang <[PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com)>; Mark Wong Lian Sheng <[wonglsm@sparkcarcare.com](mailto:wonglsm@sparkcarcare.com)>

**Subject:** RE: [EXTERNAL] - SLX6698D OD CLAIM

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Dear Mr Ngo,

Please provides driver's driving licensed.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Monday, 3 January, 2022 10:00 AM

**To:** Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Brenda Ng Lay Hong <[BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com)>; Rohani Binte Mustafa <[RohaniM@sparkcarcare.com](mailto:RohaniM@sparkcarcare.com)>; Patrick Tia Jee Kiang <[PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com)>; Mark Wong Lian Sheng <[wonglsm@sparkcarcare.com](mailto:wonglsm@sparkcarcare.com)>; Derrick Tan <[DerrickTan@iii.com.sg](mailto:DerrickTan@iii.com.sg)>

**Subject:** RE: [EXTERNAL] - SLX6698D OD CLAIM

Dear Sir/Mdm,

Please conduct an OD survey on our vehicle SLX6698D and let us have your report urgently.

This claim will be handled by Mr Derrick.

\*Kindly create OD claim & upload this survey request email to merimen.

Thank You.

**Bhuvaneswari**

**Motor & Work Injury Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



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**From:** Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>

**Sent:** Monday, 3 January 2022 9:40 am

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Brenda Ng Lay Hong <[BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com)>; Rohani Binte Mustafa <[RohaniM@sparkcarcare.com](mailto:RohaniM@sparkcarcare.com)>;

Patrick Tia Jee Kiang <[PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com)>; Mark Wong Lian Sheng <[wonglsm@sparkcarcare.com](mailto:wonglsm@sparkcarcare.com)>; Kristy

Tay Siew Hwa <[kristytay@sparkcarcare.com](mailto:kristytay@sparkcarcare.com)>

**Subject:** [EXTERNAL] - SLX6698D OD CLAIM

Hi Sir/Mdm,

Please arrange survey, file had submitted in Merimen. Vehicle belongs to ComfortDelGro Rent-A-Car Pte Ltd.

Regards,

**Ngo Toh Wee**

Workshop Supervisor (Accident Repair)

**T:** 6383 7656 | **M:** 87983946

**W:** [www.SPARKcarcare.com.sg](http://www.SPARKcarcare.com.sg)

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