

Our Ref: CT1221/SHD7219A/CK(st)
Date: 21.01.2022



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Attn : Motor Claims Department **Without Prejudice**

Dear Sir/Madam

ACCIDENT ON 23.12.2021 INVOLVING SHD7219A & SMY3576A ALONG DOVER RD

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD7219A, which was involved in the captioned accident with your insured vehicle No SMY3576A.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,605.00
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** **S\$ 2,222.57**

A copy each of the following supporting documents marked [X] is enclosed:

☐ Original Repair Bill	☐ Letter of Authority from Owner/Hirer/Operator
☐ GIA/Police Report(s)	☐ Rental Rate Letter
☒ LTA/GIA Search Slip(s)	☐ Downtime/Mileage Record
☐ Survey Report / Bill	☐ Witness Statement / Accident Scene Photo(s)
☐ Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
☐ Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING Hyundai Ioniq SHD7219A , SMY3576A ON 23-Dec-21 12:20
ALONG DOVER RD

I / We **KHOR LIAN TONG** (Hirer) NRIC No.: **SXXXX835Z**

and/or (Relief) NRIC No.: **SXXXX835Z**

Taxi Number **SHD7219A**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **23-Dec-2021**

Name of Hirer **KHOR LIAN TONG**

Hirer NRIC **SXXXX835Z**

Signature :



Address **341 UBI AVENUE 1 #10-903**
400341

Contact No. **94356157**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00066262100 Claim No : SNM21D207543/C02/SMY3576A/LEWLC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$2,044.98
DOLLARS TWO THOUSAND FORTY FOUR AND CENTS NINETY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 7219A
Insured Vehicle No. : SMY 3576A

Date of Loss : 23/12/2021
Place of Accident : DOVER RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHNG KIA LING
Driver Name : CHNG KIA LING

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,605.00
(3) Loss of Use/Rental/Earning	S\$	437.98
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,044.98
	=====	

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature : 
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date : 22.6.2022

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

Workshops

205 Braddell Road Singapore 579701
59 Loyang Drive Singapore 508969
45 Pandan Road Singapore 609286

383 Sin Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 728791
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W
Page: 1

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHD7219A

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
22.11.2018

CHASSIS CODE
KMHC851CVKU115276

NO/DATE
91636223 19.01.2022

JOB NO.
305499212

ODOMETER READING

JOB TYPE

Description : 3P 23.12.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		1,500.00
Add GST @	7.000 %	105.00
Total Invoice amount		1,605.00

Issued by : CHEWBEELENG 19.01.2022 15:51:48
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OF OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21120378

Date: 19 January 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 23/12/2021 @ 12:20 hrs
ALONG DOVER RD
INVOLVING SMY3576A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD7219A** (the "Taxi"). The Taxi was hired to **KHOR LIAN TONG IC NO SXXXX835Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMY3576A

Date of Accident

23/12/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **29/03/2021 - 27/05/2022**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **23/12/2021 14:53****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Sunday, 27 March 2022 2:35 AM
To: KIA1ING.C@GMAIL.COM
Subject: ACCIDENT INVOLVING SMY 3576A AND SHD 7219A ON 23/12/2021

Our Ref: CC3/CTI21013307/Tes3

27 March 2022

CHNG KIA LING

Dear Sir/Madam,

ACCIDENT INVOLVING SMY 3576A AND SHD 7219A ON 23/12/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 16 June 2022 17:22
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D207543/C02/SMY3576A/LEWLC / FW: Direct Settlement - Accident Involving SMY 3576A (OI : CTI - TBA) and SHD 7219A (TP : LKK REF - CC3/CTI21013307/T1es3) on 23/12/2021

Follow Up Flag: Follow up
Flag Status: Completed

[Confidential]

Hi Asher,

Pls proceed up to S\$2,044.98.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 3 June 2022 11:33 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D207543/C02/SMY3576A/LEWLC / FW: Direct Settlement - Accident Involving SMY 3576A (OI : CTI - TBA) and SHD 7219A (TP : LKK REF - CC3/CTI21013307/T1es3) on 23/12/2021

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM21D207543/C02/SMY3576A/LEWLC
Our ref : CC3/CTI21013307/Tes3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured make a turning from the bus lane hit third party that travel within its own lane. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " COMFORTDELGRO ENGINEERING PTE LTD " at \$2,044.98 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 4,808.58	\$ 1,605.00
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 312.98 (2.5Days x \$125.19)
3. Loss of Income (3days x \$80)	\$ 240.00	\$ 125.00 (2.5Days x \$50)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,426.15	\$ 2,044.98

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03.06.22 is only for mandate purpose.

****View third party video using VLC video app to view.**

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Friday, 31 December 2021 11:20

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207543/C02/SMY3576A/LEWLC / FW: Direct Settlement - Accident Involving SMY 3576A (OI : CTI - TBA) and SHD 7219A (TP : LKK REF - CC3/CTI21013307/T1es3) on 23/12/2021

[Confidential]

Hi Suli,

Pls refer to attached.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 31 December 2021 11:02 am
To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207543/C02/SMY3576A/LEWLC / FW: Direct Settlement - Accident Involving SMY 3576A (OI : CTI - TBA) and SHD 7219A (TP : LKK REF - CC3/CTI21013307/T1es3) on 23/12/2021

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM21D207543/C02/SMY3576A/LEWLC.

Dear Jenny,

Pls revert LKK.

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 30 December 2021 9:44 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement – Accident Involving SMY 3576A (OI : CTI – TBA) and SHD 7219A (TP : LKK REF – CC3/CTI21013307/T1es3) on 23/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 7219A at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd