

Cecilia Chong (LKK Auto)

From: Su Li (LKK Auto)
Sent: Wednesday, 9 February 2022 5:37 pm
To: Tan Lee Gek (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA); Cecilia Chong (LKK Auto)
Cc: Admin A
Subject: Fw: LOD Re: Accident on 18/12/2021 involving SHD 6123Z & SLZ 137K (AIG's insured) (Our Ref: TAX/12/21/2044/lg) LKK REF : CC3/AIG21013309/Ggs3
Attachments: 12 21 2044 - documents.pdf; 12 21 2044 - repair bill.pdf

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Cecilia,

FYNA, CC3/AIG21013309/Ggs3

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Sent: Wednesday, February 9, 2022 5:31 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: LOD Re: Accident on 18/12/2021 involving SHD 6123Z & SLZ 137K (AIG's insured) (Our Ref: TAX/12/21/2044/lg)

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1,179.03
Loss of Rental	\$657.00 (9 days x \$73.00)

Loss of Income	\$540.00 (9 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$2,383.03

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorization
- 6) LTA search

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, **STRIDES TAXI PTE LTD** (the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHD 6123Z** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHD 6123Z** that was damaged pursuant to the accident which occurred on **18/12/2021** (date) along **JUNCTION OF JALAN BESAR AND ROCHOR ROAD** (location) involving vehicle no/s **SLZ 137K** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 11 (day) of May (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,179.03** (Repair Cost), **S\$738** (Loss of Rental/Income), **S\$7.00** (Disbursement) for vehicle no. **SHD 6123Z** that was damaged pursuant to the accident which occurred on **18/12/2021** (date) along **JUNCTION OF JALAN BESAR AND ROCHOR ROAD** (location) involving vehicle no/s **SLZ 137K**.

This is pursuant to the inspection conducted on **23/12/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** ("the third party claimant") of vehicle no. **SHD 6123Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 6123Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of May (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

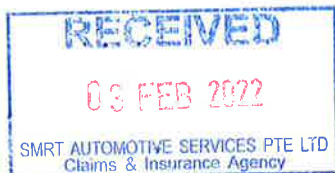
STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV220100341
Date : 26.01.2022
Vehicle No. : SHD6123Z
Your Ref No. : TAX/12/21/2044
Our Ref No. : 24113444
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
COVER, RR BUMPER ASSY	1.00	\$ 485.60	(25.00)	\$ 121.40	\$ 364.20
REAR BUMPER REINFORCEMENT	0.00	\$ 332.70	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 3	2.00	\$ 11.00	(25.00)	\$ 5.50	\$ 16.50
PAD, RR BUMPER, RH & LH , 2	2.00	\$ 4.00	(25.00)	\$ 2.00	\$ 6.00
PAD, RR BUMPER, RH & LH , 1	2.00	\$ 4.00	(25.00)	\$ 2.00	\$ 6.00
PAD, RR BUMPER, CTR	3.00	\$ 11.00	(25.00)	\$ 8.25	\$ 24.75
SEAL, RR BUMPER ARM, RH & LH	2.00	\$ 11.30	(25.00)	\$ 5.65	\$ 16.95
RETAINER, RR BUMPER, RH	0.00	\$ 132.60	0.00	\$ 0.00	\$ 0.00
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 4.50	(25.00)	\$ 11.25	\$ 33.75
GUARD, RR BUMPER, LOWER	1.00	\$ 374.50	(25.00)	\$ 93.62	\$ 280.88
COVER, GUARD RR BUMPER LOWER	0.00	\$ 22.00	0.00	\$ 0.00	\$ 0.00
REAR BUMPER REFLECTOR ASSY, REFLEX, RH	0.00	\$ 39.00	0.00	\$ 0.00	\$ 0.00
REAR BUMPER REFLECTOR ASSY, REFLEX, LH	0.00	\$ 39.00	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , RH	0.00	\$ 175.10	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , LH	0.00	\$ 241.90	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER CENTER	0.00	\$ 229.90	0.00	\$ 0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP , RH	0.00	\$ 339.60	0.00	\$ 0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP , LH	0.00	\$ 339.60	0.00	\$ 0.00	\$ 0.00
COVER, REAR COMBINATION LAMP, RH	0.00	\$ 69.90	0.00	\$ 0.00	\$ 0.00
COVER, REAR COMBINATION LAMP, LH	0.00	\$ 69.90	0.00	\$ 0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP, NO.2 RH	0.00	\$ 261.00	0.00	\$ 0.00	\$ 0.00

Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung

Koo Yew Chung (Jan 27, 2022 09:18 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV220100341
Date : 26.01.2022
Vehicle No. : SHD6123Z
Your Ref No. : TAX/12/21/2044
Our Ref No. : 24113444
Terms : 30 Days

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LENS & BODY, REAR COMBINATION LAMP, NO.2 LH	0.00	\$ 261.00	0.00	\$ 0.00	\$ 0.00
LAMP ASSY, REAR, RH	0.00	\$ 293.60	0.00	\$ 0.00	\$ 0.00
LAMP ASSY, REAR, LH	0.00	\$ 293.60	0.00	\$ 0.00	\$ 0.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
ANTENNA, ELECTRICAL KEY	0.00	\$ 72.00	0.00	\$ 0.00	\$ 0.00
END PANEL SUB-ASSY, BODY LOWER BACK	0.00	\$ 651.00	0.00	\$ 0.00	\$ 0.00
SEATANT SIKAFLEX	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	0.00	\$ 913.60	0.00	\$ 0.00	\$ 0.00
EMBLEM SUB-ASSY REAR	0.00	\$ 47.90	0.00	\$ 0.00	\$ 0.00
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	0.00	\$ 54.60	0.00	\$ 0.00	\$ 0.00
NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	0.00	\$ 54.60	0.00	\$ 0.00	\$ 0.00
STRIDES LOGO	0.00	\$ 7.80	0.00	\$ 0.00	\$ 0.00
STICKER DECAL 65558888	0.00	\$ 21.60	0.00	\$ 0.00	\$ 0.00
SPOILER SUB-ASSY, REAR	0.00	\$1575.40	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 749.03

Labour

TO REPAIR REAR PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
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Others

TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00

Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Jan 27, 2022 09:18 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592**Tax Invoice**GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV220100341
Date : 26.01.2022
Vehicle No. : SHD6123Z
Your Ref No. : TAX/12/21/2044
Our Ref No. : 24113444
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount		Amount
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$	0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$	0.00	\$ 0.00
TOWING CHARGE	0.00	\$ 56.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$	0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY REAR SPOILER	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY REAR PANEL	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
GRAND TOTAL						\$ 1,179.03

Remark :

Make/Model : PRIUS4FL
Accident Date : 18.12.2021**Payment Instructions**

- By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
 - Account Name : Strides Automotive Services Pte. Ltd.
 - Bank Name : DBS Bank Ltd - SGD
 - Bank Account No.: 018-008617-4
 - Swift Code : DBSSSGSG


Koo Yew Chung (Jan 27, 2022 09:13 GMT+8)Authorised Signature
for Strides Automotive Services Pte. Ltd.



MEMORANDUM

To: Claims Dept

Our Ref: TAX/12/21/2044

From: Strides Taxi Pte Ltd

Date: 7/1/2022

ACCIDENT ON 18/12/2021 INVOLVING SHD 6123Z & SLZ 137K ALONG JALAN BESAR TOWARDS ROCHOR CANAL RD

This is to confirm that the daily rental rate for SHD 6123Z is \$73.00 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD



for Manager



Laid Up Report

Accident Start Date : 17/12/2021

Date Generated : 11/01/2022

Accident End Date : 11/01/2022

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/12/21/2044	SHD6123Z	Strides Taxi Pte Ltd	TOYOTA	PRIUS4FL	24113444	18/12/2021 3:59 PM	27/12/2021 4:29 PM

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	22 Dec 2021 / 16:17:18		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLZ137K		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20211222161716303402
Search Date / Time:	18 Dec 2021 14:00:00		
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE. LTD.		
Information displayed is correct as at the log date and time.			

Enquire Related Logs

OK

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 10 February 2022 8:59 am
To: norazman.i.abdul_aziz@daimler.com
Cc: valKrish@yahoo.com
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG21013309/Ggs3 *** ACCIDENT INVOLVING SLZ 137K & SHD 6123Z ON 18/12/2021 ***

Importance: High

Our Ref: CC3/AIG21013309/Ggs3

10 FEBRUARY 2022

DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD
DRIVER: NARAYANAN VINOD KHRISHNAN

Dear Sir/Madam,

ACCIDENT INVOLVING SLZ 137K & SHD 6123Z ON 18/12/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHD 6123Z**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SHD6123Z (6231970698SG)**

[SLZ137K]

TP

STRIDES TAXI PTE LTD

Dec 18 2021 2:00PM

[Daimler Fleet Management Singapore Pte Ltd]

Strides Automotive Services Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **14/04/2022 14:19 PM.**
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$1924.03) - SHD6123Z - Claim Handler: Loh, Chee-Heng**

Approved:1924.03.

Cecilia Chong (LKK Auto)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Sent: Wednesday, 11 May 2022 2:59 pm
To: Cecilia Chong (LKK Auto)
Subject: Returned of DV Re: Accident on 18/12/2021 involving SHD 6123Z & SLZ 137K (AIG's insured) (Our Ref: TAX/12/21/2044/lg) LKK REF : CC3/AIG21013309/Ggs3
Attachments: 0808_001.pdf

Dear Cecilia,

We attach the duly signed DV and ATA for your necessary action. Please let us have AIG's payment for \$1,924.03 payable to **STRIDES TAXI PTE LTD** via bank transfer, details as follows:-

Name of Beneficiary : **STRIDES TAXI PTE LTD**
Name of Bank : DBS Bank Ltd
Address of Bank : 12 Marina Boulevard
DBS Asia Central
Marina Bay Financial Centre Tower 3
Singapore 018982
Bank Account No. : **018-008271-3**
Bank Code : 7171
Branch Code : 018
Swift Code : DBSSSGSG

Thanks.

Please forward this email to your principal so that they will make payment to the correct claimant as stated.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Tuesday, 10 May 2022 4:45 pm
To: Tan Lee Gek (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <LeeGek.Tan@strides.com.sg>
Subject: RE: Accident on 18/12/2021 involving SHD 6123Z & SLZ 137K (AIG's insured) (Our Ref: TAX/12/21/2044/lg) LKK REF : CC3/AIG21013309/Ggs3

WITHOUT PREJUDICE

Hi Lee Gek,

We are pleased to settle as per your proposal of \$1,924.03 (all-in).