

## Meng Yan (LKK Auto)

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** Thursday, 30 December, 2021 8:14 AM  
**To:** Admin A; Summer Lee (LKK Auto)  
**Subject:** FW: OUR REF: SNM21D207343/C02/GBG214P/THAMYL & YOUR REF: SJR9017E TO CONDUCT PRS

Hi Team

Please arrange survey by Adrian Ling.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Accounts <srautoworks.claims@gmail.com>  
**Sent:** Wednesday, December 29, 2021 9:05 PM  
**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Cc:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM21D207343/C02/GBG214P/THAMYL & YOUR REF: SJR9017E TO CONDUCT PRS

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Dear Chee,

Kindly arrange

**5. ADRIAN LING**

Thank you.

Best Regards,  
*Jesski Low*



**SR AUTOWORKS PTE LTD**

Co. & UEN. No.: 202143122R

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: [srautoworks.claims@gmail.com](mailto:srautoworks.claims@gmail.com)

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**From:** [Chee So Chow](#)

**Sent:** Wednesday, 29 December 2021 3:18 PM

**To:** [srautoworks.claims@gmail.com](mailto:srautoworks.claims@gmail.com)

**Cc:** [Pauline Tham](#)

**Subject:** RE: OUR REF: SNM21D207343/C02/GBG214P/THAMYL & YOUR REF: SJR9017E TO CONDUCT PRS

Dear Jesski

We refer to your email of 29/12/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

Claims Department

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**From:** Claims Dept of CTI

**Sent:** Wednesday, December 29, 2021 2:47 PM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; 'srautoworks.claims@gmail.com' <[srautoworks.claims@gmail.com](mailto:srautoworks.claims@gmail.com)>

**Subject:** OUR REF: SNM21D207343/C02/GBG214P/THAMYL & YOUR REF: SJR9017E TO CONDUCT PRS

**WITHOUT PREJUDICE**

via EMAIL ONLY

Dear So Chow,

Please refer to the email appended below.

Please conduct **PRS SJR9017E** soonest possible on behalf of Pauline Tham.

Please contact our claims department **Pauline Tham 6389 6541** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Accounts <[srautoworks.claims@gmail.com](mailto:srautoworks.claims@gmail.com)>

**Sent:** Wednesday, December 29, 2021 1:01 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** PRI FOR SJR 9017 E

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear All ,

Our Client –**SJR 9017 E**  
Your Insured – **GBG 214 P**  
DOA – 14/12/2021

We refer to the above mentioned case.  
If you have any queries thereof, please contact us

**\*Reason for late PRI arrangement is because client was waiting for 3<sup>rd</sup> party to file accident report on his end before leaving car in workshop for claims\***

Thank you.

Best Regards,

*Jesski Low*



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