

**Re: aigencrypt NEW OD CLAIM - FBP9311K**

Denise Tay (LKKAuto) &lt;denisetay@lkkauto.com&gt;

Tue 18/1/2022 11:45 AM

To: sbk5643e@yahoo.com &lt;sbk5643e@yahoo.com&gt;

Cc: SUR &lt;sur@lkkauto.com&gt;

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **FBP9311K (Excess \$300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Resurvey after repair damaged parts replaced photos.**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>**Sent:** Thursday, 30 December 2021 4:36 pm**To:** 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>**Cc:** 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>**Subject:** RE: aigencrypt NEW OD CLAIM - FBP9311K

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email.  
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>  
Sent: Thursday, 30 December, 2021 3:51 PM  
To: assignments <assignments@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>  
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>  
Subject: aigencrypt NEW OD CLAIM - FBP9311K

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards,

Lee Ying, Chin  
Senior Claims Associate – Auto  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1947  
Lee-Ying.Chin@AIG.com | www.aig.sg

-----Original Message-----

From: Sbk E <sbk5643e@yahoo.com>  
Sent: Thursday, December 30, 2021 3:32 PM  
To: AIG SGP, Claims-Survey <AIGSGP\_ClaimsSurvey@aig.com>  
Subject: [EXTERNAL] RE: NEW OD CLAIM - FBP9311K

This message is from an external sender; be cautious with links and attachments.

Dear Sir,

Please arrange PRI for own damage claim. Thanks.

Regards,

Kwan S. H.

Director  
Bike Production Pte Ltd

IMPORTANT NOTICE:

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