

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 31 December 2021 11:25 AM
To: 'Chee So Chow'; SUR
Subject: RE: OUR REF: SNM21D207664/C02/GBC9119T/THAMYL & YOUR REF: GBG296C TO CONDUCT PRS

Dear Ms Chee,

Please be informed that we have inspected the vehicle GBG 296C on 30/12/2021 and pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Wednesday, 29 December 2021 4:37 PM
To: 'Chee So Chow' <sochow.chee@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: OUR REF: SNM21D207664/C02/GBC9119T/THAMYL & YOUR REF: GBG296C TO CONDUCT PRS

Dear So Chow,

Thank you for the assignment.

Repairer arrange on 30.12.2021.

Kindly create in merimen.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Wednesday, 29 December, 2021 4:17 PM
To: Admin A <admin-a@lkkauto.com>; Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Cc: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Subject: FW: OUR REF: SNM21D207664/C02/GBC9119T/THAMYL & YOUR REF: GBG296C TO CONDUCT PRS

Hi Team

Please proceed to conduct PRS.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Chin Hui Xin <huixin@n51.com.sg>
Sent: Wednesday, December 29, 2021 3:51 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: Re: OUR REF: SNM21D207664/C02/GBC9119T/THAMYL & YOUR REF: GBG296C TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear So Chow,

We appoint your surveyor Mr Adrian Ling from LKK.

Please see the attachment.

Regards,
Melody Chin
N-51 Automotive Pte Ltd
TWINCAR Automotive Pte Ltd
Direct line : 6932 4863
Office : 6842 0051
Fax : 6741 0510
www.n51.com.sg



On Wed, Dec 29, 2021 at 3:30 PM Chee So Chow <sochow.chee@sg.cntaiping.com> wrote:

[Confidential]

Dear Melody

We refer to your email of 29/12/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant' s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, December 29, 2021 3:15 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Pauline Tham
<pauline.tham@sg.cntaiping.com>; huixin@n51.com.sg

Subject: OUR REF: SNM21D207664/C02/GBC9119T/THAMYL & YOUR REF: GBG296C TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear So Chow,

Please refer to the email appended below.

Please conduct **PRS GBG296C** soonest possible on behalf of Pauline Tham.

Please contact our claims department **Pauline Tham 6389 6541** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Chin Hui Xin <huixin@n51.com.sg>

Sent: Wednesday, December 29, 2021 1:21 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: GBG296C & GBC9119T – NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION
WITHIN 2 WORKING DAYS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

As per above subject.

Please refer to attachment and:-

Kindly propose / provide your 10 surveyors.

Thank you

Regards,

Melody Chin

N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Direct line : 6932 4863

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg

