

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 3 January 2022 9:22 AM
To: SUR; Edwin Abcede Caina
Cc: Andre Chow En De; Coco Lu Ting; Kevin Leong Wai Kit
Subject: RE: aigencrypt SMJ8048D OD CLAIM DOA: 29.12.2021

Dear Edwin,

As instructed by our client , please proceed to repair the **insured vehicle SMJ 8048D , (Excess \$0-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before painting photo require on LH & RH Rear Fender, End Panel, Floor Panel.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 30 December 2021 8:52 AM
To: 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>
Subject: RE: aigencrypt SMJ8048D OD CLAIM DOA: 29.12.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>
Sent: Thursday, 30 December, 2021 8:02 AM
To: assignments <assignments@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Subject: aigencrypt SMJ8048D OD CLAIM DOA: 29.12.2021

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards,

Lee Ying, Chin
Senior Claims Associate – Auto
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@AIG.com | www.aig.sg

From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Sent: Wednesday, December 29, 2021 6:55 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: [EXTERNAL] SMJ8048D OD CLAIM DOA: 29.12.2021

This message is from an external sender; be cautious with links and attachments.

Motor Claims,

Please help us to arrange surveyor vehicle is in our workshop. Thank you

Best Regards,

Edwin Caina
Advisor- Customer Service



Exceptional Journeys



From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>
Sent: Wednesday, December 29, 2021 7:10 PM
To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Subject: scan to email

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