

Our Ref: CC1221/SHA8004L/CK(st)
Date: 27.01.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 24.12.2021 INVOLVING SHA8004L & SLR9705D ALONG RACE COURSE RD TEKKA MARKET

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHA8004L, which was involved in the captioned accident with your insured vehicle No SLR9705D.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,369.13
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	1,992.19
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHA8004L , SLR9705D
RACE COURSE RD TEKKA MARKET****ON 24-Dec-21 20:10**

I / We

MAHADI BIN HADI

(Hirer) NRIC No.:

SXXXX749H

and/or

(Relief) NRIC No.:

SXXXX749H

Taxi Number

SHA8004L

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

27-Dec-2021

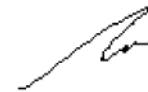
Name of Hirer

MAHADI BIN HADI

Hirer NRIC

SXXXX749H

Signature :



Address

**103 LOR 1 TOA PAYOH #01-341
310103**

Contact No.

90374743

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00004222101 Claim No : SNM21D207712/C02/SLR9705D/THAMYL

Claimant : CITYCAB PTE LTD

Amount : **S\$1,814.60**
SINGAPORE DOLLARS ONE THOUSAND EIGHT HUNDRED FOURTEEN AND
CENTS SIXTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA8004L

Insured Vehicle No. : SLR9705D

Date of Loss : 24/12/2021

Place of Accident : RACE COURSE ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : L H CAR RENTAL PTE LTD

Driver Name : LAI HONG FAH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,369.13
(3) Loss of Use/Rental/Earning	S\$	437.98
(4) GIA/ Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,814.60
	=====	

Claimant Name : CityCab Pte Ltd

NRIC No : 1XXXXX839G

Signature : 

Date : 27.12.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

Workshops

205 Braddell Road Singapore 579701
59 Loyang Drive Singapore 508969
45 Pandan Road Singapore 609286

383 Sin Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 728791
320 Ubi Road 3 Singapore 408649

GST REG. NO. M2-8921817-3
TAX INVOICE
COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER
3 ANSON ROAD #16-00
SINGAPORE SG 079909
CONTACT NO: 62222366
VEHICLE NO
SHA8004L
INV. NO/DATE
91637720 21.01.2022
MAKE
HYUNDAI
JOB NO.
305499219
MODEL
IONIQ(G3)
ODOMETER READING
DATE OF REG
29.01.2021
DATE/TIME IN
27.12.2021 12:35
CHASSIS CODE
KMHC851CVLU184819
Description : 3P 24.12.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2572	GRIP-FRONT DOOR OUTSIDE RH	1	234.80	20.00	187.84
0002	28-01-0103-0007	FRT DOOR LOGO CCTPL MOQ30 *	1	75.00	0.00	75.00
0003	28-01-9999-2024	APP LOGO REAR DOOR L/R CCPL	1	80.00	0.00	80.00
SUB-TOTAL :						342.84

JOB NATURE

0001	L	RR DOOR OUTER HANLDE RH	108.40	86.72
0002	PB	PANEL BEATING SHA8004L	350.00	350.00
0003	SP	SPRAYPAINT CHARGE	500.00	500.00

1) WHILE TAKING ALL REASONABLE PRECAUTIONS, WHILE OUR DEPT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARB OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED BY OUR OWNERS ONLY.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (i.e. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91637720	1,369.13	

Kindly note that no receipt shall be issued unless requested.
CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA8004L

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
29.01.2021

CHASSIS CODE
KMH851CVLU184819

INV. NO/DATE
91637720 21.01.2022

JOB NO.
305499219

ODOMETER READING

DATE/TIME IN
27.12.2021 12:35

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL :					936.72

Items total	1,279.56
Add GST @ 7.000 %	89.57
Invoice amount	1,369.13

Issued by : CHEWBEELING 21.01.2022 08:40:18
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

4. WHICH TAKES ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OF OTHER PROPRIETARY BELONGINGS TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
5. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE SHALL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
6. DEFUNCT OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
7. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91637720	1,369.13	

Our Ref: CC21120431



Date: 20 January 2022

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 24/12/2021 @ 20:10 hrs
ALONG RACE COURSE RD TEKKA MARKET
INVOLVING SLR9705D

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA8004L** (the "Taxi"). The Taxi was hired to **MAHADI BIN HADI IC NO SXXXX749H** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	27 Dec 2021 / 15:57:36		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLR9705D		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20211227155735997722

Search Date / Time: 24 Dec 2021 20:10:00

Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

SHA ADD L

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 9 June 2022 12:03 pm
To: 'carrental.lh@gmail.com'
Cc: 'lhfksh66@gmail.com'
Subject: <STANDARD LETTER> ACCIDENT INVOLVING SLR 9705D & SHA 8004L ON 24/12/2021

Importance: High

Our Ref: CC3/CTI21013305/Tgs3

09 JUNE 2022

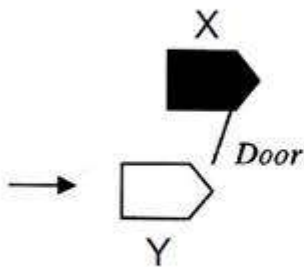
L H Car Rental Pte Ltd
DRIVER: Lai Hong Fah

Dear Sir/Madam,

ACCIDENT INVOLVING SLR 9705D & SHA 8004L ON 24/12/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

OPENING/ CLOSING OF VEHICLE DOOR (Anywhere)			
26.		Vehicle X – Driver / passenger opening/closing the vehicle door into path of other traffic – Driver / passenger inside / outside the vehicle Vehicle Y – Moving Reason: Driver should not obstruct / cause danger to passing vehicles	100%

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the Evidence (E.G: Accident video footage / Traffic Police Investigation Result).

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Hsiao Tong (LKKAuto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 22 December 2022 9:19 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: SNM21D207712/C02/SLR9705D/THAMYL / FW: Direct Settlement - Accident Involving SLR 9705D (OI : CTI - TBA) and SHA 8004L (TP : LKK REF - CC3/CTI21013305/T1gs3) on 24/12/2021

[Confidential]

Hi Hsiao Tong

Please proceed.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, December 21, 2022 4:06 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D207712/C02/SLR9705D/THAMYL / FW: Direct Settlement - Accident Involving SLR 9705D (OI : CTI - TBA) and SHA 8004L (TP : LKK REF - CC3/CTI21013305/T1gs3) on 24/12/2021

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[Confidential]

URGENT

Dear Sirs,

Kindly let us have your mandate as third party is chasing.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 21 November 2022 12:08 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D207712/C02/SLR9705D/THAMYL / FW: Direct Settlement - Accident Involving SLR 9705D (OI : CTI - TBA) and SHA 8004L (TP : LKK REF - CC3/CTI21013305/T1gs3) on 24/12/2021

Dear Sirs,

Kindly let us have your mandate as third party is chasing.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 8 November 2022 12:28 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D207712/C02/SLR9705D/THAMYL / FW: Direct Settlement - Accident Involving SLR 9705D (OI : CTI - TBA) and SHA 8004L (TP : LKK REF - CC3/CTI21013305/T1gs3) on 24/12/2021

Dear Sirs,

Attached video footage as requested.

Please advise mandate after reviewing.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Wednesday, 2 November 2022 11:48 AM

To: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207712/C02/SLR9705D/THAMYL / FW: Direct Settlement - Accident Involving SLR 9705D (OI : CTI - TBA) and SHA 8004L (TP : LKK REF - CC3/CTI21013305/T1gs3) on 24/12/2021

[Confidential]

Hi Hsiao Tong

Please let us have the video footage for our review.

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Friday, August 19, 2022 9:00 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207712/C02/SLR9705D/THAMYL / FW: Direct Settlement - Accident Involving SLR 9705D (OI : CTI - TBA) and SHA 8004L (TP : LKK REF - CC3/CTI21013305/T1gs3) on 24/12/2021

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[Confidential]

Your ref : **SNM21D207712**

Our ref : CC3/CTI21013305/T1gs3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLR 9705D (OI) & SHA 8004L (TP) ON 24/12/2021

We refer to the above matter.

It is a BOLA S26 collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,902.19 (all-in)**.

The summary is as follows: -

Amount
Claimed

Amount Revised

1. Cost of Repair (w/GST)	\$ 1,914.83	\$ 1,369.13
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 375.57 (3days x \$125.19)
3. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
4. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
Total	\$ 2,537.89	<u>\$ 1,902.19</u>

**02 days recommendation for repair + 1PRS = 3days

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 27/07/2022 is only for mandate purpose.

For your approval/instruction please.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Friday, 19 August 2022 12:56 am

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207712/C02/SLR9705D/THAMYL / FW: Direct Settlement - Accident Involving SLR 9705D (OI : CTI - TBA) and SHA 8004L (TP : LKK REF - CC3/CTI21013305/T1gs3) on 24/12/2021

[Confidential]

Hi Cecilia

Any updates?

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Wednesday, July 6, 2022 8:46 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D207712/C02/SLR9705D/THAMYL / FW: Direct Settlement - Accident Involving SLR 9705D (OI : CTI - TBA) and SHA 8004L (TP : LKK REF - CC3/CTI21013305/T1gs3) on 24/12/2021

[Confidential]

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Hi Pauline,

We are currently in the process of generating mandate report.

Thanks

Best Regards,
Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto Consultants Pte Ltd
Save the Earth. Print only when necessary.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 5 July 2022 10:02 am
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207712/C02/SLR9705D/THAMYL / FW: Direct Settlement - Accident Involving SLR 9705D (OI : CTI - TBA) and SHA 8004L (TP : LKK REF - CC3/CTI21013305/T1gs3) on 24/12/2021

[Confidential]

Hi Su Li

Any update on this case?

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Pauline Tham
Sent: Tuesday, January 11, 2022 2:01 PM
To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D207712/C02/SLR9705D/THAMYL / FW: Direct Settlement - Accident Involving SLR 9705D (OI : CTI - TBA) and SHA 8004L (TP : LKK REF - CC3/CTI21013305/T1gs3) on 24/12/2021

Hi Su Li

Oi report attached.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, December 31, 2021 1:49 PM
To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207712/C02/SLR9705D/THAMYL / FW: Direct Settlement - Accident Involving SLR 9705D (OI : CTI - TBA) and SHA 8004L (TP : LKK REF - CC3/CTI21013305/T1gs3) on 24/12/2021

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM21D207712/C02/SLR9705D/THAMYL.

Dear Pauline,

Pls revert LKK.

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 30 December 2021 9:26 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLR 9705D (OI : CTI - TBA) and SHA 8004L (TP : LKK REF - CC3/CTI21013305/T1gs3) on 24/12/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Resend.

Please ignore the previous email. due to wrong attachment.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 8004L at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, December 30, 2021 9:16 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLR 9705D (OI : CTI - TBA) and SHA 8004L (TP : LKK REF - CC3/CTI21013305/Tlgs3) on 24/12/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 8004L at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

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Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd