

Asher Sng (LKKAuto)

From: Esther Lim <EstherLim@msfirstcapital.com.sg>
Sent: Thursday, 3 February 2022 16:41
To: Mei Kwan (LKKAuto)
Cc: Asher Sng (LKKAuto); Admin A
Subject: O/Ref: D2200002M/TT LKK REF: CC4/FCI21013349/Kea3

Follow Up Flag: Follow up
Flag Status: Completed

Dear Mei Kwan

Please forward us the Survey Report soonest possible to enable us to process TP claim.

Thank you.

Regards
Esther Lim
Motor Claims

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | Tel: 6507 3848
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Change of email address
EstherLim@msfirstcapital.com.sg

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 3 January 2022 12:10 AM
To: Esther Lim <EstherLim@msfirstcapital.com.sg>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: New Assignment // ACC INV SMB3005C AND SML1211J ON 27.12.2021 *** LKK REF: CC4/FCI21013349/Kea3 // FCI REF: D22000002MFBP

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Wednesday, December 29, 2021 9:55 AM

To: 'Joanne Tan Jo Ann' <joannetan@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Esther Lim' <EstherLim@msfirstcapital.com.sg>; 'Harminder Kaur' <Harminder@msfirstcapital.com.sg>

Subject: RE: New Assignment

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>

Sent: Wednesday, 29 December, 2021 9:52 AM

To: assignments@lkkauto.com

Cc: Esther Lim <EstherLim@msfirstcapital.com.sg>; Harminder Kaur <Harminder@msfirstcapital.com.sg>; venus <venus@ltm.sg>

Subject: New Assignment

Dear Sir/Madam,

Attached document for survey assignment.

Insured Vehicle No : SMB3005C
TP Vehicle No : SML1211J
Claim No : D22000002MFBP
Workshop Name : LIM TAN MOTOR PTE LTD
Our Surveyor : LKK AUTO CONSULTANTS PTE LTD
Instructions : Without Prejudice

Created By : JOANNTAN
Verified By : ESTHER
Approved By : ESTHER

This is a computer generated mail. Do not reply to this mail.

From: venus <venus@ltm.sg>

Sent: Tuesday, 28 December 2021 2:17 pm

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: motorclaims@ltm.sg; 'Mandy' <mandy@ltm.sg>

Subject: RE: Re: Survey Request - Our Client : SML 1211 J Your Driver : SMB 3005 C D.O.A : 27/03/2021

Good afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SML 1211 J** to submit a claim against your driver SMB 3005 C which we understand that you are the company at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report & police report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Thank you and regards,

Venus Lee

Accident Claims Department

Lim Tan Motor Pte Ltd

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COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

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SINGAPORE 575722

TEL: +65 64322397

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

Sat 9am – 5pm



24hrs Helpline: +65 64520893

WWW.LTM.SG

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