

Shiau Chan (LKKAUTO)

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Thursday, 20 October 2022 11:30 PM
To: Shiau Chan (LKKAUTO)
Cc: SUR
Subject: Re: SMK 7567 Z - FINALIZATION ; DOA: 30/12/2021

WITHOUT PREJUDICE

Dear Shiau Chan,

We accept the finalized amount of LS \$4,450 / 9 DAYS of repair for Vehicle number: **SMK 7567 Z**
We will follow up with the LOD shortly.

Thank you!

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,
Ivie
Motor Claims Department
BIFROST AUTO PTE. LTD

On Tue, 18 Oct 2022 at 09:44, Shiau Chan (LKKAUTO) <siewsc@lkkauto.com> wrote:

Dear Ivie,

WITHOUT PREJUDICE

Offer Lump Sum \$4,450.00 and 9 repair days.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Friday, 23 September 2022 11:29 AM
To: Claims Dept <claims_rar@bifrostauto.com>
Cc: claims <claims@bifrostauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SMK 7567 Z - FINALIZATION ; DOA: 30/12/2021

Dear Ivie,

Please be informed that we are still pending for our principal mandate approval.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Monday, 12 September 2022 11:46 PM
To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Cc: claims <claims@bifrostauto.com>; TG Lim (LKK Auto) <TeowGuan@lkkauto.com>
Subject: Re: SMK 7567 Z - FINALIZATION ; DOA: 30/12/2021

WITHOUT PREJUDICE

Dear Celine,

We refer to our finalisation email sent on 25 May 2022. Please kindly update us on the status of our request.

We are waiting for a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number : **SMK 7567 Z**.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,
Ivie
Motor Claims Department
BIFROST AUTO PTE. LTD

On Sun, 28 Aug 2022 at 13:54, Claims Dept <claims_rar@bifrostable.com> wrote:

WITHOUT PREJUDICE

Dear Celine,

We refer to our finalisation email sent on 25 May 2022. Please kindly update us on the status of our request.

We are waiting for a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number : **SMK 7567 Z**.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,
Jo
Motor Claims Department
BIFROST AUTO PTE. LTD

On Sun, 14 Aug 2022 at 13:54, Claims Dept <claims_rar@bifrostable.com> wrote:

WITHOUT PREJUDICE

Dear Celine,

We refer to our finalisation email sent on 25 May 2022. Please kindly update us on the status of our request.

We are waiting for a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number : **SMK 7567 Z**.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,
Ivie
Motor Claims Department
BIFROST AUTO PTE. LTD

On Wed, 3 Aug 2022 at 02:11, Claims Dept <claims_rar@bifrostable.com> wrote:

WITHOUT PREJUDICE

Dear Mr Lim,

We refer to our finalisation mail sent on 25 May 2022. Please kindly update us on the status of our request.

We are waiting for a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number : **SMK 7567 Z**.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,

Ivie

Motor Claims Department

BIFROST AUTO PTE. LTD

On Fri, 15 Jul 2022 at 09:54, Claims Dept <claims_rar@bifrostable.com> wrote:

WITHOUT PREJUDICE

Dear Mr Lim,

We refer to our finalisation mail sent on 25 May 2022, please kindly update.

Please kindly send us a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization.

Your help is highly appreciated.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,

Maefel

Motor Claims Department

BIFROST AUTO PTE. LTD

On Thu, 23 Jun 2022 at 17:48, Claims Dept <claims_rar@bifrostauto.com> wrote:

WITHOUT PREJUDICE

Dear Mr Lim,

Good day to you.

We are following up on the above case finalization and are there any updates for this case?

In the meantime, I have attached the GIA report and logcard for your reference.

Hope to hear from you soon. Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Yours faithfully,

Jolene Tan
BIFROST AUTO PTE. LTD.

On Wed, 25 May 2022 at 10:35, Claims Dept <claims_rar@bifrostauto.com> wrote:

WITHOUT PREJUDICE

Dear Mr Lim,

Please kindly send us a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number : **SMK 7567 Z**.

Your help is highly appreciated.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,

Maefel

Motor Claims Department

BIFROST AUTO PTE. LTD