

Meng Yan (LKK Auto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Thursday, 30 December, 2021 3:42 PM
To: cindy.tan@kannansg.com.sg; Adeline Chng; 'SUR'; assignments@lkkauto.com
Cc: Claims Dept of CTI
Subject: RE: SNM21D207688/C02/SLB2669E/CHNGPW / RE: Yref: SLB 2669E ORef: KSG/5521/2021/L/ct

[Confidential]

Without Prejudice

Save as to cost

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: cindy.tan@kannansg.com.sg <cindy.tan@kannansg.com.sg>
Sent: Thursday, 30 December 2021 3:12 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D207688/C02/SLB2669E/CHNGPW / RE: Yref: SLB 2669E ORef: KSG/5521/2021/L/ct

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Dear Sirs / Mdm

WITHOUT PREJUDICE

RE: PROPERTY DAMAGE CLAIM
CLAIMANT : LIM SIYI, LUISA JEANNE (NRIC No. SXXXX168E)
ACCIDENT INVOLVING VEHICLES NO. SMX 5571E & SLB 2669E AT THE CARPARK OF NO. 10 ALEXANDRA VIEW (ARTRA CONDOMINIUM) ON 26 DECEMBER 2021 AT 1144 HRS
PRE-REPAIR INSPECTION NOTICE

We refer to the above matter and to your email dated 30 December 2021.

We are instructed to propose using Mr Adrian Ling from LKK as the single joint expert as listed in your said email.

Kindly contact Mr Lim at 9786 4483 to arrange for the pre-repair inspection soonest possible.

Regards

Cindy Tan
On behalf of Mr Kannan

M/S KANNAN SG
Advocates & solicitors
50 Chin Swee Road
#08-03 Thong Chai Building
Singapore 169874

TEL: (+65) 6429 0253
FAX: (+65) 6223 1660

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From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Thursday, 30 December 2021 2:58 pm
To: cindy.tan@kannansg.com.sg; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D207688/C02/SLB2669E/CHNGPW / RE: Yref: SLB 2669E ORef: KSG/5521/2021/L/ct

[Confidential]

Without Prejudice
Save as to cost
Dear Sirs / Madam,

ACCIDENT INVOLVING SLB2669E & SMX5571E on 26/12/2021

We refer to your email of 30/12/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 30 December 2021 2:36 PM

To: cindy.tan@kannansg.com.sg; Adeline Chng <adeline.chng@sg.cntaiping.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207688/C02/SLB2669E/CHNGPW / RE: Yref: SLB 2669E ORef: KSG/5521/2021/L/ct

Without Prejudice

Save as to costs

Dear Billy,

Please conduct PRS for SMX5571E. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: cindy.tan@kannansg.com.sg <cindy.tan@kannansg.com.sg>

Sent: Thursday, 30 December 2021 8:43 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Yref: SLB 2669E ORef: KSG/5521/2021/L/ct

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WITHOUT PREJUDICE

RE: PROPERTY DAMAGE CLAIM

CLAIMANT : LIM SIYI, LUISA JEANNE (NRIC No. SXXXX168E)

ACCIDENT INVOLVING VEHICLES NO. SMX 5571E & SLB 2669E AT THE CARPARK OF NO. 10 ALEXANDRA VIEW (ARTRA CONDOMINIUM) ON 26 DECEMBER 2021 AT 1144 HRS

PRE-REPAIR INSPECTION NOTICE

We act for Ms Lim Siyi, Luisa Jeanne, the owner of motor vehicle No. SMX 5571E, which was involved in the aforesaid accident.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle at our clients' workshop. The details are as follows:-

Place: M/s Automobile Hub Enterprise _
1 Kaki Bukit Avenue 6
#02-11 Autobay@Kaki Bukit
Singapore 417883

Contact Person: Mr Lim - 9786 4483

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Kindly revert.

Regards

Cindy Tan
On behalf of Mr Kannan

M/S KANNAN SG
Advocates & solicitors
50 Chin Swee Road
#08-03 Thong Chai Building
Singapore 169874

TEL: (+65) 6429 0253
FAX: (+65) 6223 1660

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