

Our Ref: CT1221/SHC1325X/CK(st)
Date: 27.01.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 27.12.2021 INVOLVING SHC1325X & SDM2404P ALONG TELOK BLANGAH RD

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC1325X, which was involved in the captioned accident with your insured vehicle No SDM2404P.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,391.00
2. Loss of Rental	3 days x S\$ 128.40	S\$	385.20
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	2,018.20
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING Hyundai Ioniq SHC1325X , SDM2404P , ... ON 27-Dec-21 17:15
ALONG TELOK BLANGAH RD**I / We **TANG CHEE LOK** (Hirer) NRIC No.: **SXXXX069D**and/or (Relief) NRIC No.: **SXXXX069D**Taxi Number **SHC1325X**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **28-Dec-2021**Name of Hirer **TANG CHEE LOK**Hirer NRIC **SXXXX069D**

Signature :

Address **504 ANG MO KIO AVENUE 8 #09-2...
560504**Contact No. **97121855**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00253192101 Claim No : SNM21D207640/C02/SDM2404P/TANCHC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,830.00**
Singapore Dollars One Thousand Eight Hundred Thirty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC1325X
Insured Vehicle No. : SDM2404P

Date of Loss : 27/12/2021
Place of Accident : TELOK BLANGAH ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : KWONG KEJIAN
Driver Name : KWONG KEJIAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 1,830.00
	=====
TOTAL	S\$ 1,830.00
	=====

Claimant Name : Comfort Transportation Pte Ltd NRIC No : 1XXXXX821R

Signature :  _____ Date : 11.3.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC1325X

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
03.09.2018

CHASSIS CODE
KMHC851CVKU107405

NO/DATE
91637429 20.01.2022

JOB NO.
305499531

ODOMETER READING

JOB TYPE

Description : 3P 27.12.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,300.00
Add GST @ 7.000 %	91.00
Total Invoice amount	1,391.00

Issued by : KATHERINETAN 20.01.2022 17:09:32
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR GAPS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21120446

Date: 24 January 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 27/12/2021 @ 17:15 hrs
ALONG TELOK BLANGAH RD
INVOLVING SDM2404P, SJV8290S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1325X** (the "Taxi"). The Taxi was hired to **TANG CHEE LOK IC NO SXXXX069D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$128.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SDM2404P

Date of Accident

27/12/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **18/12/2021 - 17/12/2022**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **28/12/2021 11:16**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 26 January 2022 9:30 AM
To: 'autohub325@gmail.com'
Subject: Claim Notification - ACCIDENT INVOLVING SDM 2404P(CHINA TAIPING) / SHC 1325X/ OTHERS AT/ALONG KEPPEL ROAD ON 27/12/2021

26 Jan 2022

Mr Kwong Kejian

[By Email Only]

Dear Sir/Madam,

You Ref: SDM2404P

Our Ref: CC3/CTI21013311/T1ps3

ACCIDENT INVOLVING SDM 2404P(CHINA TAIPING) / SHC 1325X/ OTHERS AT/ALONG KEPPEL ROAD ON 27/12/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC1325X against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 14 March 2022 9:56 AM
To: 'Tan Chew Chik Jacqueline'
Cc: Admin A; Claims Dept of CTI
Subject: RE: [Seek Mandate] - SNM21D207640/C02/SDM2404P/TANCHC / RE: Direct Settlement - Accident Involving SDM 2404P (OI : CTI - TBA) and SHC 1325X (TP : LKK REF - CC3/CTI21013311/T1ps3) on 27/12/2021

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of \$1,830.00(all-in) with third party repairer.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, 7 March 2022 6:59 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [Seek Mandate] - SNM21D207640/C02/SDM2404P/TANCHC / RE: Direct Settlement - Accident Involving SDM 2404P (OI : CTI - TBA) and SHC 1325X (TP : LKK REF - CC3/CTI21013311/T1ps3) on 27/12/2021

[Strictly Confidential]

Hi Hsiao Tong,

Please proceed as proposed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 24 February 2022 9:19 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [Seek Mandate] - SNM21D207640/C02/SDM2404P/TANCHC / RE: Direct Settlement - Accident Involving SDM 2404P (OI : CTI - TBA) and SHC 1325X (TP : LKK REF - CC3/CTI21013311/T1ps3) on 27/12/2021

[Strictly Confidential]

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Your ref: **SNM21D207640/C02/SDM2404P/TANCHC**

LKK ref : CC3/CTI21013311/Tps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SDM2404P(CHINA TAIPING) / SHC1325X(TP) /OTHERS ON 27/12/2021

We refer to the above matter.

SJV8290S -> SDM2404P(Insured) -> SHC1325X(3rd party)

This is a 3 vehicles chain collision whereby our insured was the 2nd vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "**ComfortDelgro Engineering Pte Ltd**" at **\$1,839.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,865.85	\$ 1,391.00 (\$1,300.00 + 7%GST)
2. Loss of Rental (3days x \$128.40)	\$ 385.20	\$ 321.00 (2.5days x \$128.40)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 125.00 (2.5days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00

	Total	\$ 3,493.05	\$ 1,839.00
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Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Friday, 21 January 2022 9:58 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM21D207640/C02/SDM2404P/TANCHC / RE: Direct Settlement - Accident Involving SDM 2404P (OI : CTI - TBA) and SHC 1325X (TP : LKK REF - CC3/CTI21013311/T1ps3) on 27/12/2021

[Strictly Confidential]

Hi Su Li,

Enclosed Insured SAS & VF for your necessary action.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 20 January 2022 12:05 PM
To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: FW: SNM21D207640/C02/SDM2404P/TANCHC / RE: Direct Settlement - Accident Involving SDM 2404P (OI : CTI - TBA) and SHC 1325X (TP : LKK REF - CC3/CTI21013311/T1ps3) on 27/12/2021

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM21D207640/C02/SDM2404P/TANCHC.

Dear Jacqueline,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 20 January 2022 9:15 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: SNM21D207640/C02/SDM2404P/TANCHC / RE: Direct Settlement - Accident Involving SDM 2404P (OI : CTI - TBA) and SHC 1325X (TP : LKK REF - CC3/CTI21013311/T1ps3) on 27/12/2021

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Resend.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 1325X at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, January 5, 2022 3:09 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: SNM21D207640/C02/SDM2404P/TANCHC / RE: Direct Settlement - Accident Involving SDM 2404P (OI : CTI - TBA) and SHC 1325X (TP : LKK REF - CC3/CTI21013311/T1ps3) on 27/12/2021

Dear Boon Sen,

We refer to the above matter.

We still pending amended TP GIA Report from workshop, once received will resend again.

Sorry for your inconvenience caused.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, January 5, 2022 2:04 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: O/R: SNM21D207640/C02/SDM2404P/TANCHC / RE: Direct Settlement - Accident Involving SDM 2404P (OI : CTI - TBA) and SHC 1325X (TP : LKK REF - CC3/CTI21013311/T1ps3) on 27/12/2021

Dear Sir,

Appreciate can reattach documents for ease of processing.

Thank you.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 4 January 2022 8:21 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Direct Settlement - Accident Involving SDM 2404P (OI : CTI - TBA) and SHC 1325X (TP : LKK REF - CC3/CTI21013311/T1ps3) on 27/12/2021

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Dear Boon Sen,

We refer to the above matter.

Insured vehicle amended again. should be SDM 2404P.

Sorry for your inconvenienced caused.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, January 4, 2022 7:11 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SDN 2404P (OI : CTI - TBA) and SHC 1325X (TP : LKK REF - CC3/CTI21013311/T1ps3) on 27/12/2021

Dear Sir,

No cover for SDN 2404P.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 4 January 2022 11:17 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Direct Settlement - Accident Involving SDN 2404P (OI : CTI - TBA) and SHC 1325X (TP : LKK REF - CC3/CTI21013311/T1ps3) on 27/12/2021

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Dear Boon Sen,

We refer to the above matter.

Insured vehicle amended.

Sorry for your inconvenienced caused.

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Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, December 31, 2021 11:03 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJV 8290S (OI : CTI - TBA) and SHC 1325X (TP : LKK REF - CC3/CTI21013311/T1ps3) on 27/12/2021

Dear Sir,

No cover for SJV8290S.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 30 December 2021 9:52 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJV 8290S (OI : CTI - TBA) and SHC 1325X (TP : LKK REF - CC3/CTI21013311/T1ps3) on 27/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 1325X at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd