

Meng Yan (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Thursday, 30 December, 2021 12:23 PM
To: Selamatshahh Zainal; 'assignments'
Cc: Claims Dept of CTI; Irene Tay; Jackson Teo Ban Chye; sur@lkkauto.com
Subject: RE: OUR REF: SNM21D207660/C02/XD2480D/TAYHP & YOUR REF: SLN7023Y TO CONDUCT PRS
Attachments: 7023_20211229115651.pdf

WITHOUT PREJUDICE

Dear Selamatshahh Zainal,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>
Sent: Wednesday, December 29, 2021 5:24 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>
Subject: RE: OUR REF: SNM21D207660/C02/XD2480D/TAYHP & YOUR REF: SLN7023Y TO CONDUCT PRS

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Dear Tan,

Thank you for your prompt reply. Please make arrangement for Mohd Taufikh to conduct the survey at Ethoz 30 Bukit Batok Crescent.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations



ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, December 29, 2021 5:20 PM

To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D207660/C02/XD2480D/TAYHP & YOUR REF: SLN7023Y TO CONDUCT PRS

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Without Prejudice

Dear Selamatshahh Zainal,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong
Assistant Executive

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, December 29, 2021 5:07 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: FW: OUR REF: SNM21D207660/C02/XD2480D/TAYHP & YOUR REF: SLN7023Y TO CONDUCT PRS

Dear Kah Leong,

Please assist, Irene on leave

Thanks

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896186 | F: (65) 62247175 | F: (65) 6222 1033

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From: Claims Dept of CTI

Sent: Wednesday, December 29, 2021 2:27 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Selamatshahh.Zainal@ethozgroup.com

Subject: OUR REF: SNM21D207660/C02/XD2480D/TAYHP & YOUR REF: SLN7023Y TO CONDUCT PRS

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via EMAIL ONLY

Dear Irene,

Please refer to the email appended below.

Please conduct **PRS SLN7023Y** soonest possible.

Please contact our claims department **Irene Tay 6389 6192** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>

Sent: Wednesday, December 29, 2021 12:06 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>

Subject: Request TP Claim Survey for SLN7023Y

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Dear Motor Claims,

Please assist to make arrangement for TP survey **SLN7023Y** accident on 23/12/2021. Claiming against your insured **XD2480D**. A copy of the accident report and estimate is enclosed. Vehicle can be survey at Ethoz 30 Bukit Batok Crescent.

Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations



ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

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Website: www.ethozgroup.com



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