## **Veron Chen (LKKAuto)**

From: Veron Chen (LKKAuto)

**Sent:** Wednesday, 5 January 2022 5:34 PM

**To:** Ngo Toh Wee; SUR

**Cc:** Brenda Ng Lay Hong; Rohani Binte Mustafa; Patrick Tia Jee Kiang; Mark Wong Lian

Sheng

**Subject:** RE: [EXTERNAL] - SLX6698D OD CLAIM

Dear Mr Ngo,

As instructed by our client, please proceed to repair the insured vehicle SLX 6698D, (Excess \$750/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email:sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngo Toh Wee < Ngotw@sparkcarcare.com>

Sent: Monday, 3 January 2022 4:07 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>; SUR < sur@lkkauto.com>

**Cc:** Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>; Rohani Binte Mustafa <RohaniM@sparkcarcare.com>; Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>; Mark Wong Lian Sheng <wonglsm@sparkcarcare.com>

Subject: Re: [EXTERNAL] - SLX6698D OD CLAIM

Hi Veron,

Due to PDPA, the driver licences had upload to the gears system, please check with India insurance.

## PRIVIACA

## Danny Ng Shu Hao

Mon 3/1/2022 4:05 PM

To: Ngo Toh Wee

Cc: Welson Chen Chee Hai; Mohammad Saffri Bin Mohammed Rozali; Patrick Tia Jee Kiang

Good afternoon Mr Ngo,

Due to PDPA issue, they have uploaded all into GEARS system.

Thanks and regards,



Danny Ng

ComfortDelGro Rent-A-Car Pte Ltd

bizsAFE3

Operations Supervisor

DID: 6882 0807 Fax: 6283 5218

Email: dannyng@cdgrentacar.com.sg

Microsoft Teams: dannyng@cdgrentacar.com.sg

Please teams call me if i am unreachable during office hours

Web: https://www.cdgrentacar.com.sg/

...

Regards,

**Ngo Toh Wee** 

Workshop Supervisor (Accident Repair)

T: 6383 7656 | M: 87983946

W: www.SPARKcarcare.com.sg

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Monday, 3 January 2022 3:33 pm

To: SUR <sur@lkkauto.com>; Ngo Toh Wee <Ngotw@sparkcarcare.com>

**Cc:** Brenda Ng Lay Hong < <u>BrendaNg@sparkcarcare.com</u>>; Rohani Binte Mustafa < <u>RohaniM@sparkcarcare.com</u>>; Patrick Tia Jee Kiang < <u>PatrickTia@sparkcarcare.com</u>>; Mark Wong Lian Sheng < <u>wonglsm@sparkcarcare.com</u>>

Subject: RE: [EXTERNAL] - SLX6698D OD CLAIM

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Dear Mr Ngo,

Please provides driver's driving licensed.

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III < motorclaim@iii.com.sg> Sent: Monday, 3 January, 2022 10:00 AM

To: Ngo Toh Wee < Ngotw@sparkcarcare.com >; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto)

<admin-d@lkkauto.com>

**Cc:** Brenda Ng Lay Hong < <a href="mailto:BrendaNg@sparkcarcare.com">BrendaNg@sparkcarcare.com</a>; Rohani Binte Mustafa < <a href="mailto:RohaniM@sparkcarcare.com">Rohani Binte Mustafa < a href="mailto:RohaniM@sparkcarcare.com">Rohani Bi

Derrick Tan < <a href="mailto:DerrickTan@iii.com.sg">DerrickTan@iii.com.sg</a>>

Subject: RE: [EXTERNAL] - SLX6698D OD CLAIM

Dear Sir/Mdm,

Please conduct an OD survey on our vehicle SLX6698D and let us have your report urgently.

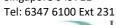
This claim will be handled by Mr Derrick.

\*Kindly create OD claim & upload this survey request email to merimen.

Thank You.

## Bhuvaneswari Motor & Work Injury Claims Department India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building Singapore 049711





From: Ngo Toh Wee < Ngotw@sparkcarcare.com >

Sent: Monday, 3 January 2022 9:40 am

To: Motor Claim - III < motorclaim@iii.com.sg>

**Cc:** Brenda Ng Lay Hong < <u>BrendaNg@sparkcarcare.com</u>>; Rohani Binte Mustafa < <u>RohaniM@sparkcarcare.com</u>>; Patrick Tia Jee Kiang < <u>PatrickTia@sparkcarcare.com</u>>; Mark Wong Lian Sheng < <u>wonglsm@sparkcarcare.com</u>>; Kristy

Tay Siew Hwa < <a href="mailto:kristytay@sparkcarcare.com">kristytay@sparkcarcare.com</a> **Subject:** [EXTERNAL] - SLX6698D OD CLAIM

Hi Sir/Mdm,

Please arrange survey, file had submitted in Merimen. Vehicle belongs to ComfortDelGro Rent-A-Car Pte Ltd.

Regards,
Ngo Toh Wee

Workshop Supervisor (Accident Repair)

T: 6383 7656 | M: 87983946

W: www.SPARKcarcare.com.sg

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