RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMY7738Z vs SLM1425R (OI) on D.O.A.: 17/12/2021

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Thu 12/30/2021 5:20 PM

To: 'Subramaniam, Divyashni' < Divyashni.Subramaniam@aig.com>; Admin A < admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Low, Xianyu' <Xianyu.Low@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 12-31-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni < Divyashni.Subramaniam@aig.com >

Sent: Thursday, 30 December, 2021 3:39 PM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>; Teo, Ericweihong

<Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST - SMY7738Z vs SLM1425R (OI) on D.O.A.: 17/12/2021

Hi,

Please refer to the enclosed request from Chew Goon Motor.

Kindly carry out Policy coverage verification <u>first</u> before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #10-16 Singapore 079120

Tel: 65-68307871

Divyashni.Subramaniam@aig.com | www.aig.sg.com

From: ad3@chewgoonmotor.com.sg <ad3@chewgoonmotor.com.sg>

Sent: Thursday, December 30, 2021 3:17 PM

To: Subramaniam, Divyashni Divyashni Divyashni.Subramaniam@aig.com; eric@chewgoonmotor.com.sg Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com >; Low, Xianyu < Xianyu.Low@aig.com >; Teo, Ericweihong

<<u>Ericweihong.Teo@aig.com</u>>; Hor, Yinrul <<u>Yinrul.Hor@aig.com</u>>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLM1425R AND SMY7738Z

ON 17/12/2021

Dear Sir,

According to your list, we prefer LKK Auto Consultants Pte Ltd to survey the vehicle.

Thanks & Regards,

Kelly

Chew Goon Motor

From: Subramaniam, Divyashni

Sent: Thu, 30 Dec 2021 00:29:09 +0000

To: Eric

Cc: Chew Goon Motor(ad3), Lim, Kok-Chong, Low, Xianyu, Teo, Ericweihong, Hor, Yinrul

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLM1425R AND

SMY7738Z ON 17/12/2021

Dear Sir/Madam,

Reminder for pre-repair survey.

Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #10-16 Singapore 079120

Tel: 65-68307871

Divyashni.Subramaniam@aig.com | www.aig.sg.com

From: Subramaniam, Divyashni

Sent: Tuesday, December 28, 2021 11:00 AM To: Eric < eric@chewgoonmotor.com.sg >

Cc: Chew Goon Motor(ad3) < ad3@chewgoonmotor.com.sq>; Lim, Kok-Chong < Kok-

Chong.Lim@aig.com>; Low, Xianyu < Xianyu.Low@aig.com>; Teo, Ericweihong

<<u>Ericweihong.Teo@aig.com</u>>; Hor, Yinrul <<u>Yinrul.Hor@aig.com</u>>

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLM1425R AND SMY7738Z ON 17/12/2021

Without Prejudice

Your Reference: SMY7738Z

Our Reference: 4441238962SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

You Jin Feng

Formteam Adjusters Pte Ltd

Li Lewei

Formteam Adjusters Pte Ltd

Henry Ng

Formteam Adjusters Pte Ltd

Kenji Tan

Formteam Adjusters Pte Ltd

Terrence Low

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #10-16 Singapore 079120

Tel: 65-68307871

Divyashni.Subramaniam@aig.com | www.aig.sg.com

From: Eric < <u>eric@chewgoonmotor.com.sg</u>> Sent: Monday, December 27, 2021 6:51 PM

To: AIG SGP, Claims-Survey < AIGSGP_ClaimsSurvey@aig.com> Cc: Chew Goon Motor(ad3) ad3@chewgoonmotor.com.sg>

Subject: [EXTERNAL] Accident Between SMY7738Z and SLM1425R(AIG) on 17 Dec 2021 along Dunearn

Rd before Shelford Rd

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Mdm,

Accident Between SMY7738Z and SLM1425R(AIG) on 17 Dec 2021 along Dunearn Rd before Shelford Rd

We refer to the above accident,

Kindly provide us with your list of surveyor for us to agree on.

Regards

Chew Goon Motor

64841626

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