

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, January 5, 2022 10:38 AM  
**To:** 'Subramaniam, Divyashni'; Admin A; assignments  
**Cc:** 'Lim, Kok-Chong'; 'Hor, Yinrul'; 'Low, Xianyu'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDT8005G AND SJX5652R ON 30/12/2021

**Categories:** HMK

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Sent:** Wednesday, 5 January, 2022 10:03 AM  
**To:** admin-a@lkkauto.com; assignments@lkkauto.com  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDT8005G AND SJX5652R ON 30/12/2021

Hi LKK,

Kindly assist on attached PRI.

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way #10-16 Singapore 079120  
Tel: 65-68307871  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg.com](http://www.aig.sg.com)

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**From:** Subramaniam, Divyashni  
**Sent:** Wednesday, January 5, 2022 10:01 AM  
**To:** 'hdperfectautowork@gmail.com' <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDT8005G AND SJX5652R ON 30/12/2021

Dear Sir/Madam,

We refer to our email below. We have not received your reply within stipulated period.  
Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.4. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way #10-16 Singapore 079120  
Tel: 65-68307871  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg.com](http://www.aig.sg.com)

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**From:** Subramaniam, Divyashni  
**Sent:** Tuesday, January 4, 2022 12:42 PM  
**To:** [hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDT8005G AND SJX5652R ON 30/12/2021

Dear Sir/Madam,

Reminder for pre-repair survey.  
Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way #10-16 Singapore 079120  
Tel: 65-68307871  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg.com](http://www.aig.sg.com)

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**From:** Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>  
**Sent:** Monday, January 3, 2022 9:30 AM

**To:** [hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>

**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDT8005G AND SJX5652R ON 30/12/2021

Without Prejudice

Your Reference : SJX5652R

Our Reference : 7362660304SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

<b>Name of Surveyor</b>	<b>Company Name</b>
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
You Jin Feng	Formteam Adjusters Pte Ltd
Li Lewei	Formteam Adjusters Pte Ltd
Henry Ng	Formteam Adjusters Pte Ltd
Kenji Tan	Formteam Adjusters Pte Ltd
Terrence Low	Formteam Adjusters Pte Ltd
Steve Chen Tsue Yee	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Low Xian Yu**

**AIG**

Adjuster II Express Claims PC,  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #10-16 Singapore 079120  
Tel +(65) 68307871  
[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>  
**Sent:** Thursday, December 30, 2021 6:57 PM  
**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>; ClaimsDocManagement <[ClaimsDocManagement@aig.com](mailto:ClaimsDocManagement@aig.com)>  
**Subject:** [EXTERNAL] SJX5652R (Pre-Inspection) / Your Vehicle : SDT8005G | DOA - 30/12/2021

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

We are instructed by **Kingdom International Consultants Pte. Ltd.** to notify you of a road traffic accident on **30/12/2021** at about **14:50 hours** at/along **Junction of Bendemeer Road and Lavender Street** involving our client's/customer's vehicle registration number **SJX5652R** and vehicle registration number **SDT8005G** (your insured) at the material time.

A copy of the Singapore Accident Statement will be sent to you once we receive it from our client.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

**Irene**

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.